



TEXAS A&M UNIVERSITY  
**COMMERCE**

## **COUN 501: INTRODUCTION TO THE COUNSELING PROFESSION**

Course Syllabus: *Fall 2024*

*Thursday, 7:20pm-10:10pm,*

*Collin High Ed Center/McKinney*

### **AI use policy as of May 25, 2023**

Texas A&M University-Commerce acknowledges that there are legitimate uses of Artificial Intelligence, ChatBots, or other software that has the capacity to generate text, or suggest replacements for text beyond individual words, as determined by the instructor of the course.

Any use of such software must be documented. Any undocumented use of such software constitutes an instance of academic dishonesty (plagiarism).

Individual instructors may disallow entirely the use of such software for individual assignments or for the entire course. Students should be aware of such requirements and follow their instructors' guidelines. If no instructions are provided the student should assume that the use of such software is disallowed.

In any case, students are fully responsible for the content of any assignment they submit, regardless of whether they used an AI, in any way. This specifically includes cases in which the AI plagiarized another text or misrepresented sources.

13.99.99.R0.03 Undergraduate Academic Dishonesty

13.99.99.R0.10 Graduate Student Academic Dishonesty

### **Mental Health and Well-Being**

The university aims to provide students with essential knowledge and tools to understand and support mental health. As part of our commitment to your well-being, we offer access to Telus Health, a service available 24/7/365 via chat, phone, or webinar. Scan the QR code to download the app and explore the resources available to you for guidance and support whenever you need it.



## INSTRUCTOR INFORMATION

**Instructor:** Miaya Love, PhD, LPC, NCC

**University Email Address:** [Miaya.Love@tamuc.edu](mailto:Miaya.Love@tamuc.edu)

**Preferred Form of Communication:** E-mail

**Communication Response Time:** 24 – 48 business hours

**Main Office Location:** Commerce, Binnion 209

**Office Hours:** By appointment

## COURSE INFORMATION

### **Textbook(s) Required:**

Gladding, S. L. (2018). *Counseling: A comprehensive profession* (8th ed.). Upper Saddle River, NJ: Pearson.

American Counseling Association (2014). *2014 ACA Code of Ethics*. Alexandria, VA: Author.

## Optional Texts and/or Materials:

- American Psychological Association. (2020). *Publication manual of the American Psychological Association*. (7<sup>th</sup> ed.). <https://doi.org/10.1037/0000165-000>
- Clark, A. J. (2011). Empathy: An integral model in the counseling process. (3), 348-356. *Journal of Counseling & Development*, 88. <https://doi.org/10.1002/j.15556-6678.2010.tb00032.x>
- Fulton, C. L. (2016). Mindfulness, self-compassion, and counselor characteristics and session variables. *Journal of Mental Health Counseling*. 38(4), 360-374. <https://doi.org/10.17744/mehc.38.4.06>
- Granello, D. H. (2011). Cognitive complexity among practicing counselors: How thinking changes with experience. *Journal of Counseling & Development*, 88(1), 92-100. <https://doi.org/10.1002/j.1556-6678.2010.tb00155.x>
- Kim, B.S.K., Ng, G. F., & Shn, A. J. (2009). Client adherence to Asian cultural values, common factors in counseling, and session outcome with Asian American clients at a University Counseling Center. *Journal of Counseling & Development*, 87(2), 131-142. <https://doi.org/10.1002/j.1556-6678.2009.tb00560.x>
- Leibert, T.W. (2011). The dimension of common factors in counseling. *International Journal for the Advancement of Counseling*, 33, 127-138.
- Levitt, D. H., & Jacques, J.D., (2005). Promoting tolerance for ambiguity in counselor training programs. *The Journal of Humanistic Counseling, Education, and Development*, 44(1), 46-54. <https://doi.org/10.1002/j.2164-490X.2005.tb00055.x>
- Neukrug, E. (2016). *The World of the Counselor: An introduction to the Counseling Profession*. (5<sup>th</sup> ed.) Cengage Learning.
- Richards, K., Campenni, C., & Muse-Burke, J. (2010). Self-care and well-being in mental health professionals: The mediating effects of self-awareness and mindfulness. *Journal of Mental Health Counseling*, 32(3), 247-264. <https://doi.org/10.17744/mehc.32.3.0n31v88304423806>
- Skovholt, T. M., & Trotter-Mathison, M. (2011). *The resilient Practitioner: Burnout prevention and self-care strategies for counselors, therapists, and health professionals*. (2<sup>nd</sup> ed.) Routledge Taylor & Francis Group.
- Tang, M., Addison, K.D., LaSure-Bryant, D., Norman, R., O'Connell, W., Stewart-Sicking, J. A. (2004). Factors that influence self-efficacy of counseling students: An exploratory study. *Counselor Education and Supervision*, 44(1), 70-80. <https://doi.org/10.1002/j.1556-6978.2004.tb01861.x>

\*Occupational Outlook Handbook (OOH) link: <https://www.bls.gov/ooh/community-and-social-service/school-and-career-counselors.htm>

National Board for Certified Counselors (NBCC)

Chi Sigma Iota –

Texas LPC link: [https://www.dshs.texas.gov/counselor/lpc\\_rules/](https://www.dshs.texas.gov/counselor/lpc_rules/)

Note: This course will use D2L as its Learning Management System

\*\*Other Readings as Assigned

*The syllabus/schedule are subject to change.*

## Course Description

501. *Introduction to the Counseling Profession*. Three semester hours.

