

Counseling 501.01E: Introduction to the Counseling Profession

Course Syllabus:

Fall 2022 August 29th – December 16th - 2022 Saturday 9:00 am to11:40 am Dallas

INSTRUCTOR INFORMATION

Instructor: Azadeh Mansour, Ph.D.

Office Location: Binnion 219
Office Hours: By Appointment

Monday (Mesquite Office - MPLX): 4:00 pm - 4:30 pm; 7:10 pm - 7:40 pmTuesday (McKinney Office - CHEC): 4:00 pm - 4:30 pm; 7:10 pm - 7:40 pm

Wednesday (Commerce Office - BIN): 11:00 am – 4:00 pm

Saturday (Dallas Office - DAL): 8:30 am - 9:00 am; 3:45 pm - 4:15 pm

University Email Address: azadeh.mansour@tamuc.edu

Preferred Form of Communication: Email / Schedule An Appointment

Communication Response Time: 24-48 hours, Monday – Friday

COURSE INFORMATION

Textbook(s) Required:

Gladding, S. L. (2018). *Counseling: A comprehensive profession* (8th ed.). Upper Saddle River, NJ: Pearson.

American Counseling Association (2014). 2014 ACA Code of Ethics. Alexandria, VA: Author.

Optional Texts and/or Materials:

American Psychological Association. (2020). *Publication manual of the American Psychological Association*. (7th ed.). https://doi.org/10.1037/0000165-000

**Other readings as assigned

Note: This course will use D2L as it Learning Management System

Resources/Websites:

https://www.cacrep.org

https://www.counseling.org/resources/aca-code-of-ethics.pdf

https://www.counseling.org

https://txca.org

https://www.schoolcounselor.org

https://www.bhec.texas.gov/texas-state-board-of-examiners-of-professional-counselors/index.html

https://suicidepreventionlifeline.org

https://afsp.org/suicide-statistics/

https://www.nimh.nih.gov/health/publications/suicide-faq/index.shtml

https://www.bls.gov/ooh/

https://www.counseling.org/knowledge-center/competencies

https://www.tolerance.org/about

COURSE DESCRIPTION

Catalogue Description of the Course

501. *Introduction to the Counseling Profession*. Three semester hours.

Recommended as the initial course in a student's program to serve as an introduction to the counseling profession. Roles of counselors and related professionals in various settings are presented. Professional goals and objectives; trends; professional associations; ethical and legal issues; history; credentialing; preparation standards for counselors; and essential interviewing and counseling skills, characteristics, and behaviors that influence helping processes are explored.

General Course Information

This course should be taken early in the student's preparation program. This course serves primarily as an orientation to the counseling profession and as a course where students develop basic interviewing and counseling skills and self-awareness that promotes appropriate counselor- client relationships. A grade of "B" or higher must be earned in COUN 501, 510, 528, and 516 for admission to candidacy status (or its equivalent for those seeking school counselor certification only), which is required before practicum (COUN 551).

Student Learning Outcomes

2016 CACREP Standards Addressed in COUN 501

Masters Standard	Learning Activity	Assignment	Assessment Rubric	Benchmark
2.F.1.a history and philosophy of the counseling profession and its specialty areas	 Reading: Gladding (2018) Ch. 1 App A In-class Discussion In-class Activities 	Group Presentation	Group Presentation Rubric	≥ 80% of average rubric scores will either meet (2) or exceed (3) expectation
2.F.1.b. the multiple professional roles and functions of counselors across specialty areas, and their relationships with human service and integrated behavioral health care systems, including interagency and interorganizational collaboration and consultation	 Reading: Gladding (2018) Ch. 13-18 In-class Discussion In-class Activities 	Group Presentation	Group Presentation Rubric	≥ 80% of average rubric scores will either meet (2) or exceed (3) expectation
2.F.1.c. counselors' roles and responsibilities as members of interdisciplinary community outreach and emergency management response teams	 Reading: Gladding (2018) Ch. 13-18 In-class Discussion In-class Activities 	Group Presentation	Group Presentation Rubric	≥ 80% of average rubric scores will either meet (2) or exceed (3) expectation
2.F.1.d. the role and process of the professional counselor advocating on behalf of the process	 Reading: Gladding (2018) Ch. 2-3 In-class Discussion In-class Activities 	PIDP - Advocacy	PIDP Rubric chapter review	≥ 80% of average rubric scores will either meet (2) or exceed (3) expectation

