

FALL SEMESTER 2024

MGT 585-02W: MANAGEMENT AND ORGANIZATIONAL BEHAVIOR

CLASSROOM: Web-Based Course

MEETING TIME: See Course Schedule for Assignment Due Dates

NOTE ABOUT TIMES: All times and deadlines are Central Standard Time (CST) Zone (Commerce, TX).

Instructor: Dr. Brandon Randolph-Seng

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Office: BA 304
Office Hours: M, W 12-2pm

Virtual Office Hours: Fridays @ 10am on zoom: https://tamuc.zoom.us/j/97008242956

REQUIRED TEXT:

Bauer, T., & Erdogan, B. (2017). Organizational Behavior, v. 2.0. ISBN: 9781453385982 (TAMUC Bookstore).

*The TAMUC bookstore costs for this text are: New \$62.50; New Rental \$59.40; Used Rental \$46.90.

*A version of this book (v. 2.0; 2015; ISBN: 978-1-4533-7118-3) can be purchased directly from Flat World Knowledge (https://catalog.flatworldknowledge.com/) with the following available options:

Student Formats and Costs:

- Online Access [Required]: \$29.95 ***This \$29.95 option is acceptable for my class☺!!!
- Online Access [Required] + Color Textbook: \$54.95

***To order your book, go to: https://catalog.flatworldknowledge.com/

COURSE OVERVIEW:

This course is designed to provide an in-depth seminar emphasizing the development of the skills and knowledge required for successful managerial performance, as well as a variety of related organizational behavior topics. It focuses on such areas as developing self-awareness, creative problem-solving, supportive communication, the use of power and influence, motivation techniques, and managing conflict.

STUDENT LEARNING OBJECTIVES:

Upon successful completion of this course, students will be able to:

- Demonstrate applicable knowledge of the common skills needed for managerial effectiveness within the functions of management.
- Demonstrate applicable knowledge of various human behavior and motivation techniques relating to leading individuals and teams.
- Demonstrate comprehension of values, power, and influence relating to organizational culture, change, and ethical decision-making in global contexts.

COB Student Learning Objectives:

- 1. Students will demonstrate proficiency in spoken communications by delivering clear and well-structured business presentations.
- 2. Students will demonstrate proficiency in written communications by creating clear and well-structured

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business documents.

- Students will identify and evaluate ethical business issues.
- 4. Students will identify and evaluate global business challenges.
- 5. Students will be analytical problem solvers in business environments.

Student Learning Outcomes (SLOs)	Objectives - After successfully completing this course, students will be able to:	Objectives will be measured as follows:
2, 3, 5	Demonstrate applicable	Case Studies
	knowledge of the common skills	Topic Assignments
	needed for managerial	Exams
	effectiveness within the functions	
	of management.	
2, 5	Demonstrate applicable	Topic Assignments
	knowledge of various human	Exams
	behavior and motivation	
	techniques relating to leading	
	individuals and teams.	
5	Demonstrate comprehension of	Exams
	values, power, and influence	
	relating to organizational culture,	
	change, and ethical decision-	
	making in global contexts.	

COURSE FORMAT:

This course is entirely Web-based. You will find the majority of the information and materials that you will need to complete the course in this syllabus and on the D2L Brightspace course management website. Be sure to log onto D2L Brightspace and check your university e-mail regularly to see what work you are required to do. PowerPoint slides will be available for each of the book chapters, under the "Manage Files" tab. We will also utilize the "Discussions" option from the "Activities" dropdown menu on D2L Brightspace. I will post topics and/or questions to generate discussion among you and your classmates. You are encouraged to respond to your classmates' questions and comments. This is the main way in which everyone (regardless of your location, time zone, etc.) can actively participate in this course. **ALL** written assignments will be posted on D2L Brightspace, under the "Manage Files" tab. You should submit all of your work in a format that is compatible with **Microsoft Office** and post it in the appropriate "Assignment Submission Folder" (under "Activities" and then "Assignments") when it is due. The midterm and final exams can be found under the "Activities" tab (then "Quizzes" from the dropdown menu) on the top of the D2L Brightspace screen.

COURSE SCHEDULE:

A course schedule is included on the fifth page of this syllabus.

SYLLABUS SUBJECT TO CHANGE STATEMENT:

I anticipate that we will follow the schedule I've outlined in this syllabus, but I may make adjustments based on what actually happens in class. I may also change the basis for the course grade (if I need to eliminate an assignment or something of that nature). If I do so, I will so inform you in writing. Remaining in the course after reading this syllabus will signal that you accept the possibility of changes and responsibility for being aware of them.

