



**Curriculum Vita  
Fall 2025**

**Instructor:** Christopher Aker, MS, CFE, Adjunct Professor

**Academic Department:** College of Innovation and Design

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| <b>EDUCATION</b> |
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***Master of Science, Organization, Learning and Technology  
East Texas A&M University, 2020***

***Bachelor of Science, Management  
University of Phoenix, 2010***

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| <b>TEACHING EXPERIENCE</b> |
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***This will be my first formal teaching experience after 27 years of Leadership in State Government.***

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| <b>PROFESSIONAL EXPERIENCE</b> |
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***Deputy Director, Texas Department of State Health Services, Center for Health Statistics. July 2014 – May 2024***

- Directed and managed operations, strategy and vision for 68-position program at DSHS, Center for Health Statistics, including managing a wide variety of professional staff such as directors, managers, supervisors, program specialists, researchers, and data analysts, ensuring accurate collection, analysis, and dissemination of data and information.
- Lead and managed day-to-day operations of 12 distinct, complex programs including the collection and dissemination of vital events, community health surveys, healthcare workforce data, hospital surveys, and healthcare claims.

- Directed the development of policies, procedures, standards, and guidelines for delivering and disseminating public health data products.
- Developed and maintained working relationships with a wide variety of partners, including academia, local health departments, legislative offices and other state and federal agencies.
- Conducted bill and fiscal analyses for legislation and provided testimony to the Texas Legislature.
- Represented agency to the Public Health Funding and Policy Committee regarding data sharing initiatives.
- Served on Data Governance and Data Policy review board within agency.
- Served as agency Co-Chair for the Texas Department of Information Resources, Open Data Portal statewide data sharing initiative.

***Senior Criminal Fraud Investigator, Texas Department of Insurance, January 2001 – November 2013***

- Responsible for developing case load, training, mentoring investigators.
- Coordinated and conducted criminal fraud investigations related to worker's compensation claims, health care providers, employers and insurance agents.
- Routinely worked with County District Attorney's, Federal District Attorney's on criminal cases and Administrative Law Judges on administrative violations.
- Conducted internal investigations regarding fraud waste and abuse, discrimination, sexual harassment and EEOC allegations at the request of human resources and senior management.
- Effectively communicated with various state and federal law enforcement organizations during ongoing fraud investigations. Served subpoenas to various entities and conducted search warrants with state and federal law enforcement agencies.
- Provide technical assistance related to potential insurance fraud to various state agencies and insurance providers.
- Ensured the integrity of sensitive information, data, and confidential files.

***Licensing Manager, Texas Department of Transportation, January 1996 – January 2001***

- Supervised data entry clerks.
- Handled large call center of more than 100 calls per day.
- Responded to all incoming open records requests.
- Performed investigative work from internal and external requests.
- Served as liaison for department concerning policies and procedures and legislative inquiries.
- Approved and licensed qualified motor vehicle dealer applicants based on departmental rules and regulations.

***Co-Owner and Founder, RDL Consulting June 1996 – November 2003***

- Business startup, inclusive of- business plan and process, secure bank funding loans, insurance, staffing and resources, business location, numerous contracts secured - and overall business model.
- Oversee all functions of business, payroll, purchasing, staff development, job functions and upward development ladder; community outreach for advertising and marketing to ensure business growth.