2.F.1.e. advocacy processes needed to address institutional and social barriers that impede access, equity, and success for clients	 Reading: Gladding (2018) Ch. 2-3 In-class Discussion In-class Activities 	Professional Counseling Organization	PIDP Rubric	≥ 80% of average rubric scores will either meet (2) or exceed (3) expectation
2.F.1.f. professional counseling organizations, including membership benefits, activities, services to members, and current issues	 Reading: Gladdin (2018) Ch. 1 App A In-class Discussion In-class Activities 	PIDP – Professional Counseling Organization	PIDP Rubric	≥ 80% of average rubric scores will either meet (2) or exceed (3) expectation
2.F.1.g. professional counseling credentialing, including certification, licensure, and accreditation practices and standards, and the effects of public policy on these issues	 Reading: Gladdin (2018) Ch. 1, Ap A Selected Reading TCA public polic ACA public polic In-class Discussion In-class Activities 	PIDP – LPC or SC y,	PIDP Rubric	≥ 80% of average rubric scores will either meet (2) or exceed (3) expectation
2.F.1.h. current labor market information relevant to opportunities for practice within the counseling profession	 Reading: Gladdin (2018) Ch. 1 App A In-class Discussion In-class Activities 	PIDP – Labor Market Information	PIDP Rubric	≥ 80% of average rubric scores will either meet (2) or exceed (3) expectation
2.F.1.i. ethical standards of professional counseling organizations and credentialing bodies, and applications of ethical and legal considerations in professional counseling	 Reading: Gladding (2018) Ch. 2 In-class Discussion In-class Activities 	Group Presentation	Group Presentation Rubric	≥ 80% of average rubric scores will either meet (2) or exceed (3) expectation
2.F.1.j. technology's impact on the counseling profession	 Reading: Gladdin (2018) Ch. 2 App A In-class Discussion In-class Activities 	Group Presentation	Group Presentation Rubric	≥ 80% of average rubric scores will either meet (2) or exceed (3) expectation

2.F.1.k. strategies for personal and professional self-evaluation and implications for practice		PIDP – Self- Care	PIDP Rubric	≥ 80% of average rubric scores will either meet (2) or exceed (3) expectation
2.F.1.l. self-care strategies appropriate to the counselor role		PIDP – Self- Care	PIDP Rubric	≥ 80% of average rubric scores will either meet (2) or exceed (3) expectation
2.F.1.m. the role of counseling supervision in the profession	 Reading: Gladding (2018) Ch. 10 ACA Code of Ethics ASCA Code of Ethics In-class Discussion In-class Activities 	Group Presentation	Group Presentation Rubric	≥ 80% of average rubric scores will either meet (2) or exceed (3) expectation
2.F.5.a. theories and models of counseling	Reading: Gladding	Group Presentation	Group Presentation Rubric	≥ 80% of average rubric scores will either meet (2) or exceed (3) expectation
2.F.5. c. theories, models, and strategies for understanding and practicing consultation	 Reading: Gladding (2018) Ch. 10 In-class Discussion In-class Activities 	Group Presentation	Group Presentation Rubric	≥ 80% of average rubric scores will either meet (2) or exceed (3) expectation
2.F.5.f. counselor characteristics and behaviors that influence the counseling process	1/01810h 1 5-6	Group Presentation	Group Presentation Rubric	≥ 80% of average rubric scores will either meet (2) or exceed (3) expectation

CONTENT AREAS include, but are not limited to, the following:

- I. Counselor characteristics and behaviors
- II. Importance of self-awareness in maintaining a therapeutic relationship and appropriate The *syllabus/schedule are subject to change*.

professional boundaries.

- III. History and philosophy of the counseling profession
- IV. Master's-level programs at A&M-Commerce
- V. Professional roles
 - A. Introduction to counselor roles common across settings
 - 1. Counseling
 - 2. Consulting
 - 3. Supervising (clinical)
 - 4. Evaluating programs
 - B. Educational settings
 - C. Non-educational settings
- VI. Relationships with other human service providers
- VII. Professional organizations for counselors
- VIII. Professional credentialing
 - A. Certification (School Counselor Certification and NCC)
 - B. Licensure
 - C. Registration
 - D. Accreditation
- IX. Public and private policy processes and advocacy on behalf of the profession
- X. Ethical standards and legal considerations in the counseling profession
- XI. Overview of counselor functions, skills, and knowledge
 - A. Theories
 - B. Group work
 - C. Career development/education/counseling
 - D. Assessment, evaluation, and research
 - E. Diversity awareness and multicultural competencies

TEXES COMPETENCIES THAT RELATE TO THIS COURSE (TEXES is the state examination required for school counselor certification.)