STATEMENT ON ACADEMIC INTEGRITY:

The College of Business at Texas A&M University-Commerce faculty, staff and students will follow the highest level of ethical and professional behavior. We will strive to be recognized as a community with legal, ethical and moral principles and to teach and practice professionalism in all that we do. In an academic environment we will endeavor to not only teach these values but also to live them in our daily lives and work. Faculty and staff will be held to the same standards and expectations as our students. The Academic Dishonesty Policy of the Management Department is governed by the following university procedures: 13.99.99.R0.03 Undergraduate Academic

Dishonesty and 13.99.99.R0.10 Graduate Student Academic Dishonesty. You may read the procedure in its entirety from the University's website. Failure to abide by these principles will result in sanctions up to and including dismissal.

SPECIAL NEEDS/REASONABLE ACCOMODATIONS:

The Americans with Disabilities Act (ADA) is a federal anti-discrimination statute that provides comprehensive civil rights protection for persons with disabilities. Among other things, this legislation requires that all students with disabilities be guaranteed a learning environment that provides for reasonable accommodation of their disabilities. If you have a disability requiring an accommodation, please contact:

Office of Student Disability Resources and Services
Texas A&M University-Commerce: Gee Library, Room 162
Phone (903) 886-5150 or (903) 886-5835; Fax (903) 468-8148
StudentDisabilityServices@tamuc.edu

NONDISCRIMINATION NOTICE:

Texas A&M University-Commerce will comply in the classroom, and in online courses, with all federal and state laws prohibiting discrimination and related retaliation on the basis of race, color, religion, sex, national origin, disability, age, genetic information, or veteran status. Further, an environment free from discrimination on the basis of sexual orientation, gender identity, or gender expression will be maintained.

OPEN CARRY LEGISLATION:

Texas Senate Bill - 11 (Government Code 411.2031, et al.) authorizes the carrying of a concealed handgun in Texas A&M University-Commerce buildings only by persons who have been issued and are in possession of a Texas License to Carry a Handgun. Qualified law enforcement officers or those who are otherwise authorized to carry a concealed handgun in the State of Texas are also permitted to do so. Pursuant to Penal Code (PC) 46.035 and A&M-Commerce Rule 34.06.02.R1, license holders may not carry a concealed handgun in restricted locations. For a list of locations, please refer to:

(http://www.tamuc.edu/aboutUs/policiesProceduresStandardsStatements/rulesProcedures/34SafetyOfEmployeesAndStudents/34.06.02.R1.pdf) and/or consult your event organizer). Pursuant to PC 46.035, the open carrying of handguns is prohibited on all A&M-Commerce campuses. Report violations to the University Police Department at 903-886-5868 (or call 9-1-1).

TENETS OF COMMON BEHAVIOR STATEMENT:

All students enrolled at the university shall follow the tenets of common decency and acceptable behavior conducive to a positive learning environment (see current Student Handbook).

UNIVERSITY NONDISCRIMINATION STATEMENT:

Texas A&M University-Commerce is commitment to a safe, accepting environment for all students regardless of sexual orientation, gender identification, or gender expression.

A&M-Commerce will comply in the classroom, and in online courses, with all federal and state laws prohibiting discrimination and related retaliation on the basis of race, color, religion, sex, national origin, disability, age, genetic information or veteran status. Further, an environment free from discrimination on the basis of sexual orientation, gender identity, or gender expression will be maintained.

COURSE POLICIES AND INSTRUCTOR EXPECTATIONS:

Students are required to meet the expectations listed below.

- Professional Behavior: It is important that you maintain a professional demeanor at all times, including during "electronic communication". Texas A&M-Commerce expects this from you, as do current and future employers. Since so much communication in the workplace is "electronic" nowadays, this course will be a good place to practice interacting in a manner appropriate to a professional setting. In particular, take special care when posting and responding to discussion board questions.
- o Regular and Timely Attendance and Participation: You are expected to log onto D2L regularly.
- Assignments:

- 1. Submitted assignments must be correctly formatted and free of grammatical and stylistic errors. Students in MGT 585 should have at least some skill with software for word processing, spreadsheets, databases, graphics, and presentations, and with web browsers and search engines. Spelling and grammatical errors will detract from your grade!
- 2. Assignments must be turned in on time. Assignments are due at the date and time listed. While the syllabus designates specific dates for which work is assigned, you do not have to wait until the "assigned" date to start working on it. Start working on each assignment as soon as you possibly can and make sure that you have all assignments submitted by the specified due dates. However, you MUST turn in all written assignments ON TIME. Unexcused late work will receive an automatic 50% penalty if turned in by the next day, and a 0 if turned in more than one day late. Late work is viewed as very unprofessional in the corporate world: "Sorry Mr./Ms. Vice President, I just did not get the work done in time for our meeting today." That will be the last time your manager gives you the opportunity to "shine" in front of a VP.
- 3. Assignments must be complete. You must complete and submit all components at the specified due date and time to receive credit for the assignment. Please don't turn in work that is only "half-finished".
- 4. Please submit assignments in a format that is compatible with Microsoft Office.
- o **Back-ups Are Required:** You are required to back up all your assignments. If work is lost due to insufficient back-up, you will not have the opportunity to recreate and submit at a later time.
- E-mail: Students must routinely check e-mail sent to his or her Texas A&M-Commerce account. This is my primary mechanism for communicating to the class and is the BEST way to reach me.
- Make-up Exams or Late Assignments Will Only Be Accepted If You Obtain University Approved
 Documentation for Your Excuse: There are no make-up assignments for poor performance on a previous
 assignment.
- Changes to Schedule: While I plan to stick to the class schedule, there might be occasions to modify the schedule. In these cases, all changes will be announced via D2L Brightspace and e-mail. It is your responsibility to become aware of any such changes.

FINALLY: This syllabus is a contract between you and me. If you disagree with the policies set forth in this syllabus, you have the right to withdraw within the timeframe indicated in the University calendar. By staying enrolled in this class, you agree to adhere to <u>all</u> policies stated in this syllabus.

GRADE COMPONENTS:

Component	Туре	Point Value	% Value
Case Assignments (2 @ 200 Points Each)	Individual	400 points	30%
Exams (2 @ 150 Points Each)	Individual	300 points	20%
Topic Assignment (3 @ 100 Points Each)	Individual	300 points	40%
Course Total		1000 points	100%

GRADING SCALE:

<u>Points</u>	Grade
895 - 1000	A
795 - 894	В
695 - 794	C

Incomplete - Must be previously agreed upon by student and instructor and initiated by the student

administratively.

Withdrawal - Must be initiated by the student administratively.

CASE ASSIGNMENTS:

Throughout the semester, you will be required to analyze two cases that will be provided to you or readily accessible via one of the TAMUC Library Databases (ABI-Inform, Business Source Complete, etc.). The case work

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is worth a total of 300 points (30% of your course grade), so take it seriously. Specific instructions, entitled "Case Instructions", for the cases will be posted on D2L Brightspace, under the "Manage Files" tab. The analyses should be submitted to the "Assignment Submission Folder" designated for that case. The document must be compatible with Microsoft Office. A grading rubric for the case assignments can be found at the end of this syllabus and in the "Case Instructions" document posted under the "Manage Files" tab.

EXAMS:

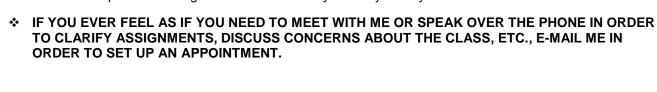
The midterm and final exams will test your comprehension of the assigned text via multiple-choice questions. The midterm exam will cover the material from the first half of the course and the final exam will cover the material from the second half of the course. These exams can be accessed in D2L Brightspace, under the "Activities" tab (then "Quizzes" from the dropdown menu) on the top of the D2L Brightspace screen. Make sure you are prepared to take the exam before clicking on the start button. These exams will be timed and you may only attempt them once.

TOPIC ASSIGNMENTS:

You will be required to complete five assignments focusing on different topics that we will cover in this course. The five topics you will complete assignments for include: (1) individual behavior; (2) motivation; (3) decision making; (4) leadership; (5) culture. The instructions for each of these assignments will be posted under the "Manage Files" tab in D2L, in documents with titles that correspond to the topic.

CLASS ATTENDANCE & PARTICIPATION:

Attendance and participation are critical to gaining the most you possibly can from this course. I suggest that you log onto the D2L Brightspace site for this course **SEVERAL TIMES** a week. This is your way of "attending" the class. As mentioned earlier, posting and responding to discussion thread questions is your main way of actively participating in the class. You are **NOT REQUIRED** to post questions and/or responses on every discussion thread, but it will help you be more involved in the class and gain more benefit from it. I will also facilitate a few chat sessions throughout the course. Times and dates for these chat sessions will be announced at a later date. It is not required that you participate in the chats, but it is a great opportunity to communicate with me and your fellow students and to ask questions and gain clarification on any issues you may have.