Recommended as the initial course in a student’s program to serve as an introduction to the counseling profession. Roles of counselors and related professionals in various settings are presented. Professional goals and objectives; trends; professional associations; ethical and legal issues; history; credentialing; preparation standards for counselors; and essential interviewing and counseling skills, characteristics, and behaviors that influence helping processes are explored.

### General Course Information

This course should be taken early in the student’s preparation program. This course serves primarily as an orientation to the counseling profession and as a course where students develop basic interviewing and counseling skills and self-awareness that promotes appropriate counselor- client relationships. A grade of “B” or higher must be earned in COUN 501, 510, 528, and 516 for admission to candidacy status (or its equivalent for those seeking school counselor certification only), which is required before practicum (COUN 551).

### Student Learning Outcomes (SLOs):

Measurement 1 (Knowledge):

Informed Consent, professional organization, licensure/certification, labor market will assess the ability of the student to research connect the course content to the counseling profession.

Counseling Interest Paper. Through this assignment, students will gain a stronger understanding of counseling topics specific to their concentration and clinical interest areas, including ethical and legal considerations.

Measurement 2 (Skills):

Interviewing a counselor practicing in school or other settings, this conversation will gauge student’s ability to connect how a Mental Health Professional connects theories to practice.

\*All SLOs address the respective CACREP Standards evident in the syllabus.

**COUN 501 key assessments: Informed consent, Interview: Counselor, and Counseling Interest Paper.**

### Student Learning Outcomes 2016 CACREP Standards Addressed in COUN 501

CACREP Standard	Learning Activity	Assignment	Benchmark
2.F.1.a history and philosophy of the counseling profession and its specialty areas	Discussion incorporated Lecture  Reading: Gladding (2018) Ch. 1, App A	Labor Market Information	≥ 80% of average rubric scores will either meet (2) or exceed (3) expectation
2.F.1.b. the multiple professional roles and functions of counselors across specialty areas, and their relationships with human service and integrated behavioral health care systems, including interagency and interorganizational collaboration and consultation	Discussion incorporated Lecture  Reading: Gladding (2018) Ch. 13-18	Interview	≥ 80% of average rubric scores will either meet (2) or exceed (3) expectation

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<b>2.F.1.c.</b> counselors' roles and responsibilities as members of interdisciplinary community outreach and emergency management response teams	Discussion incorporated Lecture Reading: Gladding (2018) Ch. 13-18	Interview	≥ 80% of average rubric scores will either meet (2) or exceed (3) expectation
<b>2.F.1.d.</b> the role and process of the professional counselor advocating on behalf of the process	Discussion incorporated Lecture Reading: Gladding (2018) Ch. 2-3	Advocacy	≥ 80% of average rubric scores will either meet (2) or exceed (3) expectation
<b>2.F.1.e.</b> advocacy processes needed to address institutional and social barriers that impede access, equity, and success for clients	Discussion incorporated Lecture	Professional Counseling Organization	≥ 80% of average rubric scores will either meet (2) or

	Reading: Gladding (2018) Ch. 2-3		exceed (3) expectation
<b>2.F.1.f.</b> professional counseling organizations, including membership benefits, activities, services to members, and current issues	Discussion incorporated Lecture Reading: Gladding (2018) Ch. 1, App A	Professional Counseling Organization	≥ 80% of average rubric scores will either meet (2) or exceed (3) expectation
<b>2.F.1.g.</b> professional counseling credentialing, including certification, licensure, and accreditation practices and standards, and the effects of public policy on these issues	Discussion incorporated Lecture Reading: Gladding (2018) Ch. 1, App A Selected Readings: TCA public policy, ACA public policy	PLPC or SC	≥ 80% of average rubric scores will either meet (2) or exceed (3) expectation
<b>2.F.1.h.</b> current labor market information relevant to opportunities for practice within the counseling profession	Discussion incorporated Lecture Reading: Gladding (2018) Ch. 1, App A	Labor Market Information	≥ 80% of average rubric scores will either meet (2) or exceed (3) expectation
<b>2.F.1.i.</b> ethical standards of professional counseling organizations and credentialing bodies, and applications of ethical and legal considerations in professional counseling	Discussion incorporated Lecture Reading: Gladding (2018) Ch. 2	Informed Consent	≥ 80% of average rubric scores will either meet (2) or exceed (3) expectation
<b>2.F.1.j.</b> technology's impact on the counseling profession	Discussion incorporated Lecture Reading: Gladding (2018) Ch. 2, App A	Informed Consent	≥ 80% of average rubric scores will either meet (2) or exceed (3) expectation
<b>2.F.1.k.</b> strategies for personal and professional self-evaluation and implications for practice <b>2.F.1.l.</b> self-care strategies appropriate to the counselor role	Discussion incorporated Lecture Readings: Skovholt & Trotter-Mathison (2011) Richards et al. (2010)	Self-Care	≥ 80% of average rubric scores will either meet (2) or exceed (3) expectation
<b>2.F.1.m.</b> the role of counseling supervision in the profession	Discussion incorporated Lecture Reading: Gladding (2018) Ch. 10 ACA Code of Ethics	Informed Consent	≥ 80% of average rubric scores will either meet (2) or exceed (3) expectation

