



**EAST TEXAS A&M**  
UNIVERSITY

**Curriculum Vita**  
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**EDUCATION**

Master of Business Administration, Texas A&M University, 2010

Bachelor of Business Administration - Human Resources Management and International Business, Baylor University, 2007

**PROFESSIONAL & TEACHING EXPERIENCE**

*2020-Current, Independent Business Coach and Consultant*

*2023, Content Director, Amy Porterfield, Inc*

*2016-2020, Executive Director of Patient Experience and Strategy, JPS Health Network*

*2014-2015, Patient Experience Consultant, Methodist Healthcare System*

*2011-2014, Service Excellence Manager, Children's Health*