## **COUN 548: Advanced Counseling Skills**

Course Syllabus Fall 2023 Wednesdays, 4:30-7:10 CHEC/McKinney

AI use policy as of May 25, 2023

Texas A&M University-Commerce acknowledges that there are legitimate uses of Artificial Intelligence, ChatBots, or other software that has the capacity to generate text, or suggest replacements for text beyond individual words, as determined by the instructor of the course.

Any use of such software must be documented. Any undocumented use of such software constitutes an instance of academic dishonesty (plagiarism).

Individual instructors may disallow entirely the use of such software for individual assignments or for the entire course. Students should be aware of such requirements and follow their instructors 'guidelines. If no instructions are provided the student should assume that the use of such software is disallowed.

In any case, students are fully responsible for the content of any assignment they submit, regardless of whether they used an AI, in any way. This specifically includes cases in which the AI plagiarized another text or misrepresented sources.

13.99.99.R0.03 Undergraduate Academic Dishonesty 13.99.99.R0.10 Graduate Student Academic Dishonesty

### **INSTRUCTOR INFORMATION**

Instructor: Mary Keyhan, PhD, LPC, LMFT Office Location: Virtual Office Hours: By Appointment University Email Address: maryam.keyhan@tamuc.edu Preferred Method of Communication: Email Communication Response Time: 24-48 hours (Excluding Weekends and Holidays)

### COURSE INFORMATION Materials – Textbooks, Readings, Supplementary Readings

#### **Required Textbook**

Ivey, A., Ivey, M., & Zalaquett, C.P. (2018). Intentional interviewing and counseling: Facilitating development in a multicultural society (9th ed.). Cengage. ISBN-13: 978- 1-337-27776-1

Note: This course will use D2L as its Learning Management System

\*\*Other readings as assigned

#### **Required Supplemental Readings**

Balmsforth, J. (2009). "The weight of class: Clients' experiences of how perceived differences in social class between counsellor and client affect the therapeutic relationship. *British Journal of Guidance & Counselling*, *37*(3), 375-386.

Buser, T. & Buser, J. K. (2013). Conceptualizing nonsuicidal self-injury as a process addiction.

Journal of Addictions and Offender Counseling, 34(1), 16-29.

Corsini, R. J. & Wedding, D. (Eds.). (2019). *Current psychotherapies* (11th ed.). Cengage. ISBN: 978-1-305-86575-4

National Institutes of Health. U.S. Department of Health & Human Services. https://www.nih.gov/about-nih/what-we-do/nih-almanac/national-institute-mentalhealth- nimh Polanski, P. J. & Hinkle, J. S. (2011). The mental status exam: Its use by professional counselors.

Journal of Counseling & Development, 78(3), 357-364.

Schwitzer, A. M. & Rubin, L. C. (2014). *Diagnosis & treatment planning skills: A popular culture casebook approach* (2<sup>nd</sup> ed.). SAGE.

## Other required reading material (articles, book chapters, websites, etc.) may be posted on D2L throughout the semester.

#### **Recommended Textbook**

American Psychological Association. (2019). *Publication manual of the American Psychological Association* (7th ed.). Author.

## **COURSE DESCRIPTION**

### **Catalogue Description of the Course**

548. *Advanced Counseling Skills*. 3 Semester Hours. A laboratory-based, experiential course, Advanced Counseling Skills will merge the continued development of basic skills with theoretically based conceptualization skills and techniques. Students will examine their intrapersonal alignments with chosen theoretical orientations. Students will practice theoretically consistent conceptualization skills and techniques. Students will be expected to adhere to ACA Ethical Standards. A grade of "B" or higher must be earned in COUN 516. Prerequisites: COUN 501, 510, 528 and 516.

#### **General Course Information**

Advanced Skills is designed to develop students' counseling skills beyond the basic level required in Pre-Practicum. The primary emphasis is on merging basic skills acquired in COUN 516-Pre-Paracticum and COUN 510- Counseling Theories. Advanced Skills is a course based on didactic learning, discussion and demonstration of theoretically consistent skills and techniques. Students will learn and practice a variety of counseling strategies. Students are expected to have completed and maintained the performance competencies specified for Pre-Practicum.

#### **Student Learning Outcomes:**

#### 2016 CACREP Standards Addressed in COUN 548

| Core     | Learning Activity | Assignment | Assessment | Benchm |
|----------|-------------------|------------|------------|--------|
| Standard |                   |            | Rubric     | ark    |