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	ASCA Code of Ethics		
<b>2.F.5.a.</b> theories and models of counseling	Discussion incorporated Lecture  Reading: Gladding (2018) Ch. 7-8	Interview	≥ 80% of average rubric scores will either meet (2) or exceed (3) expectation
<b>2.F.5. c.</b> theories, models, and strategies for understanding and practicing consultation	Discussion incorporated Lecture  Reading: Gladding (2018) Ch. 10	Interview	≥ 80% of average rubric scores will either meet (2) or exceed (3) expectation
<b>2.F.5.f.</b> counselor characteristics and behaviors that influence the counseling process	Discussion incorporated Lecture  Reading: Gladding (2018) Ch. 1, 5-6	Informed Consent  Interview	≥ 80% of average rubric scores will either meet (2) or exceed (3) expectation

**CONTENT AREAS include, but are not limited to, the following:**

- I. Counselor characteristics and behaviors
- II. Importance of self-awareness in maintaining a therapeutic relationship and appropriate professional boundaries.
- III. History and philosophy of the counseling profession
- IV. Master’s-level programs at A&M-Commerce
- V. Professional roles
  - A. Introduction to counselor roles common across settings
    - 1. Counseling
    - 2. Consulting
    - 3. Supervising (clinical)
    - 4. Evaluating programs
  - B. Educational settings
  - C. Non-educational settings
- VI. Relationships with other human service providers
- VII. Professional organizations for counselors
- VIII. Professional credentialing
  - A. Certification (School Counselor Certification and NCC)
  - B. Licensure
  - C. Registration
  - D. Accreditation
- IX. Public and private policy processes and advocacy on behalf of the profession
- X. Ethical standards and legal considerations in the counseling profession
- XI. Overview of counselor functions, skills, and knowledge
  - A. Theories
  - B. Group work
  - C. Career development/education/counseling
  - D. Assessment, evaluation, and research
  - E. Diversity awareness and multicultural competencies

**TEXES COMPETENCIES THAT RELATE TO THIS**

*The syllabus/schedule are subject to change.*

**COURSE** (*TEXES is the state examination required for school counselor certification.*)

### **Competency 010 (Professionalism)**

The school counselor understands and complies with ethical, legal, and professional standards relevant to the profession.

## **COURSE REQUIREMENTS**

### **Minimal Technical Skills Needed**

In this class, you will utilize the Learning Management System (LMS) entitled D2L for portions of instructional and learning methods, submitting assignments, participating in online discussions, and completing quizzes. You will also need to download the Zoom application to your personal computer or smart phone in order to access office hours and other virtual meetings. To complete assignments, you will need to utilize other technologies such as Microsoft Word, PowerPoint, etc. If you have issues with this system, it is your responsibility to contact the help desk immediately.

### **Instructional Methods**

This course consists of lecture and didactic learning methods, small group discussions, and in-class assignments, coupled with experiential learning and practical application. When we are not meeting face-to-face, you will be expected to participate and complete all online tasks via D2L. In addition to this, small lecture, discussion, activities, and workshops may be utilized during this course.

### **Student Responsibilities and Tips for Success in the Course**

As a student in this course, you are responsible for being active in your learning process. Expectations of this course include the following:

1. You are expected to display professionalism at all times. Be respectful of your professor and peers. Be open to feedback, as you will receive this throughout the program.
2. Prepare for classes. Complete any and all readings prior to class time.
3. Complete all assignments by the deadline.
4. Adhere to the university's Student Code of Conduct.
5. Participate. During face-to-face classes, you are expected to actively participate in all activities and discussion. In the online format, you are expected to participate in all online discussions/activities. This is crucial to your learning.
6. Writing style APA 7<sup>th</sup> edition (refer assignment guidelines)
7. Regularly check your university email. My suggestion is to check this at least once a day as your instructors and others from the department and University may contact you.
8. Begin your readings ASAP. Sometimes it may take more than one attempt to digest the material.
9. Deadlines are the last possible moment something is due—not the first moment to start. Work ahead. I realize this may not always be possible; however, when you can, do so.
10. Be open to the process. This degree takes time, work, effort, and growth.

