



TEXAS A&M UNIVERSITY COMMERCE

**MKT 521
Marketing Management 01W
SUMMER I - 2024**

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Office Hours:	(During Summer, by appointment only)

General Course Information

Course Description:
This course is a comprehensive study of the effective application of marketing strategies in international and domestic organizations. MKT 521 has been designated as Global Course in conjunction with TAMUC's Quality Enhancement Plan (QEP). The course will help prepare students for an interconnected world through a focus on improved global competence. As a result, students will be able to view themselves as engaged citizens within an interconnected and diverse world.
Course Objectives:
This course is designed to provide students with the KNOWLEDGE, UNDERSTANDING and/or APPRECIATION of marketing as follows: 1) The role of micro and macro marketing in an organization and the development/planning of a marketing strategy. 2) The elements that influence buyer behavior. 3) The essentials of the 4P's: Product, Place, Price, Promotion. 4) What defines an effective implementation of the marketing strategy. 5) Development of student communication skills and critical thinking.
Required Text:
Marshall, Greg, Marketing Management, 4 th edition (ISBN: 9781260381917), 2022, McGraw-Hill Irwin, Chicago, IL

Class Policies

Grading:
<ul style="list-style-type: none">• Cases (50 points each for a total of 100 points)• Discussions (50 points)

- Midterm Exam (100 points)
- Final Exam (100 points)
- **Total (350 points)**

Your final grade will be based on the following scale:

A=315-350
 B=280-314
 C=245-279
 D=210-244
 F=209 and below

* Unexcused absences for exams or other assignments will result in a grade of zero. Academic regulations and procedures as found in the Texas A&M-Commerce govern all grading and academic policies.

All of the grading rubrics will be uploaded to D2L

Attendance & Class Participation:

Please note you will not be allowed to make up missed work or exams (arrangements must be made with me **prior** to the due date of the assignment or day of the exam). It is the student's responsibility to find out from their classmates what materials were covered, distributed, or assigned during any missed classes.

The attendance policy does not apply to the students of the online class. However, they are expected to be active participants of the class and will be evaluated for participation.

School Policies

Student Conduct

All students enrolled at the University shall follow the tenets of common decency and acceptable behavior conducive to a positive learning environment. The Code of Student Conduct is described in detail in the [Student Guidebook](#).

<http://www.tamuc.edu/Admissions/oneStopShop/undergraduateAdmissions/studentGuidebook.aspx>

Students should also consult the Rules of Netiquette for more information regarding how to interact with students in an online forum: <https://www.britannica.com/topic/netiquette>

TAMUC Attendance

For more information about the attendance policy please visit the [Attendance](#) webpage and [Procedure 13.99.99.R0.01](#).

<http://www.tamuc.edu/admissions/registrar/generalInformation/attendance.aspx>

<http://www.tamuc.edu/aboutUs/policiesProceduresStandardsStatements/rulesProcedures/13students/academic/13.99.99.R0.01.pdf>

Academic Integrity

Students at Texas A&M University-Commerce are expected to maintain high standards of integrity and honesty in all of their scholastic work. For more details and the definition of academic dishonesty see the following procedures:

[Undergraduate Academic Dishonesty 13.99.99.R0.03](#)

<http://www.tamuc.edu/aboutUs/policiesProceduresStandardsStatements/rulesProcedures/13students/undergraduates/13.99.99.R0.03UndergraduateAcademicDishonesty.pdf>

[Graduate Student Academic Dishonesty 13.99.99.R0.10](#)

<http://www.tamuc.edu/aboutUs/policiesProceduresStandardsStatements/rulesProcedures/13students/graduate/13.99.99.R0.10GraduateStudentAcademicDishonesty.pdf>

Students with Disabilities–ADA Statement

The Americans with Disabilities Act (ADA) is a federal anti-discrimination statute that provides comprehensive civil rights protection for persons with disabilities. Among other things, this legislation requires that all students with disabilities be guaranteed a learning environment that provides for reasonable accommodation of their disabilities. If you have a disability requiring an accommodation, please contact:

Office of Student Disability Resources and Services

Texas A&M University-Commerce

Gee Library- Room 162

Phone (903) 886-5150 or (903) 886-5835

Fax (903) 468-8148

Email: studentdisabilityservices@tamuc.edu

Website: [Office of Student Disability Resources and Services](#)

<http://www.tamuc.edu/campusLife/campusServices/studentDisabilityResourcesAndServices/>

Nondiscrimination Notice

Texas A&M University-Commerce will comply in the classroom, and in online courses, with all federal and state laws prohibiting discrimination and related retaliation on the basis of race, color, religion, sex, national origin, disability, age, genetic information or veteran status. Further, an environment free from discrimination on the basis of sexual orientation, gender identity, or gender expression will be maintained.