| <b>2.F.1.k.</b><br>strategies<br>for<br>personal<br>and<br>profession<br>al self-<br>evaluation<br>and<br>implications<br>for practice | <ul> <li>Lecture (week 2<br/>&amp; 15)</li> <li>Readings: Ivey et<br/>al., (2018) Chapter 11;<br/>Corsini &amp; Wedding<br/>(2019) Chapter 1;<br/>Balmsforth (2009)</li> </ul> | 1. Ski<br>Ils<br>Recordin<br>g &<br>Critique<br>2. Per<br>sonal<br>Counseli<br>ng Style<br>Paper                               | 1. Ski<br>Ils<br>Recordin<br>g &<br>Critique<br>Rubric<br>2. Per<br>sonal<br>Counseli<br>ng Style<br>Paper<br>Rubric                                     | 80% of<br>average<br>rubric<br>scores<br>will<br>either<br>meet (2)<br>or  |
|--|--|--|--|--|
| 2.F.5.h.<br>developmen<br>tally<br>relevant<br>counseling<br>treatment<br>or<br>intervention<br>plans                                  | <ul> <li>Lecture (week<br/>10)</li> <li>Readings: Ivey et<br/>al., (2018) Chapters 9 &amp;<br/>10; Buser &amp; Buser<br/>(2013)</li> </ul>                                     | 1.<br>Skills<br>Recordin<br>g &<br>Critique  | 1.<br>Skills<br>Recordin<br>g &<br>Critique<br>Rubric  | $1. \ge 80\%$<br>of<br>average<br>rubric<br>scores<br>will either<br>meet (2)<br>or<br>exceed<br>(3)<br>expectatio<br>n      |
| 2.F.5.i.<br>developmen<br>t of<br>measurable<br>outcomes<br>for clients  | <ul> <li>Lecture (week 5)</li> <li>Readings: Corsini &amp; Wedding (2019)</li> <li>Chapters</li> <li>5, 6 &amp; 7; Polanski &amp; Hingle (2011)</li> </ul>                     | <ol> <li>Ski<br/>Ils<br/>Recordin<br/>g &amp;<br/>Critique<br/>2. Per<br/>sonal<br/>Counseli<br/>ng Style<br/>Paper</li> </ol> | <ol> <li>Ski<br/>Ils<br/>Recordin<br/>g &amp;<br/>Critique<br/>Rubric<br/>2. Per<br/>sonal<br/>Counseli<br/>ng<br/>Style<br/>Paper<br/>Rubric</li> </ol> | 1. & 2. $\geq$<br>80% of<br>average<br>rubric<br>scores<br>will either<br>meet (2)<br>or<br>exceed<br>(3)<br>expectatio<br>n |
| 2.F.5.j.<br>evidence-<br>based<br>counseling<br>strategies<br>and<br>techniques<br>for   | <ul> <li>Lecture (week 9)</li> <li>Readings: Ivey et al., (2018) Chapters 1-4, 12; Schwitzer &amp; Rubin (2014) Chapters 1-4</li> </ul>  | 1.<br>Skills<br>Recordin<br>g &<br>Critique  | 1.<br>Skills<br>Recordin<br>g &<br>Critique<br>Rubric  | $1. \ge 80\%$<br>of<br>average<br>rubric<br>scores<br>will either<br>meet (2)<br>or  |

| prevention<br>and<br>intervention   |   |  |  | exceed<br>(3)<br>expectatio<br>n  |
|---|---|--|--|---|
| 2.F.5.k.<br>strategies to<br>promote<br>client<br>understandi<br>ng of and<br>access to a<br>variety of<br>community-<br>based<br>resources | • https:// <u>www.nih.g</u><br><u>ov/about-</u> nih/what-we-<br>do/nih-<br>almanac/national-<br>institute- mental-health-<br>nimh         | 1.<br>Personal<br>Counseli<br>ng Style<br>Paper  | 1.<br>Personal<br>Counseli<br>ng Style<br>Paper<br>Rubric  | $1. \ge 80\%$<br>of<br>average<br>rubric<br>scores<br>will either<br>meet (2)<br>or<br>exceed<br>(3)<br>expectatio<br>n |
| 2.F.5.n.<br>processes<br>for aiding<br>students in<br>developing a<br>personal<br>model of<br>counseling                                    | <ul> <li>Lecture (week 6)</li> <li>Readings: Ivey et al., (2018) Chapters 13 &amp; 14; Corsini &amp; Wedding (2019) Chapter 16</li> </ul> | 1. Ski<br>Ils<br>Recordin<br>g &<br>Critique<br>2. Per<br>sonal<br>Counseli<br>ng Style<br>Paper | 1. Ski<br>Ils<br>Recordin<br>g &<br>Critique<br>Rubric<br>2. Per<br>sonal<br>Counseli<br>ng Style<br>Paper<br>Rubric | 80% of<br>average<br>rubric<br>scores<br>will either<br>meet (2)<br>or<br>exceed  |

## **COURSE REQUIREMENTS**

### **Minimal Technical Skills Needed**

In this class, you will utilize the Learning Management System (LMS) entitled D2L for portions of instructional and learning methods, submitting assignments, participating in online discussions, and completing quizzes. You will need to utilize other technologies such as Microsoft Word, PowerPoint, etc. If you have issues with this system, it is your responsibility to contact the help desk immediately.