WEEK OF:	WORK ASSIGNED: READINGS, ASSIGNMENTS, & EXAMS	WRITTEN WORK DUE: BY 11:59 PM ON THIS DAY
Week 1: Aug 26	T: Chapter 1—Organizational Behavior	Review syllabus and D2L Live Session 1: 9pm via
Week 2: Sep 3	T: Chapter 2—Managing Demographic and Cultural Diversity	Zoom (8/27)
Week 3: Sep 9	T: Chapter 3—Understanding People at Work: Individual Differences and Perception	
Week 4: Sep 16	T: Chapter 4—Individual Attitudes and Behaviors	Individual Behavior Assignment Due (9/23)
Week 5: Sep 23	T: Chapter 5—Theories of Motivation	Case 1 Due (9/30)
Week 6: Sep 30	T: Chapter 6—Designing a Motivating Work Environment	Motivation Assignment Due (10/7)
Week 7: Oct 7	T: Chapter 7—Managing Stress and Emotions	
Week 8: Oct 14	T: Chapter 8—Communication	Midterm Exam Open (10/15- 10/21)
Week 9: Oct 21	T: Chapter 9—Managing Groups and Teams	
Week 10: Oct 28	T: Chapter 10—Conflict and Negotiations	
Week 11: Nov 4	T: Chapter 11—Making Decisions	Case 2 Due (11/4)
Week 12: Nov 11	T: Chapter 12—Leading People Within Organizations	
Week 13: Nov 18	T: Chapter 13—Power and Politics	Leadership Assignment Due (11/18)
Week 14: Nov 25	T: Chapter 14—Organizational Structure and Change	
Week 15: Dec 2	T: Chapter 15—Organizational Culture	
Week 16: Dec 8	***Final Exam Assigned	Final Exam Open (12/3-12/8)

- ***** THIS WEEKLY SCHEDULE IS TENTATIVE.
- **❖** T: ASSIGNED TEXT BOOK FOR THE COURSE
- **❖** C: CASE THAT WILL BE PROVIDED

Case Analysis Grading Rubric

	Far Exceeds	Exceeds	Meets Standards	Fails to Meet
Identification of Critical Issues and Problems; Depth of Analysis I will consider how detailed your analysis is, how far into depth you go, and whether you address many of the existing and critical issues in the case.	Standards Identifies all of the critical managerial issues. Thoroughly discusses, evaluates, and analyzes each managerial issue, providing convincing and supported arguments.	Standards Identifies most of the critical managerial issues. Discusses, evaluates, and analyzes each managerial issue, providing convincing and supported arguments, but could have gone into more depth.	Identifies many of the critical managerial issues. Discusses, evaluates, and analyzes most of the managerial issues, providing convincing and supported arguments, but could have gone into much more depth.	Standards Identifies few, if any, critical managerial issues. Fails to discuss, evaluate, and analyze each managerial issue, does not provide convincing or supported arguments, and lacks any significant degree of depth.
Score:	(27-30)	(24-26)	(21-23)	(20 or Less)
Generates Alternatives and Recommendations; Develops a Plan of Action for Implementing Recommendations	Generates several high-quality alternative solutions; Recommendations are well-argued and based on thorough analysis; Develops a thorough plan for implementing the proposed solutions; Discusses potential problems with the implementation and develops a variety of quality suggestions for minimizing them.	Generates two or more high-quality alternative solutions; Recommendations are fully supported by the analysis; Develops a plan for implementing the proposed solutions; Discusses potential problems with the implementation and develops a few suggestions for minimizing them.	Generates two or more alternative solutions; Recommendations are not fully supported by the analysis; Acknowledges potential problems with implementation, but does not adequately address mitigation; The link between the problem and the action plan is logically consistent.	Proposes only one (or no) alternative solution(s); Does not develop an action plan; or it is incomplete, vague, or unrealistic for implementing the proposed solution.
Score:	(27-30)	(24-26)	(21-23)	(20 or Less)
Literature Review of the Managerial Issues—Reference Support The more reference support you use to support your analysis of issues and recommendations, the better. The quality of the journals is also important.	Provides a complete and clear review of the scholarly journal literature. Empirical research from multiple journal articles provided support for why each issue was included. Several of the journal articles used came from top-tier journals.	Provides a substantial and clear review of the scholarly journal literature. Some, but not all, issues were supported by empirical research from journal articles. More references could have been used and more could have come from top-tier journals.	Provides an adequate and clear review of the journal literature, but several issues lacked strong support from the empirical research presented in journal articles. Most of the articles came from lower-level journals.	Provides an incomplete review of the journal literature and fails to support the knowledge associated with each identified managerial issue. The few articles that were used came from low-level journals or websites.
Score:	(27-30)	(24-26)	(21-23)	(20 or Less)
APA Formatting of References Students must cite all references in APA	Student cited ALL references properly, formatted in accordance with the APA Style Guide (no	Student cited most references properly, formatted in APA Style (a few minor errors).	Student cited many references properly, formatted in APA Style (4 or more minor errors).	Student cited few references properly (4 or more errors with at least 1 being a major error).
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format, in-text and on reference page.	errors).			
Score:	(9-10)	(8)	(7)	(6 or Less)
Total Score:	out of 100			

