Gavin Lynn Cox

Department of English, The University of Texas at Dallas   Richardson, TX USA
gavin.cox91@gmail.com

EDUCATION

PhD   Department of English, The University of Texas at Dallas
            Dissertation: *Necessary Evils: The Role of Horror in Modern and Contemporary Literature*
            Committee: Theresa M. Towner (chair), Kenneth Brewer, Charles Hatfield, Erin A.
                Smith
MA   Department of Literature, Southern New Hampshire University
MBA   Department of Business, The University of Texas at Dallas
BA   Department of Finance, The University of Texas at Austin

CERTIFICATIONS

Online Teaching Certification, The University of Texas at Dallas (2020)
Advanced Online Teaching Certification, The University of Texas at Dallas (2021)
Graduate Teaching Certification, The University of Texas at Dallas (2020)
Advanced Graduate Teaching Certification, The University of Texas at Dallas (2021)

TEACHING EXPERIENCE

The University of Texas at Dallas, Instructor of Record; Visiting Lecturer
        Rhetoric 1 (fall 2025 – spring 2026)
        Rhetoric 2 (spring/summer/fall 2021- spring/summer/fall 2023, spring 2025)
        World Literature (winter 2023, fall 2024)
        Academic Bridge Program (summer 2025)

Collin College, Adjunct Professor
        English Writing and Composition (spring 2026)
        Freshman English Composition (fall 2018, spring 2019)

East Texas A&M – Dallas, Adjunct Professor
        English Written Argument and Research (spring 2026)

University of North Texas Dallas, Adjunct Professor
        Introduction to First Year Writing (fall 2025)
        World Literature (dual-credit) (fall 2025)

University of North Texas, Adjunct Professor
        Introduction to First Year Writing (fall/winter 2023, spring/fall 2024)
        Introduction to First Year Writing, Pt II (spring/fall 2024)

Teaching Instructor, University of North Texas, Denton, TX (2018–2019)

CORPORATE WORK EXPERIENCE

Chief Information Officer
Trinity Basin Preparatory School District, Dallas, TX (2015–2016)
- Instructed employees on new technologies through hands-on activities to improve service to students
- Developed training manuals, presentations, and employee assessments for diverse audiences on new technologies ensuring open lines of communication and implementing and improving collaborative efforts
- Identified technology barriers to employees' success and used various strategies to overcome obstacles to improve communication across different resource and support staff
- Collaborated with leadership to determine training needs and implemented new procedures to increase efficiency
- Instituted variety of learning environments to accommodate de-centralized staff

Chief Information Officer
The Beck Group, Dallas, TX (2013–2015)
- Standardized Information Technology policies, procedures, devices, and software, and communicated to company in both verbal and written form to streamline teaching and guarantee all learning objectives were met
- Created technology strategy to guide organization to improved profitability and efficiencies
- Implemented strong security policy and procedures, along with vision for future protection, to ensure that all departments understood and adhered to a shared objective
- Oversaw improvements in network infrastructure, both at corporate office and regional offices around the U.S., to improve the efficiency and efficacy of procedures
- Conducted training both in person and via webinar

Global IT Director
ASSA Abloy Hospitality, Richardson, TX (2007–2013)
- Initiated new global software implementations, and conducted training each individual global office, to ensure adoption and effective implementation and usage
- Conducted follow-up assessments to ensure sustainment with the new material and offered additional tailored instructions, to increase retention rates
- Acted as SME for internal steering committees supporting the corporate infrastructure, including confidentiality, processes, and improvements, driving strategy and initiatives for the company worldwide
- Executed new global software implementations, training each individual global office personally to ensure adoption and effective implementation and usage
- Directed and implemented a global ERP (Enterprise Resource Planning) system joining 20 business units into one solution from 15 disparate systems to improve communication and efficiency across the organization
- Implemented regional Help Desk function, and ultimately expanded its scope globally thus providing a true 24/7 Help Desk for users worldwide which improved customer response time and end user efficiencies

Vice President—IT and Technical Service
TCS Corporate Services, Richardson, TX (1991–2007)
- Instructed all employees on new technologies being implemented to improve efficiencies and customer service
- Acted as a key stakeholder in the development and implementation of the strategic initiatives that took the company into the 21st century from a process and technology standpoint
- Appointed to manage training for all locations in regard to the effective usage of technologies necessary for the growth and overall improvement of the company and its service to its customers

AWARDS
Travel Award, Betty & Gifford, The University of Texas at Dallas (2023)
Travel Award, Bremer, The University of Texas at Dallas (2022)

PRESENTATIONS
Horror Viewed in Life as Represented in Literature, International Gothic Association, Romeoville, IL, August 10–12, 2019.

Theorizing Horror in Literature, International Conference for the Fantastic in the Arts, Orlando, FL, March 19–22, 2025.

PUBLICATIONS

Necessary Evils: A Focus on Horror in Literature (in process)

VOLUNTEER EXPERIENCE

Board Member, Student Service Center, The University of Texas at Dallas (2025-present)
Mentor, Project Transformation (Elementary Students), Plano, TX (2016–2019)
Mentor, Education Volunteer (Middle and High School Students), Dallas, TX (1995–2003)
Board Member, First United Methodist Church, 2020–2025)

PROFESSIONAL and TECHNICAL SKILLS
Learning Management Systems: Blackboard and Canvas
Microsoft Teams and Stream
Business Communication
Information Technology Communication
Languages: Spanish—Conversational
Online, hybrid, and in-person teaching
Camtasia

PROFESSIONAL ASSOCIATION MEMBERSHIPS

The International Gothic Association, Member, 2019–Present
Horror Writers Association, Member, 2019–Present
Modern Language Association, Member, 2019–Present
The International Association for the Fantastic in the Arts, Member, 2018–Present
Sigma Tau Delta, Member, 2016–Present
The National Society of Leadership & Success, Member, 2016–Present