## **Instructional Methods**

This course consists of lecture and didactic learning methods, small group discussions, and in- class assignments, coupled with experiential learning and practical application. When we

are not meeting face to face, you will be expected to participate and complete all online tasks via D2L In addition to this, small lecture, discussion, activities, and workshops may be utilized during this course.

### Student Responsibilities or Tips for Success in the Course

As a student in this course, you are responsible for the active learning process. Expectations of this course include the following:

1. You are expected to display professionalism at all times. Be respectful of your professor and peers. Be open to feedback, as you will receive this throughout the program.

2. Prepare for classes. Complete any and all readings prior to class time.

3. Complete all assignments by the deadline.

4. Adhere to the university student code of conduct.

5. Participate. During face-to-face classes, you are expected to actively participate in all activities and discussion. In the online format, you are expected to participate in all online discussions/activities. This is crucial to your learning.

6. All writing assignments must be done according to APA 6<sup>th</sup> edition.

7. Regularly check your University email. My suggestion is to check this at least once a day as your instructors and others from the department and University may contact you.

8. Begin your readings ASAP. Sometimes it may take more than one attempt to digest the material.

9. Deadlines are the last possible moment something is due—not the first moment to start. Work ahead. I realize this may not always be possible; however, when you can, do so.

10. Be open to the process. This degree takes time, work, effort, and growth.

#### Assignments/Assessments

#### **1.** Class Participation & Attendance (30 points)

Due to the nature of this class, attendance and participation are essential. Participation is credited to all activities related to this course. Please be aware that being consistently late to class can also constitute as an absence, particularly when a pattern of lateness emerges without justification. This is a skill-based class. That means we will only spend part of our time covering the reading material. You are expected to read the required readings before each class and come to class with questions and topics to discuss.

The following criteria will be used to determine participation & attendance points: 3 – *Exceeds Expectations* (27-30 points)

.....Column Break......Proactive participation: leading, originating, informing, challenging contributions that reflect in-depth study, thought, and analysis of the topic under consideration. This does not mean dominating discussion or self-disclosure inappropriate to the circumstances. No more than one absence/no evident pattern of lateness

2 – Meets Expectations (24 – 26 points)

Reactive participation: supportive, follow-up contributions that are relevant and of value, but rely on the leadership and study of others, or reflect opinion/personal self-disclosure rather than study, contemplation, synthesis, and evaluation. Two or less absences/no evident pattern of lateness.

#### 1 – Does Not Meet Expectations (0-25 points)

Passive participation: present, awake, alert, attentive, but not actively involved or invested; Or Uninvolved: absent, present but not attentive, sleeping, texting/surfing, irrelevant contributions. More than two absences/pattern of lateness evident

2. Skills Recording & Critique (40 points) The student will record a 60-minute mock counseling session with a classmate. The primary task of this exercise is to integrate the skills and concepts the student has learned during this class, COUN 548, and the skills learned in COUN 610 and COUN 516 regarding listening skills and influencing skills. Within the recording, the student will choose the best 15 consecutive responses of the recording to transcribe. The student will prepare a verbatim typed script of the best 15 consecutive responses of the mock session, noting both counselor and client responses including nonverbal responses and incidental sounds. Also include an alternative response on each exchange (see below for example).

Then, the student will complete a two page (maximum) critique of the counseling session as evaluated it in its totality. The student will add this critique to the end of the transcript.

The critique will address the following questions:

-What did I do well?

-What area(s) do I need improvement?

-How many reflections of feeling did I complete?

-Identify each of them.

-How many questions did I ask? Identify them.

-Overall reaction to the interaction. How was I feeling? (i.e. nervous, confident)

The recording, a copy of the transcript, and summary are due as a package. Please turn all of these items to the instructor in an 8.5in by 11.5in envelope with the student's name, class name and number. Remember to use a clasp envelope and not a sealed envelope. An example of the transcript follows:

1. Cl: I am so excited... hope to see him.

CO: You are really looking forward to this. You really have missed seeing him. AR: You are so happy about this reunion.

- 2. Cl: I am, but I also... just don't know.
- CO: You have mixed feelings. You want to see him, but you also have to tell him something painful.
- AR: You feel really anxious about seeing him.

Please note that your videos may be viewed in class. Keep this in mind when you decide what information you want to share as a client.