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## COURSE ASSIGNMENTS/ASSESSMENTS

### 1. Attendance and Participation (15 Points)

Regular Attendance to in-person classes and activities. Class activities will include case studies, article discussions, and small group discussions. If you are instructed to do any paper activity, it will be collected at the end of the class; these papers will be used to grade the class participation points at the end of the semester. The attendance will be noted during the in-person class.

### 2. Counseling Licensure/Certification (10 points). Please review: <https://www.bhec.texas.gov/texas-state-board-of-examiners-of-professional-counselors/index.html>

<https://tea.texas.gov/academics/learning-support-and-programs/school-guidance-and-counseling>

Provide an outline/overview of licensure/credential requirements (depending on whether you wish to become an LPC or certified school counselor). If you are planning to move out of state, view that state’s licensing board information. Include the following:

- Licensure/credential name (e.g., LPC)
- Educational requirements (including CACREP accreditation standards)
- Testing requirements
- Supervision requirements
- Application process
- Continuing education requirements (after full license is obtained)
- Any other requirements necessary to obtain that license/credential.

	<b>1 – Does Not Meet Expectation (0-7)</b>	<b>2 – Meets Expectation (8)</b>	<b>3 – Exceeds Expectation (9-10)</b>
<b>Counseling Licensure/Certification (10 points)</b>	Provides some details necessary but is missing many criteria. Descriptions are unclear and may be incorrect. Student has a lack of understanding of information related to counseling licensure/certification, continuing education, and supervision.	Provides most details necessary for each criterion with a few missing criteria. Descriptions lack some clarity but mostly there. Student has a basic understanding of information related to counseling licensure/certification, continuing education, and supervision.	Provides all details necessary for each criterion. No missing criteria. Descriptions are clear and comprehensive. Student clearly understands information related to counseling licensure/certification, continuing education, and supervision.

3. **Professional Counseling Organizations (10 points).** Choose one professional counseling organization (e.g., ACA, TCA, ASCA, IAMFC, ALGBTIC/SAIGE, etc.) that you are interested in joining and review their website in detail. Provide an overview of the following:

- Name of organization
- Rationale behind selecting (refer mission and vision statements)
- Membership benefits (fee, newsletter, webinar, continuation education credits)
- Upcoming conference information (fee, dates, theme, location)
- Any other information you find interesting

*Note:* If you have a specific interest (e.g., research, advocacy, suicide, play therapy, adolescents, etc.) and are unsure where to find an organization, please ask me! There is undoubtedly an organization that will fit your interests.

	<b>1 – Does Not Meet Expectation (0-7)</b>	<b>2 – Meets Expectation (8)</b>	<b>3 – Exceeds Expectation (9-10)</b>
<b>Professional Counseling Organizations</b> (10 points)	Provides some details necessary but is missing many criteria. Descriptions are unclear and may be incorrect. Student has a lack of understanding of information related to the chosen professional counseling organization.	Provides most details necessary for each criterion with a few missing criteria. Descriptions lack some clarity but mostly there. Student has a basic understanding of information related to the chosen professional counseling organization.	Provides all details necessary for each criterion listed. Descriptions are clear and comprehensive. Student clearly understands information related to the chosen professional counseling organization.

4. **Current Labor Market Information (10 points).** Go to the following websites:

- <https://www.bls.gov/ooh>
- <https://www.counseling.org>
- <https://txca.org>
- <https://www.onetonline.org>

Note: Review other pages as well

Review these websites with a peer and search for areas and/or keywords such as “jobs, careers, counseling, different specialty areas of counseling.” Give a one-page summary reflection on what you learned after your investigation. This summary may reflect on areas such as what counselors do, environments they

may work in, educational requirements, pay expectations, outlook, state/national data, job posting information, required skills, etc.

You will want to include both a short summary and a reflection of your exploration. The purpose of this assignment is to learn more about the current labor market relevant to the counseling profession and how this might affect your job outlook.

	<b>1 – Does Not Meet Expectation</b> (0-7)	<b>2 – Meets Expectation</b> (8)	<b>3 – Exceeds Expectation</b> (9-10)
<b>Current Labor Market Information</b>  (10 points)	Provides some details necessary but is missing many criteria. Descriptions are basic, unclear, or may be incorrect. Student has a lack of understanding of the current labor market in counseling.	Provides some detail but only includes either a summary of information OR reflection on how this would affect your job outlook. Descriptions lack some clarity but mostly there. Student has a basic understanding of the current labor market in counseling.	Provides all details necessary including both summary of information and reflection on how this would affect your job outlook. Descriptions are clear and comprehensive. Student clearly understands the current labor market in counseling.

5. **Informed Consent (20 points).** For this portion of the PIDP, you will develop an informed consent form that can be used in counseling sessions. The purpose of this assignment is to gain knowledge in ethics and legal issues. You will utilize the 2014 ACA code of ethics (<https://www.counseling.org/resources/aca-code-of-ethics.pdf>). Use your textbook and the online library for resources (you can find examples of informed consents in counseling online and through the TAMUC library database). Read the ACA code of Ethics (2014) to identify what needs to be included in the informed consent form.