Competency 010 (Professionalism)

The school counselor understands and complies with ethical, legal, and professional standards relevant to the profession.

COURSE REQUIREMENTS

Minimal Technical Skills Needed

In this class, you will utilize the Learning Management System (LMS) entitled D2L for portions of instructional and learning methods, submitting assignments, and participating in online discussions. To complete assignments, you will need to utilize other technologies such as Microsoft Word, PowerPoint, etc. If you have issues with this system, it is your responsibility to contact the help desk immediately.

Instructional Methods

This course consists of lecture and didactic learning methods, small group discussions, and in-class assignments, coupled with experiential learning and practical application. In addition to this, small lecture, discussion, activities, and workshops may be utilized during this course.

Student Responsibilities and Tips for Success in the Course

As a student in this course, you are responsible for being active in your learning process. Expectations of this course include the following:

- 1. You are expected to display professionalism at all times. Be respectful of your professor and peers. Be open to feedback, as you will receive this throughout the program.
- 2. Prepare for classes. Complete any and all readings prior to class time.
- 3. Complete all assignments by the deadline.
- 4. Adhere to the university's Student Code of Conduct.
- 5. Participate. During face-to-face classes, you are expected to actively participate in all activities and discussion. In the online format, you are expected to participate in all online discussions/activities. This is crucial to your learning.
- 6. All writing assignments must be done according to APA 7th edition.
- 7. Regularly check your University email. My suggestion is to check this at least once a day as your instructors and others from the department and University may contact you.
- 8. Begin your readings ASAP. Sometimes it may take more than one attempt to digest the material.
- 9. Deadlines are the last possible moment something is due—not the first moment to start. Work ahead. I realize this may not always be possible; however, when you can, do so.
- 10. Be open to the process. This degree takes time, work, effort, and growth.

The *syllabus/schedule* are *subject to change*

COURSE ASSIGNMENTS/ASSESSMENTS

1. Participations (30 pts). Due to the nature of this class, attendance and participation are essential. Participation is credited to all activities related to this course. Please be aware that being consistently late to class can also constitute as an absence, particularly when a pattern of lateness emerges without justification. Students will demonstrate knowledge and understanding of key concepts through class discussions and in-class activities. Regular attendance, arriving to class on time, and reading the materials before class are expected. You are encouraged to actively participate in and out of class. Do not expect/rely on class lecture for your learning. This class requires you to be an active and critical thinker, to share your thoughts respectfully, to engage with the material honestly and openly, and to participate in role-playing and skills practice both inside and outside of class. This course is the foundational course for facilitating your counseling skills; thus, attending, participating, and experiential learning within and outside of the classroom are crucial. You will have many opportunities to contribute to the total learning experience through attendance, discussion, and assigned activities. The following criteria will be used to determine participation and attendance points:

Class Participation Rubric

3- Exceeds
Expectations
(27-30 points)

Proactive participation: leading originating, informing, challenging contributions that reflect in-depth study, thought, and analysis of the topic under consideration. This does not mean dominating discussion or self-disclosure inappropriate to the circumstances. No more than one absence/no evident pattern of lateness.

2- Meets
Expectations
(24-26 points)

Reactive participation: supportive, follow-up contributions that are relevant and of value, but rely on the leadership and study of others, or reflect opinion/personal self-disclosure rather than study, contemplation, synthesis, and evaluation. Two or less absences/no evident pattern of lateness.

1- Does Not Meet Expectations (0-25 points)

Passive participation: present, awake, alert, attentive, but not actively involved or invested; Or Uninvolved: absent, present but not attentive, sleeping, texting/surfing, irrelevant contributions. More than two absences/pattern of lateness evident.