|                | 1 – Does Not Meet   | 2 - Meets            | 3 – Exceeds       |
|----------------|---------------------|----------------------|-------------------|
|                | Expectation         | Expectation          | Expectation       |
| Skills and     | Skills and concepts | Skills and concepts  | Skills and        |
| Concepts (10   | were vague and      | were fairly clear    | concepts were     |
| points)        | incomplete; not     | and missing one or   | clear and         |
| 1 /            | representative of   | two key points;      | complete with     |
|                | graduate level      | representative of    | no missing        |
|                | work (0-3.4         | graduate level       | information;      |
|                | points)             | work (3.5-4.6        | representative of |
|                |                     | points)              | graduate level    |
|                |                     |                      | work              |
|                |                     |                      | (4.7-5 points)    |
| 15 Consecutive | 15 consecutive      | 15 consecutive       | 15 consecutive    |
| Exchanges      | exchanges were      | exchanges were       | exchanges were    |
| (15 points)    | incomplete or       | fairly complete or   | complete with     |
|                | missing; not        | missing only one or  | no missing        |
|                | representative of   | two exchanges;       | exchanges;        |
|                | graduate level      | representative of    | representative of |
|                | work (0-3.4         | graduate level       | graduate level    |
|                | points)             | work (3.5-4.6        | work              |
|                |                     | points)              | (4.7-5 points)    |
| Transcript     | Transcript was      | Transcript was       | Transcript        |
| (5 points)     | not complete or     | mostly complete      | was               |
|                | not completed in    | or completed in      | thoroughly        |
|                | the method          | the method           | addressed         |
|                | described in the    | described in the     | without any       |
|                | instruction for the | instructions for the | missing           |
|                | assignment (0-3.4   | assignment;          | information.      |
|                | points)             | missing one or two   | (4.7-5 points)    |
|                |                     | items.               |                   |
|                |                     | (3.5-4.6 points)     |                   |
| Critique       | Critique was not    | Critique was mostly  | Critique was      |
| (10 points)    | complete or not     | complete or          | thoroughly        |

## **Skills Recording & Critique Rubric**

| completed in the   | completed in the    | addressed    |
|--------------------|---------------------|--------------|
| ±                  | 1                   |              |
| method described   | method described    | without any  |
| in the instruction | in the instructions | missing      |
| for the            | for the assignment; | information. |
| assignment (0-3.4  | missing one or two  | (4.7-5       |
| points)            | items.              | points)      |
|                    | (3.5-4.6 points)    |              |

### 3. Counseling Student Competency Evaluation (CSCE)

The Counseling Program is obligated by professional ethics (see ACA Code of Ethics, 2014) and University procedure to assess students as to their potential for meeting the expectations of *professional practice* in the professional counseling field. The competencies outlined in this document (CSCE) are specific to professional counseling and are in addition to academic requirements. The Counseling Program may suspend from the program any students judged incapable of meeting these expectations. Procedures regarding potential dismissal are outlined in the Program's Retention/Dismissal Procedure.

The CSCE may be used by any faculty member with any student enrolled in a Counseling course to provide that student with feedback regarding their potential for meeting the expectations of the professional counseling field and the Department. Completion of a CSCE is required in the following courses: COUN 551, COUN 552, COUN 620, and COUN 660 (i.e., Clinical Supervision, Advanced Practicum, Advanced Internship, Advanced Supervision, Advanced Teaching). The course instructor in COUN 516 and COUN 548 may choose to implement the CSCE at his/her discretion. Each use of the CSCE must be placed in the student's Department file along with any remediation plan developed by the faculty in conference with the student.

The Counseling Program has elected to use the CSCE to monitor student's progress in *professional practice*. As a requirement in this course, a final CSCE evaluation will be completed by the course instructor, in consultation with the student, to assess your professionalism, general competency, social and emotional maturity, integrity and ethical conduct, and clinical competency. Please note that the instructor of the course may choose to administer the CSCE at different time intervals throughout the semester (e.g., initial, mid) at his/her discretion. The CSCE can yield an overall average composite score or an average subscale score for each domain. The Department utilizes both overall average composite score and average subscale scores to monitor students' *professional practice*. See rubric below.

|          |                 | 1- Does Not Meet      | 2 - Meets         | 3 - Exceed             |
|----------|-----------------|-----------------------|-------------------|------------------------|
|          |                 | Expectations          | Expectations      | Expectations           |
| Subscale | Professionalism | Mean score $\geq$ .63 | Mean score of .33 | Mean score of 0 to .30 |
|          | subscale        | across                | to .60 across     | across Professionalism |

#### **Counseling Student Competency Evaluation (CSCE) Rubric**

|              | (7-items)                                    | Professionalism items  | n Professionalism<br>items  | items   |
|--------------|--|--|---|---|
|              | npetency<br>scale                            | Mean score ≥ .63<br>across General<br>Competency items             | Mean score of .33<br>to .60 across<br>General<br>Competency items             | Mean score of 0 to .30<br>across General<br>Competency items          |
| Emo<br>Mat   | ial &<br>otional<br>turity subscale<br>tems) | Mean score ≥ .63<br>across Social &<br>Emotional<br>Maturity items | Mean score of .33<br>to .60 across<br>Social &<br>Emotional<br>Maturity items | Mean score of 0 to .30<br>across Social & Emotional<br>Maturity items |
| Ethi<br>subs | grity &<br>ical Conduct<br>scale<br>tems)    | Mean score ≥ .63<br>across Integrity &<br>Ethical Conduct<br>items | Mean score of .33<br>to .60 across<br>Integrity &<br>Ethical Conduct<br>items | Mean score of 0 to .30<br>across Integrity & Ethical<br>Conduct items |
|              | npetency<br>scale                            | Mean score ≥ .63<br>across Clinical<br>Competency items            | Mean score of .33<br>to .60 across<br>Clinical<br>Competency items            | Mean score of 0 to .30<br>across Clinical<br>Competency items         |
| Ove          | erall average<br>re                          | Mean score ≥ .63<br>across all CSCE<br>items                       | Mean score of .33<br>to .60 across all<br>CSCE items                          | Mean score of 0 to .30 across all CSCE items                          |