	<b>1 – Does Not Meet Expectation</b> (0-15)	<b>2 – Meets Expectation</b> (16-17)	<b>3 – Exceeds Expectation</b> (18-20)
<b>Informed Consent</b>  (20 points)	Has many missing details and/or is presented in a disorganized way. Missing many necessary components of an informed consent. Does not demonstrate a basic	Provides most of the necessary information but may be missing some details or presented in an incomplete way. Sufficiently provides	Provides all the necessary information in a thorough and thoughtful way. No incorrect information and no missing details. Clearly provides the

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	understanding of ethical codes	the necessary components of an informed consent. Demonstrates a basic understanding of ethical codes.	necessary components of an informed consent. Demonstrates an exceptional understanding of ethical codes.
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6. **Self-Care and Self-Evaluation Plan (10 points).** Students will start this activity in class with a peer/ two; students will be introduced to a card sort activity. Through this activity the students will focus on one particular self-care/wellness dimension. The students will implement SMART goal to plan and evaluate the selected activity with peer. The students are encouraged to follow the activity for 15 weeks and write a two-page reflection paper addressing the following, what self-care means to you? What was the activity? How was the experience? What was challenging? What are some strengths? Other additional reflection can be added.

	<b>1 – Does Not Meet Expectation</b> (0-7)	<b>2 – Meets Expectation</b> (8)	<b>3 – Exceeds Expectation</b> (9-10)
<b>Self-Care and Self-Evaluation Plan</b>  (10 points)	Self-care and self-evaluation plan do not sufficiently provide the necessary components and/or may be missing many components or lacks details/lacks thorough discussion. Plan does not demonstrate a sufficient understanding of counselor self-care and counselor self-evaluation.	Self-care and self-evaluation plan sufficiently provide the necessary components but may be missing some components or lacks details/lacks thorough discussion. Plan demonstrates a sufficient understanding of counselor self-care and counselor self-evaluation.	Self-care and self-evaluation plan clearly provide the necessary components described in detail. Plan demonstrates an exceptional understanding of counselor self-care and counselor self-evaluation.

7. **Interview: Counselor (10 points)**

Interview a counselor or school counselor; example questions will be discussed in class. The focus of this assignment is to help get an understanding from a practicing professional. Note: time is important so keep your interview under 30 minutes. You can also do this online or face to face.

1. Write a two-page reflection paper, expressing the purpose of your questions, what you learnt from the interaction, what is your overall emotions/thoughts from this activity, and what are some questions you still have.
2. In the class you will be given time to share your experiences among peers.

	<b>1 – Does Not Meet Expectation (0-7)</b>	<b>2 – Meets Expectation (8)</b>	<b>3 – Exceeds Expectation (9-10)</b>
<b>Interview Show and Tell</b> (10 points)	Missed to address few of the following with less description: the purpose of your questions, what you learnt from the interaction, what is your overall emotions/thoughts from this activity, and what are some questions you still have. Class participation inadequate.	Addressed the following with less description: the purpose of your questions, what you learnt from the interaction, what is your overall emotions/thoughts from this activity, and what are some questions you still have. Class participation adequately.	Addressed the following with detail: the purpose of your questions, what you learnt from the interaction, what is your overall emotions/thoughts from this activity, and what are some questions you still have. Used minimum of two pages, classroom participation.

8. **Counseling Interest Paper (50 Points)** this paper will include a literature review of a counseling topic of your choice as well as critical thinking and awareness components. This topic should be one of interest to you, at this time, and related to your specific concentration (clinical mental health, addiction, school, marriage and family, children, adolescents, adults, college, rehabilitation, crisis, etc.). Components of this paper should include the following:

Literature review portion:

Introduction of the topic

Rationale as to how this topic is important and relevant to the counseling field

Ethical and legal issues when working with this population, issues, etc.

Advocacy, Micro and Macro for client, community, or professional

Any other information you believe is important to this topic

Questions to consider and include in second portion:

What did you learn from your research?

What are some challenges you might face as a counselor pertaining to this topic?

What are some things that surprised you?

How did you decide to choose this topic to research?

How might you add to the literature?

What have you learned about yourself from researching this topic?

Please use AT LEAST 5 references from referred counseling journals. You may need to use other sources as well. There is no specific page limit to this paper; there are however, criteria expectations. Please be sure to address all points above thoroughly. Please follow APA 7th edition guidelines for your write up.