Additional Grading Rubrics

Database-APA-Article Assignment

 Students will receive points for being able to locate the assigned article in one of the library databases, for being able to provide the complete citation for the article in proper APA format (10 Points), and for correctly answering the questions regarding the article (15 Points).

Individual Behavior Assignment

Students will receive points for how thoroughly they discuss the match between their personality and their
job and their utilization of articles/references to support their discussion. The following rubric will be used to
assess and grade your assignment.

	Far Exceeds Standards	Exceeds Standards	Meets Standards	Fails to Meet Standards
Depth and Quality of Discussion I will consider how detailed your discussion is and how far into depth you go.	Thoroughly discusses and evaluates the personality dimension(s), providing convincing and supported arguments.	Discusses and evaluates the personality dimension(s), providing supported arguments, but could have gone into a bit more depth.	Discusses and evaluates the personality dimension(s), providing supported arguments, but could have gone into much more depth.	Fails to discuss and evaluate the personality dimension(s), does not provide convincing or supported arguments, and lacks a significant degree of depth.
Score:	(18-20)	(16-17)	(14-15)	(0-13)
Reference Support The more reference support you use, the better. The quality of the journals is also important.	Research from multiple journal articles provided strong support for the discussion. Several of the journal articles used came from top-tier journals.	Research from journal articles provided support for most of the discussion. More references could have been used and more could have come from top-tier journals.	Several parts of the discussion lacked strong support from the research presented in journal articles. Most of the articles came from lower-level journals.	Fails to support the knowledge associated with issue at hand. The few articles that were used came from low-level journals or websites.
Score:	(14-15)	(12-13)	(10-11)	(0-9)
Total Score:	out of 35			

Motivation Assignment

Students will receive points for how thoroughly they discuss motivation theory and research and how both relate to motivation in their current or previous job/organization. Their utilization of articles/references to support their discussion will also be assessed. The following rubric will be used to assess and grade your assignment.

	Far Exceeds Standards	Exceeds Standards	Meets Standards	Fails to Meet Standards
Depth and Quality of Discussion I will consider how detailed your discussion is and how far into depth you go.	Thoroughly discusses and evaluates motivation theory and research, providing convincing and supported arguments.	Discusses and evaluates motivation theory and research, providing supported arguments, but could have gone into a bit more depth.	Discusses and evaluates motivation theory and research, providing supported arguments, but could have gone into much more depth.	Fails to discuss and evaluate valid motivation theory and research, does not provide convincing or supported arguments, and lacks a significant degree of depth.
Score:	(18-20)	(16-17)	(14-15)	(0-13)
Reference Support The more reference support you use, the better. The quality of the journals is also important.	Research from multiple journal articles provided strong support for the discussion. Several of the journal articles used came from top-tier journals.	Research from journal articles provided support for most of the discussion. More references could have been used and more could have come from top-tier journals.	Several parts of the discussion lacked strong support from the research presented in journal articles. Most of the articles came from lower-level journals.	Fails to support the knowledge associated with issue at hand. The few articles that were used came from low-level journals or websites.
Score:	(14-15)	(12-13)	(10-11)	(0-9)
Total Score:	out of 35			

Decision Making Assignment

 Students will receive points for how thoroughly they discuss the issues related to the decision making scenario that is posed. Their utilization of articles/references to support their discussion will also be assessed. The following rubric will be used to assess and grade your assignment.