4. **Personal Counseling Style Paper (30 points):** The student will develop a paper that describes one's personal style of counseling. This paper will include the student's perceived style of working with clients, an understanding of their personal counseling theory, and possible populations with which the student believes their personal style would be most effective. The paper needs to be 6 pages, double-spaced and adhere to APA 6<sup>th</sup> edition standards including a title page and a reference page (use a minimum of five empirical sources). See rubric below.

|                                 | 1 – Does Not Meet  | 2 – Meets   | 3 – Exceeds  |
|---------------------------------|--|---|--|
|                                 | Expectation  | Expectation   | Expectation  |
| Counseling style<br>(10 points) | Counseling style<br>was vague and<br>incomplete; no<br>empirical evidence<br>provided; not | Counseling style<br>was fairly clear and<br>missing one or two<br>key points;<br>empirical evidence | Counseling style<br>was clear and<br>complete with no<br>missing<br>information; |

### **Personal Counseling Style Rubric**

|  | representative of graduate level work   | provided;<br>representative of  | empirical evidence<br>provided;  |
|--|---|---|--|
|  | (0-3.4 points)  | graduate level<br>work (3.5-4.6<br>points)  | representative of<br>graduate level<br>work (4.7-5<br>points)  |
| Understanding of<br>theory (10 points) | Understanding of<br>theory was<br>incomplete or<br>missing; no<br>evidence of using<br>previous literature<br>to understand<br>theoretical<br>orientation; not<br>representative of<br>graduate level<br>work (0-3.4<br>points) | Understanding of<br>theory was fairly<br>complete or<br>missing only one or<br>two key points;<br>evidence of using<br>previous literature<br>to understand<br>theoretical<br>orientation;<br>representative of<br>graduate level<br>work (3.5-4.6<br>points) | Understanding of<br>theory was<br>complete with no<br>missing<br>information;<br>evidence of using<br>previous literature<br>to understand<br>theoretical<br>orientation;<br>representative of<br>graduate level<br>work (4.7-5<br>points) |
| Possible<br>populations<br>(5 points)  | Possible<br>populations were<br>not addressed or<br>addressed<br>vaguely. (0-3.4<br>points)   | Possible<br>populations were<br>addressed but<br>missing one or two<br>key points.<br>(3.5-4.6 points)  | Possible<br>populations were<br>thoroughly<br>addressed without<br>any missing<br>information.<br>(4.7-5 points)   |
| APA<br>Style/Grammar<br>(5 points)     | Substantial APA<br>errors (> 6<br>errors). Poor<br>quality, not<br>indicative of<br>graduate level<br>work.<br>(0-3.4 points)   | Some APA errors<br>(3-4 errors). Good<br>quality indicative<br>of graduate level<br>work.<br>(3.5-4.6 points)   | Little to no<br>errors (1-2<br>errors).<br>Exceptional quality<br>indicative of<br>graduate level<br>work.<br>(4.7-5 points)   |

## GRADING

Final grades in this course will be based on the following scale: 90%-100% A 80%-89% B 70%-79% C 60%-69% D < 59% F

| Assignment/Assessment .                     | <b>Point Value</b> |
|---|--------------------|
| <b>Class Participation &amp; Attendance</b> | . 30               |
| Skills Recording & Critique                 | 40                 |
| Personal Counseling Style Paper             | 30                 |
| CSCE  | 0                  |

Total points possible = 100. Your Final Grade is determined adding the point values earned from each assignment and then dividing by 100.

Assignments are due on the day noted in the syllabus. Unless noted otherwise, all assignments are due at the beginning of the class period. Late assignments will have 10% deduction per day late from the final score.

### TECHNOLOGY REQUIREMENTS Browser support

D2L is committed to performing key application testing when new browser versions are released. New and updated functionality is also tested against the latest version of supported browsers.

However, due to the frequency of some browser releases, D2L cannot guarantee that each browser version will perform as expected. If you encounter any issues with any of

the browser versions listed in the tables below, contact D2L Support, who will determine the best course of action for resolution. Reported issues are prioritized by supported browsers and then maintenance browsers.

Supported browsers are the latest or most recent browser versions that are tested against new versions of D2L products. Customers can report problems and receive support for issues. For an optimal experience, D2L recommends using supported browsers with D2L products.

Maintenance browsers are older browser versions that are not tested extensively against new versions of D2L products. Customers can still report problems and receive support for critical issues; however, D2L does not guarantee all issues will be addressed. A

maintenance browser becomes officially unsupported after one year. Note the following:

- Ensure that your browser has JavaScript and Cookies enabled.
- For desktop systems, you must have Adobe Flash Player 10.1 or greater.