<b>Counseling Interest Paper</b>	<b>1 – Does Not Meet Expectation (0-29 points)</b>	<b>2 – Meets Expectation (30-40 points)</b>	<b>3 – Exceeds Expectations (41-50points)</b>
Timely completion	Did not complete assignment. OR, Late completion of Project.	Project completed and posted by deadline.	Project completed and posted by deadline.
Lit Review	Did not complete assignment. OR, Late completion of Project with minimum attention to required lit review components	Adequately addressed lit review components	Addressed lit review components thoroughly with expansion
Questions addressed	Did not complete assignment. OR, Late completion of Project with minimum attention to questions to address	Adequately addressed questions component	Addressed questions component in an open, reflective, expressive way. Writing clear and organized in presentation
Number of references cited	Less than the minimum number of resources (5) provided	Adequate number of resources provided (5)	More than the minimum number of resources provided (>5)
Overall quality of work	Paper is not complete, not written in a clear manner OR is discussed in an illogical/inconsistent manner. Project has several grammatical/APA errors; not consistent with graduate level work	Paper is evident of graduate level work with some grammatical/APA errors.	Paper is evident of graduate level work with few to no grammatical/APA errors. Writing clear and organized in presentation

### GRADING

Final grades in this course will be based on the following scale:

A = 90%-100%

B = 80%-89%

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C = 70%-79%

D = 60%-69%

F = 59% or Below

Late assignments will have 15% deduction per day late from the final score.

## TECHNOLOGY REQUIREMENTS

### Browser support

D2L is committed to performing key application testing when new browser versions are released. New and updated functionality is also tested against the latest version of supported browsers.

However, due to the frequency of some browser releases, D2L cannot guarantee that each browser version will perform as expected. If you encounter any issues with any of the browser versions listed in the tables below, contact D2L Support, who will determine the best course of action for resolution. Reported issues are prioritized by supported browsers and then maintenance browsers.

Supported browsers are the latest or most recent browser versions that are tested against new versions of D2L products. Customers can report problems and receive support for issues. For an optimal experience, D2L recommends using supported browsers with D2L products.

Maintenance browsers are older browser versions that are not tested extensively against new versions of D2L products. Customers can still report problems and receive support for critical issues; however, D2L does not guarantee all issues will be addressed. A maintenance browser becomes officially unsupported after one year. Note the following:

- Ensure that your browser has JavaScript and Cookies enabled.
- For desktop systems, you must have Adobe Flash Player 10.1 or greater.
- The Brightspace Support features are now optimized for production environments when using the Google Chrome browser, Apple Safari browser, Microsoft Edge browser, Microsoft Internet Explorer browser, and Mozilla Firefox browsers.

### Desktop Support

Browser	Supported Browser Version(s)	Maintenance Browser Version(s)
Microsoft® Edge	Latest	N/A
Microsoft® Internet Explorer®	N/A	11
Mozilla® Firefox®	Latest, ESR	N/A
Google® Chrome™	Latest	N/A

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Apple® Safari®	Latest	N/A
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### Tablet and Mobile Support

Device	Operating System	Browser	Supported Browser Version(s)
Android™	Android 4.4+	Chrome	Latest
Apple	iOS®	Safari, Chrome	The current major version of iOS (the latest minor or <b>point</b> release of that major version) and the previous major version of iOS (the latest minor or <b>point</b> release of that major version). For example, as of June 7, 2017, D2L supports iOS 10.3.2 and iOS 9.3.5, but not iOS 10.2.1, 9.0.2, or any other version.  Chrome: Latest version for the iOS browser.
Windows	Windows 10	Edge, Chrome, Firefox	Latest of all browsers, and Firefox ESR.

- You will need regular access to a computer with a broadband Internet connection. The minimum computer requirements are:
  - 512 MB of RAM, 1 GB or more preferred
  - Broadband connection required courses are heavily video intensive
  - Video display capable of high-color 16-bit display 1024 x 768 or higher resolution
- **For YouSeeU Sync Meeting sessions 8 Mbps is required.** Additional system requirements found here: <https://support.youseeu.com/hc/en-us/articles/115007031107-Basic-System-Requirements>
- You must have a:
  - Sound card, which is usually integrated into your desktop or laptop computer
  - Speakers or headphones.
  - \*For courses utilizing video-conferencing tools and/or an online proctoring solution, a webcam and microphone are required.
- Both versions of Java (32 bit and 64 bit) must be installed and up to date on your machine. At

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a minimum Java 7, update 51, is required to support the learning management system. The most current version of Java can be downloaded at: [JAVA web site](http://www.java.com/en/download/manual.jsp)  
<http://www.java.com/en/download/manual.jsp>

- Current anti-virus software must be installed and kept up to date. Running the browser check will ensure your internet browser is supported.
  - Pop-ups are allowed.
  - JavaScript is enabled.
  - Cookies are enabled.
- You will need some additional free software (plug-ins) for enhanced web browsing. Ensure that you download the free versions of the following software:
  - [Adobe Reader](https://get.adobe.com/reader/) <https://get.adobe.com/reader/>
  - [Adobe Flash Player](https://get.adobe.com/flashplayer/) (version 17 or later) <https://get.adobe.com/flashplayer/>
  - [Adobe Shockwave Player](https://get.adobe.com/shockwave/) <https://get.adobe.com/shockwave/>
  - [Apple Quick Time](http://www.apple.com/quicktime/download/) <http://www.apple.com/quicktime/download/>
- At a minimum, you must have Microsoft Office 2013, 2010, 2007 or Open Office. Microsoft Office is the standard office productivity software utilized by faculty, students, and staff. Microsoft Word is the standard word processing software, Microsoft Excel is the standard spreadsheet software, and Microsoft PowerPoint is the standard presentation software. Copying and pasting, along with attaching/uploading documents for assignment submission, will also be required. If you do not have Microsoft Office, you can check with the bookstore to see if they have any student copies.