		Far Exceeds Standards	Exceeds Standards	Meets Standards	Fails to Meet Standards
Depth ar	nd	Thoroughly	Discusses and	Discusses and	Fails to discuss and
Quality of	of	discusses and	evaluates the issues	evaluates the issues	evaluate valid issues
Discuss	ion	evaluates the issues related to	related to the decision at hand,	related to the decision at hand,	related to the decision at hand, does not
discussion	ailed your	the decision at hand, providing convincing and supported arguments.	providing supported arguments, but could have gone into a bit more depth.	providing supported arguments, but could have gone into much more depth.	provide convincing or supported arguments, and lacks a significant degree of depth.
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Score:	(18-20)	(16-17)	(14-15)	(0-13)
Reference Support The more reference support you use, the better. The quality of the journals is also important.	Research from multiple journal articles provided strong support for the discussion. Several of the journal articles used came from top-tier journals.	Research from journal articles provided support for most of the discussion. More references could have been used and more could have come from top-tier journals.	Several parts of the discussion lacked strong support from the research presented in journal articles. Most of the articles came from lower-level journals.	Fails to support the knowledge associated with issue at hand. The few articles that were used came from low-level journals or websites.
Score:	(14-15)	(12-13)	(10-11)	(0-9)
Total Score:	out of 35			

Leadership Assignment

Students will receive points for how thoroughly they discuss leadership, how leaders influence followers, and how individuals lead across organizational contexts. Their utilization of articles/references to support their discussion will also be assessed. The following rubric will be used to assess and grade your assignment.

	Far Exceeds Standards	Exceeds Standards	Meets Standards	Fails to Meet Standards
Depth and	Thoroughly	Discusses and	Discusses and	Fails to discuss and
Quality of	discusses and	evaluates	evaluates	evaluate leadership,
Discussion	evaluates	leadership,	leadership,	influence, and
	leadership,	influence, and	influence, and	context, does not
I will consider	influence, and	context, providing	context, providing	provide convincing or
how detailed your	context, providing	supported	supported	supported arguments,
discussion is and	convincing and	arguments, but	arguments, but	and lacks a significant
how far into depth	supported	could have gone	could have gone into	degree of depth.
you go.	arguments.	into more depth.	much more depth.	
Score:	(18-20)	(16-17)	(14-15)	(0-13)
Reference	Research from	Research from	Several parts of the	Fails to support the
Support	multiple journal articles provided	journal articles provided support for	discussion lacked strong support from	knowledge associated with issue at hand.
The more	strong support for	most of the	the research	The few articles that
reference support	the discussion.	discussion. More	presented in journal	were used came from
you use, the	Several of the	references could	articles. Most of the	low-level journals or
better. The quality	journal articles	have been used and	articles came from	websites.
of the journals is	used came from	more could have	lower-level journals.	
also important.	top-tier journals.	come from top-tier		
		journals.		
Score:	(14-15)	(12-13)	(10-11)	(0-9)
Total Score:	out of 35			

Culture Assignment

 Students will receive points for how well they capture and communicate the culture of their organization and utilize articles/references to support their discussion. The following rubric will be used to assess and grade your assignment.

	Far Exceeds Standards	Exceeds Standards	Meets Standards	Fails to Meet Standards
Depth and Quality of Discussion I will consider how detailed your discussion is and how far into depth you go.	Thoroughly discusses and evaluates the culture of the organization, providing convincing and supported arguments.	Discusses and evaluates the culture of the organization, providing supported arguments, but could have gone into a bit more depth.	Discusses and evaluates the culture of the organization, providing supported arguments, but could have gone into much more depth.	Fails to discuss and evaluate the culture of the organization, does not provide convincing or supported arguments, and lacks a significant degree of depth.
Score:	(18-20)	(16-17)	(14-15)	(0-13)
Reference Support The more reference support you use, the better. The quality of the journals is also important.	Research from multiple journal articles provided strong support for the discussion. Several of the journal articles used came from top-tier journals.	Research from journal articles provided support for most of the discussion. More references could have been used and more could have come from top-tier journals.	Several parts of the discussion lacked strong support from the research presented in journal articles. Most of the articles came from lower-level journals.	Fails to support the knowledge associated with issue at hand. The few articles that were used came from low-level journals or websites.
Score:	(14-15)	(12-13)	(10-11)	(0-9)
Total Score:	out of 35			

Midterm and Final Exams

• Exams consist of multiple-choice items/questions. For each question, there is one **BEST** answer.