

Frederick Ridge, MBA, MSM, CSSGB

Innovative Healthcare Leader | Supply Chain Executive

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Career Summary with Skills

- Experienced Healthcare leader and professional with a demonstrated history of Lean Six Sigma, project management, and execution, which includes many 5S projects, implementing new inventory tracking systems, etc.
- Serves as Operation SME and collaborates with senior and physician leadership to ensure successful operations.
- Key Accomplishments include serving as Executive sponsor for a 5S project resulting in \$120K in credits and an improved business partnership, reducing supply expense by \$1.8 million, and rebate maximization.

✚ Project Management

✚ Change Management

✚ People Management

✚ Strategic Planning

✚ Emotional Intelligence

✚ Stakeholder Management

Key Areas of Expertise

- Over 12 years of delivering world-class customer service with more than 6 years of servant-leadership (indirect/direct oversight)
- Building low/high performers to deliver results – professionally developing all team members
- Extensive experience with rebate management in relation to the bottom-line including negotiations and maximization
- Highly skilled with KPIs and driving those metrics to produce change
- Joint venture/ for-profit supply chain operations

Education

Master of Business Administration 2023
Texas A&M University – Commerce

Master of Science in Management (Operations and Leadership) 2019
Texas A&M University – Commerce

✚ Operational Excellence Graduate Certificate

✚ SAP Certificate

✚ Six Sigma Green Belt Certificate

Bachelor of Science in Public Health/Health Promotion 2017
Texas A&M University – Commerce

Professional Experience

BAYLOR SCOTT & WHITE HEALTH

Director of Supply Chain Operations

Oct 2021 – Present

Manages 18 FTEs for 3 for-profit hospitals in Plano, Denton, and McKinney billing over \$1B in gross charges. Serves as a key resource to the Chief Finance Officer and President, applying independent decision-making skills and displays accurate performance of varied responsibilities. Serves as Chair for the New Product Introduction. Responsible for a \$18M inventory and \$155M annual supply spend.

Accomplishments:

- + Reduced Invoice Not Received for THH from \$4 mil to \$200K.
- + Successfully completed recent Joint Commission without any findings in the department
- + Increased Employee Engagement by 11% resulting in the 95th percentile for FY23 Pulse Survey
- + Partnered with Sourcing in retaining \$6K per Impella device in rebates, resulted in \$108K in savings for the last quarter of FY23.

Supervisor of Supply Chain Operations

Oct 2020 – Oct 2021

Provided supervision, direction, and support of 1 FTE to meet established standards and goals for safety, productivity, supply chain activities, and quality. Responsibility over an \$8M annual spend. Maintained an inventory of \$1.7 million. Highest-level leader for the McKinney location.

Accomplishments:

- + Supply Chain Corporate adopted THH consignment process as system standard
- + Reduced Anesthesia PAR from 209 items to 89 items resulting in an 86% decrease (\$66K to \$9K)
- + Reduced Cath/EP inventory by \$136K from start of the FY2021 (July 2020) eliminating obsolete product
- + Served as a Supply Chain Consultant for the Management Services Agreement for BSW-Centennial and BSW-LakePointe since September 2020; the recommendations are below:
 - o Evaluate all supplies against THH CV standard
 - o Conduct a 5S Lean Project – resulting in \$168K in realized savings
 - o Maximize sourcing rebates for devices and balloons –\$622K in rebates thus far

Lead Supply Chain Service Line Coordinator

Mar 2020 – Oct 2020

Lead Supply Chain Service Line Coordinator (Plano and McKinney Heart) for the Electrophysiology Lab and Cath Lab, reporting to the Director of Supply Chain Management and dotted line to EP/Cath Department leadership. Team Lead over 1 FTE with fiscal oversight of a \$7.5 million inventory. Completed any necessary supply chain functions for the EP and Cath Lab service line such as Bill Only procedures, maintains vendor relationships, etc. Highest-level leader for the McKinney location.

Accomplishments:

- + Consolidated 12 different PAR locations in 2 PAR locations (EP and Cath Lab) for better efficiency in the procedural areas in McKinney
- + Revamped McKinney's Supply Chain through organization of supplies, returns, consolidation, and reduced pending orders reports from 300+ items by 75%
- + Received \$139K in credits from elimination of obsolete product in McKinney; also resulted in a net positive revenue of \$400K for McKinney
- + Audited the integrity of IRIS for Cath and EP, which resulted in approximately \$400K in unaccounted inventory

Supply Chain Service Line Coordinator

Mar 2019 – Feb 2020

Supply Chain Service Line Coordinator (Plano and McKinney Heart) for the Electrophysiology Lab and Cath Lab, reporting to the Director of Supply Chain Management and dotted line to EP/Cath Department leadership. Completed any necessary supply chain functions for the EP and Cath Lab service line such as Bill Only procedures, maintains vendor relationships, etc. Highest-level leader for the McKinney location.

Accomplishments:

- ✚ Completed the Leadership Succession Planning Program; this program entails acquiring leadership skills through mentorship and completing a process improvement project
- ✚ Served as a Management Consultant (Supply Chain) for the Management Services Agreement for Baylor Scott & White Centennial and Baylor Scott and White LakePointe

Inventory Control Clerk

Nov 2017 – Mar 2019

Inventory Supply Clerk for the Family Medical Centers (North Garland and Garland), reporting to the Manager of Practice Operations. Enforced compliance concerning OSHA/HIPAA/CLIA regulations. Informal managerial role with fiscal oversight of supplies for 24 providers. Conducted cost analyses and comparisons to maximize profits and standardize products. Responsible for an inventory of \$160K.

Accomplishments:

- ✚ Created a supply excel spreadsheet with PAR levels and On Hand Inventory; created and implemented a supply chain management system through the McKesson Inventory Manager System to reduce costs and eliminate wastes
- ✚ Created OSHA employee folders for 2 Family Medicine Clinics for over 50 employees
- ✚ Standardized all 65 exam rooms with a list of commonly used items for each medical provider room
- ✚ Opened a new clinic with 65 exam rooms and 2 procedural areas

QUIKTRIP CORPORATION

Extra Relief Personnel Clerk

Feb 2012 – Nov 2017

Hobbies/Community Involvement

Children's Pastor | Board of Directors for PPW in the City | A.C.H.E North Texas Member | N.A.H.S.E Dallas-Fort Worth Programs Committee Member | Author | Loves to watch movies