## ACCESS AND NAVIGATION

You will need your campus-wide ID (CWID) and password to log into the course. If you do not know your CWID or have forgotten your password, contact the Center for IT Excellence (CITE) at 903.468.6000 or [helpdesk@tamuc.edu](mailto:helpdesk@tamuc.edu).

**Note:** Personal computer and internet connection problems do not excuse the requirement to complete all course work in a timely and satisfactory manner. Each student needs to have a backup method to deal with these inevitable problems. These methods might include the availability of a backup PC at home or work, the temporary use of a computer at a friend's home, the local library, office service companies, Starbucks, a TAMUC campus open computer lab, etc.

## COMMUNICATION AND SUPPORT

### Brightspace Support

#### Need Help?

#### Student Support

If you have any questions or are having difficulties with the course material, please contact your Instructor.

### Technical Support

If you are having technical difficulty with any part of Brightspace, please contact Brightspace Technical Support at 1-877-325-7778 or click on the **Live Chat** or

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click on the words “click here” to submit an issue via email.

### **System Maintenance**

Please note that on the 4th Sunday of each month there will be System Maintenance which means the system will not be available 12 pm-6 am CST.

### **Interaction with Instructor Statement**

Communication with your professors is key to your professional growth. I am here to support and guide you along your academic journey. With that being said, I cannot help you if you do not communicate with me. Please make an appointment if you have any concerns or questions.

Because I teach in different locations, email is the best way to reach me. I will attempt to answer all emails within 24 hours, Monday-Friday, but at times will need up to 72 hours to do so. When emailing, please use your university email and address me with courtesy and respect.

### **COURSE AND UNIVERSITY PROCEDURES/POLICIES**

#### **Course Specific Procedures/Policies**

Written assignments are due on the day noted in the syllabus. All papers are due at the beginning of the class period. Late papers will have 10% deduction per day late from the final score.

#### **Syllabus Change Policy**

The syllabus is a guide. Circumstances and events, such as student progress, may make it necessary for the instructor to modify the syllabus during the semester. Any changes made to the syllabus will be announced in advance.

#### **University Specific Procedures**

##### **Student Conduct**

All students enrolled at the University shall follow the tenets of common decency and acceptable behavior conducive to a positive learning environment. The Code of Student Conduct is described in detail in the [Student Guidebook](http://www.tamuc.edu/Admissions/oneStopShop/undergraduateAdmissions/studentGuidebook.aspx). <http://www.tamuc.edu/Admissions/oneStopShop/undergraduateAdmissions/studentGuidebook.aspx>

Students should also consult the Rules of Netiquette for more information regarding how to interact with students in an online forum: [Netiquette](http://www.albion.com/netiquette/corerules.html) <http://www.albion.com/netiquette/corerules.html>

##### **TAMUC Attendance**

For more information about the attendance policy please visit the [Attendance](http://www.tamuc.edu/admissions/registrar/generalInformation/attendance.aspx) webpage and [Procedure 13.99.99.R0.01](http://www.tamuc.edu/admissions/registrar/generalInformation/attendance.aspx). <http://www.tamuc.edu/admissions/registrar/generalInformation/attendance.aspx>

<http://www.tamuc.edu/aboutUs/policiesProceduresStandardsStatements/rulesProcedures/13students/academic/13.99.99.R0.01.pdf>

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## **Academic Integrity**

Students at Texas A&M University-Commerce are expected to maintain high standards of integrity and honesty in all of their scholastic work. For more details and the definition of academic dishonesty see the following procedures:

### [Undergraduate Academic Dishonesty 13.99.99.R0.03](#)

<http://www.tamuc.edu/aboutUs/policiesProceduresStandardsStatements/rulesProcedures/13students/undergraduates/13.99.99.R0.03UndergraduateAcademicDishonesty.pdf>

### [Graduate Student Academic Dishonesty 13.99.99.R0.10](#)

<http://www.tamuc.edu/aboutUs/policiesProceduresStandardsStatements/rulesProcedures/13students/graduate/13.99.99.R0.10GraduateStudentAcademicDishonesty.pdf>

## **ADA Statement**

### **Students with Disabilities**

The Americans with Disabilities Act (ADA) is a federal anti-discrimination statute that provides comprehensive civil rights protection for persons with disabilities. Among other things, this legislation requires that all students with disabilities be guaranteed a learning environment that provides for reasonable accommodation of their disabilities. If you have a disability requiring an accommodation, please contact:

### **Office of Student Disability Resources and Services**

Texas A&M University-Commerce Gee

Library- Room 162

Phone (903) 886-5150 or (903) 886-5835

Fax (903) 468-8148

Email: [studentdisabilityservices@tamuc.edu](mailto:studentdisabilityservices@tamuc.edu)

Website: [Office of Student Disability Resources and Services](#)

<http://www.tamuc.edu/campusLife/campusServices/studentDisabilityResourcesAndServices/>

### **Nondiscrimination Notice**

Texas A&M University-Commerce will comply in the classroom, and in online courses, with all federal and state laws prohibiting discrimination and related retaliation on the basis of race, color, religion, sex, national origin, disability, age, genetic information or veteran status. Further, an environment free from discrimination on the basis of sexual orientation, gender identity, or gender expression will be maintained.

### **Campus Concealed Carry Statement**

Texas Senate Bill - 11 (Government Code 411.2031, et al.) authorizes the carrying of a concealed handgun in Texas A&M University-Commerce buildings only by persons who have been issued and are in possession of a Texas License to Carry a Handgun. Qualified law enforcement officers or those who are otherwise authorized to carry a concealed handgun in the State of Texas are also permitted to do so. Pursuant to Penal Code (PC) 46.035 and A&M-

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Commerce Rule 34.06.02.R1, license holders may not carry a concealed handgun in restricted locations.

For a list of locations, please refer to the [Carrying Concealed Handguns On Campus](#) document and/or consult your event organizer.

Web url: <http://www.tamuc.edu/aboutUs/policiesProceduresStandardsStatements/rulesProcedures/34SafetyOfEmployeesAndStudents/34.06.02.R1.pdf>

Pursuant to PC 46.035, the open carrying of handguns is prohibited on all A&M-Commerce campuses. Report violations to the University Police Department at 903-886-5868 or 9-1-1.

### **COURSE OUTLINE / CALENDAR**

Notes:

1. Course Assignments issues will be discussed during every class session;
2. An option (and not a requirement) – if you have a laptop, please bring it with you to every class session;
3. The agenda outline is tentative and subject to change.

### **COURSE OUTLINE / CALENDAR**

Reading the text is encouraged at your own pace

<b>Date</b>	<b>Topic</b>	<b>Assignment Due Date</b>
<b>Week 1:</b> 8/29	Course Overview/Syllabus Introduction Personal and Professional aspects of Counseling	
<b>Week 2:</b> 9/5	Credentialing & Professional organizations Self-Care activity	
<b>Week 3:</b> 9/12	Counseling in a Multicultural and Diverse Society	Professional Counseling Organizations <b>Sep 12<sup>th</sup></b>
<b>Week 4:</b> 9/19	Ethics, Advocacy, and social justice	

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<b>Week 5:</b> 9/26	Personal and Professional aspects of Counseling Working in and Closing a Counseling Relationship	
<b>Week 6:</b> 10/3	Consultation and Supervision	<b>Informed Consent Oct 3<sup>rd</sup></b>
<b>Week 7:</b> 10/10	Interview Show and Tell Self-Care Checking in	
<b>Week 8:</b> 10/17	Counseling Theories	<b>READING ONLINE, No class</b>
<b>Week 9:</b> 10/24	Clinical Mental Health and Private Practice	Interview Show and Tell: Reflection <b>Oct 24<sup>th</sup></b>
<b>Week 10:</b> 10/31	Couple and Family Therapy Professional School Counselor	<b>Face to Face</b>
<b>Week 11:</b> 11/7	Career Counseling College Counseling and Student Life Services <b>READING ONLINE CLASS</b>	Labor Market <b>Nov 7<sup>th</sup></b> Counselor Licensure/Certification <b>Nov 7<sup>th</sup></b>
<b>Week 12:</b> 11/14	Abuse, Addictions, Disability and Counseling	
<b>Week 13:</b> 11/21	Thanksgiving Break	
<b>Week 14:</b> 11/28	Groups in Counseling	
<b>Week 15:</b> 12/5	Evaluation and Research Testing, Assessment, and Diagnosis	
<b>Week 16:</b> No Class	<b>Finals Week: No class</b>	Counseling Interest Paper <b>Dec 10<sup>th</sup></b> Self-Care Paper <b>Dec 10<sup>th</sup></b>

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Example questions:

1. What made you be a counselor?
2. What populations do you serve?
3. How to embody cultural competency with clients in the session?
4. Have you had an ethical situation with client or colleague?
5. How can I advocate for the community?
6. What is currently advocacy bill in Texas?
7. What approach do you use?
8. What trainings and certifications you have?
9. What would be your best piece of advice for someone who is starting? Something you wish you knew?
10. If you are connected with any professional organizations? Share an experience?

### **Interview Show and Tell**

1. Whom did you interview name and credential?
2. Share few things, which stood out from the interaction?
3. What are few unanswered questions you have?
4. What do you think about this assignment?