• The Brightspace Support features are now optimized for production environments when using the Google Chrome browser, Apple Safari browser, Microsoft Edge browser, Microsoft Internet Explorer browser, and Mozilla Firefox browsers.

## **Desktop Support**

| Desitop Support                  |                                 |                                   |  |
|----------------------------------|---------------------------------|-----------------------------------|--|
| Browser                          | Supported Browser<br>Version(s) | Maintenance Browser<br>Version(s) |  |
| Microsoft® Edge                  | Latest                          | N/A                               |  |
| Browser                          | Supported Browser<br>Version(s) | Maintenance Browser<br>Version(s) |  |
| Microsoft® Internet<br>Explorer® | N/A                             | 11                                |  |
| Mozilla® Firefox®                | Latest, ESR                     | N/A                               |  |
| Google® Chrome™                  | Latest                          | N/A                               |  |
| Apple® Safari®                   | Latest                          | N/A                               |  |

## **Tablet and Mobile Support**

| Device   | Operating<br>System | Browser                     | Supported Browser<br>Version(s)  |
|----------|---------------------|-----------------------------|--|
| Android™ | Android 4.4+        | Chrome                      | Latest   |
| Apple    | iOS®                | Safari,<br>Chrome           | The current major version of iOS<br>(the latest minor or <b>point</b><br>release of that major version)<br>and the previous major version<br>of iOS (the latest minor or <b>point</b><br>release of that major version).<br>For example, as of June 7, 2017,<br>D2Lsupports iOS<br>10.3.2 and iOS 9.3.5, but not iOS<br>10.2.1, 9.0.2, or any other version.<br>Chrome: Latest version for the<br>iOS browser. |
| Windows  | Windows 10          | Edge,<br>Chrome,<br>Firefox | Latest of all browsers, and Firefox<br>ESR.  |

• You will need regular access to a computer with a broadband Internet connection. The minimum computer requirements are:

• 512 MB of RAM, 1 GB or more preferred

• Broadband connection required courses are heavily video intensive

 $_{\odot}\,$  Video display capable of high-color 16-bit display 1024 x 768 or higher resolution

• **For YouSeeU Sync Meeting sessions** *8 Mbps* **is required.** Additional system requirements found here: https://support.youseeu.com/hc/en-us/articles/115007031107-Basic-System- Requirements

• You must have a:

 $\circ~$  Sound card, which is usually integrated into your desktop or laptop computer

• Speakers or headphones.

• \*For courses utilizing video-conferencing tools and/or an online proctoring solution, a webcam and microphone are required.

• Both versions of Java (32 bit and 64 bit) must be installed and up to date on your machine. At a minimum Java 7, update 51, is required to support the learning management system. The most current version of Java can be downloaded at: JAVA web site http://www.java.com/en/download/manual.jsp

• Current anti-virus software must be installed and kept up to date.

Running the browser check will ensure your internet browser is supported. Pop ups are allowed JavaScript is enabled Cookies are enabled

- You will need some additional free software (plug-ins) for enhanced web browsing. Ensure that you download the free versions of the following software:
- Adobe Reader https://get.adobe.com/reader/
- Adobe Flash Player (version 17 or later) https://get.adobe.com/flashplayer/
- Adobe Shockwave Player https://get.adobe.com/shockwave/
- Apple Quick Time http://www.apple.com/quicktime/download/
- At a minimum, you must have Microsoft Office 2013, 2010, 2007 or Open Office. Microsoft Office is the standard office productivity software utilized by faculty, students, and staff. Microsoft Word is the standard word processing software, Microsoft Excel is the standard spreadsheet software, and Microsoft PowerPoint is the standard presentation software. Copying and pasting, along with attaching/uploading documents for assignment submission, will also be required. If you do not have Microsoft Office, you can check with the bookstore to see if they have any student copies.

## ACCESS AND NAVIGATION

You will need your campus-wide ID (CWID) and password to log into the course. If you do not know your CWID or have forgotten your password, contact the Center for IT Excellence (CITE) at 903.468.6000 or helpdesk@tamuc.edu.

**Note:** Personal computer and internet connection problems do not excuse the requirement to complete all course work in a timely and satisfactory manner. Each student needs to have a backup method to deal with these inevitable problems. These methods might include the availability of a backup PC at home or work, the temporary use of a computer at a friend's home, the local library, office service companies, Starbucks, a TAMUC campus open computer lab, etc.

## COMMUNICATION AND SUPPORT Brightspace Support Need Help? Student Support

If you have any questions or are having difficulties with the course material, please contact your Instructor.

## **Technical Support**



If you are having technical difficulty with any part of Brightspace, please contact Brightspace Technical Support at 1-877-325-7778 or click on the **Live Chat** or click on the words "click here" to submit an issue via email.

### **System Maintenance**

Please note that on the 4th Sunday of each month there will be System Maintenance which means the system will not be available 12 pm-6 am CST.