- **2. Professional Identity and Development Portfolio:** Throughout the semester, you will work on different parts of an overall portfolio. Each portion of the portfolio will be due at different times during the semester, with the final portfolio due at the end of the semester. Continue to update information in your portfolio as you develop throughout the program.
 - a) Counseling Licensure/Certification (10 points). Please review: https://www.bhec.texas.gov/texas-state-board-of-examiners-of-professional-counselors/index.html

https://tea.texas.gov/academics/learning-support-and-programs/school- guidance-and-counseling

Provide an outline/overview of licensure/credential requirements (depending on whether you wish to become an LPC or certified school counselor). If you are planning to move out of state, view that state's licensing board information. Include the following:

- Licensure/credential name (e.g., LPC)
- Educational requirements (including CACREP accreditation standards)
- Testing requirements
- Supervision requirements
- Application process
- Continuing education requirements (after full license is obtained)
- Any other requirements necessary to obtain that license/credential.
- b) **Professional Counseling Organizations (10 points)**. Choose one professional counseling organization (e.g., ACA, TCA, ASCA, IAMFC, ALGBTIC/SAIGE, etc.) that you are interested in joining and review their website in detail. Provide an overview of the following:
 - Name of organization
 - Membership benefits
 - Activities
 - Services to members
 - Current issues
 - Any other information you find interesting

Note: If you have a specific interest (e.g., research, advocacy, suicide, play therapy, adolescents, etc.) and are unsure where to find an organization, please ask me! There is undoubtedly an organization that will fit your interests.

c) Current Labor Market Information (10 points). Go to the following websites:

https://www.bls.gov/ooh https://www.counseling.org https://txca.org https://www.onetonline.org

Review these websites and search for areas and/or keywords such as "jobs, careers, counseling, different specialty areas of counseling." Give a one-page summary reflection on what you learned after your investigation. This summary may reflect on areas such as what counselors do, environments they may work in, educational requirements, pay expectations, outlook, state/national data, job posting information, required skills, etc.

You will want to include both a short summary and a reflection of your exploration. The purpose of this assignment is to learn more about the current labor market relevant to the counseling profession and how this might affect your job outlook.

- d) Advocacy Proposal (20 points). The purpose of this advocacy proposal is for you to develop a plan for an advocacy project that will promote and enhance the counseling field and address institutional/social barriers that impede access, equity, and success for clients. Your proposal should include the following headings and discussion points:
 - Purpose of your advocacy proposal, including who will be affected by your advocacy
 - Rationale for your advocacy area, including support from counseling literature (cite professional resources, textbooks, journal articles, etc.)
 - Description of what the advocacy actually entails, including any activities or actions to be taken on your behalf
 - Intended outcome of your advocacy proposal, including how this promotes or enhances the counseling field and addresses the barriers stated above
- e) **Self-Care and Self-Evaluation Plan (20 points)**. This plan will include both personal and professional self-care and self-evaluation components. You are to develop a self-care plan to maintain your personal wellness as a counselor. This plan should be utilized throughout your time as a student and as a counselor (not only during times of impairment).

plan is to (1) engage in these behaviors and activities throughout your career in order to remain healthy and (2) to become aware when counselor impairment may occur. Thus, you will also need to develop a self-evaluation plan discussing strategies for your personal and professional self-evaluation.

These plans are meant to be for your own use, so they can be creative (e.g., color, drawing, charts, tables, etc.) or traditional (e.g., written paragraph form). Either way, please include the following:

- Your own definition of what self-care means to you
- Aspects of self-care, behaviors, and/or activities you can partake in
- A self-evaluation plan discussing strategies for assessing your personal and professional functioning

Professional Identity and Development Portfolio Rubric

	1 – Does Not Meet	2 – Meets Expectation	3 – Exceeds Expectation
	Expectation		
	*If total is 10 (0-7) *If total is 20 (0-15)	*If total is 10 (8) *If total is 20 (16-17)	*If total is 10 (9-10) *If total is 20 (18-20)
Counseling	Provides some details	Provides most details	Provides all details
Licensure/Certification	necessary but is missing many criteria.	necessary for each criterion with a few	necessary for each criterion. No missing
(10 points)	Descriptions are unclear and may be incorrect. Student has a lack of understanding of information related to counseling licensure/certification, continuing education, and supervision.	missing criteria. Descriptions lack some clarity but mostly there.	criteria. Descriptions are clear and comprehensive. Student clearly understands information related to counseling licensure/certification, continuing education, and supervision.
Professional Counseling Organizations	Provides some details necessary but is missing	Provides most details necessary for each	Provides all details necessary for each
(10 points)	many criteria. Descriptions are unclear and may be incorrect. Student has a lack of understanding of information related to the chosen professional counseling organization.	criterion with a few missing criteria. Descriptions lack some clarity but mostly there. Student has a basic understanding of information related to the chosen professional counseling organization.	criterion listed. Descriptions are clear and comprehensive. Student clearly understands information related to the chosen professional counseling organization.

