



**EAST TEXAS A&M**  
UNIVERSITY

**Curriculum Vita  
August 2025**

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<b>EDUCATION</b>
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**Master of Business Administration**

Texas A&M University, 2010

**Bachelor of Business Administration**

*Human Resources Management and International Business,*  
Baylor University, 2007

<b>PROFESSIONAL &amp; TEACHING EXPERIENCE</b>
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*2020-Current, Independent Coach and Consultant, Podcast Host*

*2023, Content Director, Amy Porterfield, Inc*

*2016-2020, Executive Director of Patient Experience and Strategy, JPS Health Network*

*2014-2015, Patient Experience Consultant, Methodist Healthcare System*

*2011-2014, Service Excellence Manager, Children's Health*