# Interaction with Instructor Statement

[Example]

Communication with your professors is key to your professional growth. I am here to support and guide you along your academic journey. With that being said, I cannot help you if you do not communicate with me. Please make an appointment if you have any concerns or questions.

Because I teach in different locations, email is the best way to reach me. I will attempt to answer all emails within 24 hours, Monday-Friday, but at times will need up to 72 hours to do so. When emailing, please use your university email and address me with courtesy and respect.

## COURSE AND UNIVERSITY PROCEDURES/POLICIES Course Specific Procedures/Policies

Written assignments are due on the day noted in the syllabus. All papers are due at the beginning of the class period. Late papers will have 10% deduction per day late from the final score.

### **Syllabus Change Policy**

The syllabus is a guide. Circumstances and events, such as student progress, may make it necessary for the instructor to modify the syllabus during the semester. Any changes made to the syllabus will be announced in advance.

### University Specific Procedures Student Conduct

All students enrolled at the University shall follow the tenets of common decency and acceptable behavior conducive to a positive learning environment. The Code of Student Conduct is described in detail in the <u>Student Guidebook</u>.

http://www.tamuc.edu/Admissions/oneStopShop/undergraduateAdmissions/studen tGuidebook.as px

Students should also consult the Rules of Netiquette for more information regarding how to interact with students in an online forum: <u>Netiquette</u> <u>http://www.albion.com/netiquette/corerules.html</u>

## **TAMUC Attendance**

For more information about the attendance policy please visit the <u>Attendance</u> webpage and <u>Procedure 13.99.99.R0.01</u>.

http://www.tamuc.edu/admissions/registrar/generalInformation/attendance.aspx

http://www.tamuc.edu/aboutUs/policiesProceduresStandardsStatements/rulesProcedures/13stude nts/academic/13.99.99.R0.01.pdf

## **Academic Integrity**

Students at Texas A&M University-Commerce are expected to maintain high standards of integrity and honesty in all of their scholastic work. For more details and the definition of academic dishonesty see the following procedures:

Undergraduate Academic Dishonesty 13.99.99.R0.03

http://www.tamuc.edu/aboutUs/policiesProceduresStandardsStatements/rulesProce dures/13stude

nts/undergraduates/13.99.99.R0.03UndergraduateAcademicDishonesty.pdf

Graduate Student Academic Dishonesty 13.99.99.R0.10

http://www.tamuc.edu/aboutUs/policiesProceduresStandardsStatements/rulesProcedures/13stude nts/graduate/13.99.99.R0.10GraduateStudentAcademicDishonesty.pdf

## ADA Statement Students with Disabilities

The Americans with Disabilities Act (ADA) is a federal anti-discrimination statute that provides comprehensive civil rights protection for persons with disabilities. Among other things, this legislation requires that all students with disabilities be guaranteed a learning environment that provides for reasonable accommodation of their disabilities. If you have a disability requiring an accommodation, please contact:

## **Office of Student Disability Resources and Services**

Texas A&M University-Commerce Gee Library- Room 162 Phone (903) 886-5150 or (903) 886-5835 Fax (903) 468-8148 Email: <u>studentdisabilityservices@tamuc.edu</u> Website: <u>Office of Student Disability Resources and Services</u> <u>http://www.tamuc.edu/campusLife/campusServices/studentDisabilityResourcesAndServices/</u>

## **Nondiscrimination Notice**

Texas A&M University-Commerce will comply in the classroom, and in online courses, with all federal and state laws prohibiting discrimination and related retaliation on the basis of race, color, religion, sex, national origin, disability, age, genetic information or veteran status. Further, an environment free from discrimination on the basis of sexual orientation, gender identity, or gender expression will be maintained.

## **Campus Concealed Carry Statement**

Texas Senate Bill - 11 (Government Code 411.2031, et al.) authorizes the carrying of a concealed handgun in Texas A&M University-Commerce buildings only by persons who have been issued and are in possession of a Texas License to Carry a Handgun. Qualified law enforcement officers or those who are otherwise authorized to carry a concealed handgun in the State of Texas are also permitted to do so. Pursuant to Penal Code (PC) 46.035 and A&M- Commerce Rule 34.06.02.R1, license holders may not carry a concealed handgun in restricted locations.

For a list of locations, please refer to the <u>Carrying Concealed Handguns On</u> <u>Campus</u> document and/or consult your event organizer.