Campus Concealed Carry Statement

Texas Senate Bill – 11 (Government Code 411.2031, et al.) authorizes the carrying of a concealed handgun in Texas A&M University-Commerce buildings only by persons who

have been issued and are in possession of a Texas License to Carry a Handgun. Qualified law enforcement officers or those who are otherwise authorized to carry a concealed handgun in the State of Texas are also permitted to do so. Pursuant to Penal Code (PC) 46.035 and A&M-Commerce Rule 34.06.02.R1, license holders may not carry a concealed handgun in restricted locations.

For a list of locations, please refer to the [Carrying Concealed Handguns On Campus](#) document and/or consult your event organizer.

Web url:

<http://www.tamuc.edu/aboutUs/policiesProceduresStandardsStatements/rulesProcedures/34SafetyOfEmployeesAndStudents/34.06.02.R1.pdf>

Pursuant to PC 46.035, the open carrying of handguns is prohibited on all A&M-Commerce campuses. Report violations to the University Police Department at 903-886-5868 or 9-1-1.

STATEMENT ON AI USE IN COURSES:

Texas A&M University-Commerce acknowledges that there are legitimate uses of Artificial Intelligence, ChatBots, or other software that has the capacity to generate text, or suggest replacements for text beyond individual words, as determined by the instructor of the course.

Any use of such software must be documented. Any undocumented use of such software constitutes an instance of academic dishonesty (plagiarism).

Individual instructors may disallow entirely the use of such software for individual assignments or for the entire course. Students should be aware of such requirements and follow their instructors' guidelines. If no instructions are provided the student should assume that the use of such software is disallowed.

In any case, students are fully responsible for the content of any assignment they submit, regardless of whether they used an AI, in any way. This specifically includes cases in which the AI plagiarized another text or misrepresented sources.

Course Communication:

It is the responsibility of the student to ensure that all notifications and materials sent to the instructor are received by the instructor.

Students are required to check their email at least once a day. The D2L environment will be used for class related material and document posting so the students are expected and required to have access to that platform.

This course is scheduled for online delivery. You will submit your class assignments through the D2L location and your grades will be recorded for you in the course grade book. PowerPoint slides will be available for each of the Perreault book chapters electronically. We will also utilize the Discussion Board feature of D2L. You will be expected to post discussion comments based on your readings for each of the discussion question. You must respond to your classmates' comments. You should submit your work in the appropriate area when it is due. Group structure will be determined by the instructor.

Case Assignments
Throughout the semester, you will be required to analyze cases from the Perrault& McCarthy (19e) book. Each case is worth 50 points. Specific instructions for each case will be posted in D2L prior to the week the case is scheduled to be assigned. You will prepare written analyses based on application of marketing concepts. Instructions are provided in D2L. There are two cases. Cases should be submitted electronically as a Word document. Please note that cases will be analyzed by turnitin.com for plagiarism.
Midterm and Final Exam
The midterm and final exam is a combination of multiple choice, true false and short answer questions which will test your competency over basic marketing concepts. Each exam is worth 100 points. The questions will come from the text and discussion material.

Course Schedule (any work due is on the Sunday 11:59 p.m. CST of the corresponding week – except for Week 5)

Week	Chapter(s)	Activities / Assignments
1	1, 2, 3, 4, 5	Review Syllabus, Submit Academic Honesty Policy, Discussion 1
2	6, 7, 8, 9, 10	Case 1 due, Discussion 2
3	11, 12, 13, 14, 15	Midterm Exam, Discussion 3
4	16, 17, 18, 19, 20	Case 2 due, Discussion 4
5		Final Exam, Discussion 5

The above schedule is tentative and subject to change at the discretion of the instructor. (The official schedule will be followed for the final exam date)

Week	Dates	
Week 1	6/3/24	6/9/24
Week 2	6/10/24	6/16/24
Week 3	6/17/24	6/23/24
Week 4	6/24/24	6/30/24
Week 5	7/1/24	7/4/24