Web url:

http://www.tamuc.edu/aboutUs/policiesProceduresStandardsStatements/rulesProcedu res/34Safet yOfEmployeesAndStudents/34.06.02.R1.pdf

Pursuant to PC 46.035, the open carrying of handguns is prohibited on all A&M-Commerce campuses. Report violations to the University Police Department at 903-886-5868 or 9-1-1.

| Course Calendar |   |                       |  |   |  |  |  |
|-----------------|---|-----------------------|--|---|--|--|--|
| Date            | Торіс   | CACREP<br>Standard(s) | Readings   | Assignments   |  |  |  |
| Week<br>1       | Introductions,<br>Course<br>Overview and<br>Expectations  |                       |  | Review<br>Syllabus,<br>Discuss<br>your<br>expectation<br>s for this<br>class and<br>your goals<br>for the<br>semester |  |  |  |
| Week<br>2       | Strategies for<br>personal and<br>professional<br>self-<br>evaluation and<br>implications<br>for practice | 2.F.1.k.              | -Ivey et al., (2018) Chapter<br>11 & Appendix II<br>-Corsini & Wedding (2019)<br>Chapter 1<br>-Balmsforth (2009) |   |  |  |  |
| Week<br>3       | Ethical<br>Conduct in<br>counseling<br>sessions<br>Instructor<br>demonstration                            |                       | -Ivey et al., (2018) Chapter<br>2  |   |  |  |  |

## **COURSE OUTLINE / CALENDAR**

| <b></b> | T 1· · 1 1                    | T         |                                | [] |
|---------|-------------------------------|-----------|--------------------------------|----|
| Week    | Individual                    |           | -Ivey et al., (2018)           |    |
| 4       | theories                      |           | Chapters 3, 4 & 5; 13 &        |    |
| 4       | Lifespan                      |           | 14<br>Consini & Wodding (2010) |    |
|         | Development<br>Review of      |           | -Corsini & Wedding (2019)      |    |
|         | Basic Skills                  |           | Chapters 4 and 5               |    |
|         |                               |           | Constati 9 Wedding (2010)      |    |
| Week    | Development                   | 2.F.5.i.  | -Corsini & Wedding (2019)      |    |
| 5       | of measurable<br>outcomes for |           | Chapters 5, 6 & 7              |    |
| 5       | clients Skills                |           | -Polanski & Hingle (2011)      |    |
|         | Practice                      |           |                                |    |
|         | Developing a                  | 2.F.5.n.  | -Ivey et al., (2019)           |    |
| Week    | personal                      | 2.1.3.11. | Chapters 13 & 14               |    |
| 6       | model of                      |           | -Corsini & Wedding (2019)      |    |
| 0       | counseling                    |           | Chapter 16                     |    |
|         | Social and                    |           | -Corsini & Wedding (2019)      |    |
| Week    | cultural                      |           | Chapter 15                     |    |
| 7       | factors                       |           |                                |    |
|         | Practice                      |           |                                |    |
|         | Counseling                    |           |                                |    |
|         | Skills                        |           |                                |    |
|         | Personality                   |           | -Ivey et al., (2018) Chapter   |    |
| Week    | development                   |           | 2 & Appendix IV                |    |
| 8       | Neurobiologic                 |           | 1 1                            |    |
|         | al                            |           |                                |    |
|         | concerns                      |           |                                |    |
|         | Instructor                    |           |                                |    |
|         | Demonstration                 |           |                                |    |
|         |                               |           |                                |    |
|         | Evidence-                     | 2.F.5.j.  | -Ivey et al., (2018)           |    |
| Week 9  | based                         |           | Chapters 1-4, 12               |    |
|         | counseling                    |           | -Schwitzer & Rubin (2014)      |    |
|         | strategies and                |           | Chapters 1-4                   |    |
|         | techniques                    |           |                                |    |
|         | Practice                      |           |                                |    |
|         | counseling                    |           |                                |    |
|         | skills                        |           |                                |    |
| Weak 10 | Treatment and                 | 2.F.5.h.  | -Ivey et al., (2018) Chapter   |    |
| Week 10 | intervention                  |           | 9<br>Bugger & Dugger (2012)    |    |
|         | plans                         |           | -Buser & Buser (2013)          |    |
| Week 11 | Working with                  |           | -Ivey et al., (2018) Chapter   |    |
|         | challenging                   |           | 10                             |    |
|         | issues with                   |           |                                |    |
|         | clients                       |           |                                |    |
|         | Practicing                    |           |                                |    |

|         | counseling<br>skills   |          |   |  |
|---------|--|----------|---|--|
| Week 12 | Practice<br>Counseling<br>Skills   |          |   |  |
| Week 13 | Promoting<br>social well-<br>being<br>Practicing<br>counseling<br>skills               |          |   | -Skills Recording &<br>Critique due  |
| Week 14 | Counseling<br>skills practice<br>and instructor<br>demonstration                       |          |   | Personal Counseling<br>Style Paper Due   |
| Week 15 | Community-<br>based<br>resources<br>Instructor<br>Demonstration                        | 2.F.5.k. | https://www.nih.gov/abo<br>ut- nih/what-we-do/nih-<br>almanac/national-<br>institute-<br>mental-health-nimh |  |
| Week 16 | Counseling<br>Student<br>Competency<br>Evaluation<br>(CSCE)—<br>Individual<br>Meetings |          | Counseling Student<br>Competency Evaluation<br>(CSCE)—Individual<br>Meetings                                | Counseling Student<br>Competency<br>Evaluation<br>(CSCE)—<br>Individual Meetings |