Current Labor Market	Provides some details	Provides some detail but	Provides all details
Information (10 points)	necessary but is missing many criteria. Descriptions are basic, unclear, or may be incorrect. Student has a lack of understanding of the current labor market in counseling.	only includes either a summary of information OR reflection on how	necessary including both summary of information and reflection on how this would affect your job outlook. Descriptions are clear and comprehensive.
Advocacy Proposal (20 points)	Proposal is missing appropriate details for each criterion and/or does not include support from the	Proposal includes appropriate details for each criterion and includes support from	Proposal clearly provides and describes all necessary details for each criterion and includes
	counseling literature (0 points). Has many missing criteria, lacks detail and clarity. Does not demonstrate a basic understanding of advocacy that promotes or enhances the counseling field and addresses barriers.	the counseling literature. Many have some missing criteria or criteria that lacks detail and clarity. Demonstrates a sufficient understanding of advocacy that promotes or enhances the counseling field and addresses barriers.	support from the counseling literature. Descriptions are clear and comprehensive. Demonstrates an exceptional understanding of advocacy that promotes or enhances the counseling field and addresses barriers.
Self-Care and Self-	Self-care and self- evaluation		Self-care and self-
Evaluation Plan (20 points)	plan does not sufficiently provide the necessary components and/or may be missing many components or lacks details/lacks thorough discussion. Plan does not demonstrate a sufficient understanding of counselor self-care and counselor self-evaluation.	evaluation plan sufficiently provides the necessary components but may be missing some components or lacks details/lacks thorough discussion. Plan demonstrates a sufficient understanding of counselor self-care and counselor self- evaluation.	evaluation plan clearly provides the necessary components described in detail. Plan demonstrates an exceptional understanding of counselor self-care and counselor self-evaluation.

3. Group Presentation (100 points)

In small groups (professor will assign groups) you will present an area in part IV of your textbook. There are 6 total areas to select from. You will create a presentation on the material assigned. You must use information in your textbook, but are not limited to only this resource. This is your chance to practice presentation and creativity skills! Presentation examples include PowerPoint, role-play, poster presentation, etc. This presentation should take you approximately 20 minutes. Below are the criteria that need to be included in your presentation:

- Introduction to specialty area
- Overview, purpose, and goals of specialty area
- History and trends of specialty area
- The roles, functions, and responsibilities of counselors working in specialty area
- Collaboration in specialty area (e.g., importance of collaboration, who do counselors collaborate with in the area, and why)
- The use of technology in specialty area (how and why use it; ethical and legal considerations for its' use)
- Choose TWO counselor characteristics (chapter 1) and TWO counseling skills (chapters 5-6), describe these and explain how they might influence the counseling process
- Choose one theory from chapters 7-8; Appendix B and give a brief overview of the theory and why you believe it fits with your specialty area
- Discussion of suicide safety (see rubric) when working in specialty area

Group Presentation Rubric

100 points	1 – Does Not Meet Expectations (0-7 points)	2 – Meets Expectations (8 points)	3 – Exceeds Expectations (9- 10 points)
Introduction to Specialty Area	Student includes some content with more than 2 missing criteria. OR content is rushed, disorganized, and lacks content. Student shows little to no understanding of area.	Student includes most content with only a few missing criteria. OR content is not developed thoroughly or thoughtfully. Student shows some understanding of area.	Student includes a clear and concise introduction to the specialty area. Student shows clear understanding of area.
Overview, Purpose, and Goals of Specialty Area	Student did not complete this section OR much criteria was missing (0 points). Student shows little to no understanding of area.	Student developed this section n however, it was not complete/missing important criteria. Student shows some understanding of area.	Student includes an overview of the presentation content, a clear purpose of the specialty area, and goals of the specialty area. Student shows clear understanding of area.
History and Trends of Specialty Area	Knowledge of history and trends in this area were not identified/addressed or information provided was underdeveloped. Student shows little to no understanding of area.	in this area were	Knowledge of history and trends in this area are clearly identified/address ed with no missing detail. Student shows clear understanding of area.

Roles, Functions, and Responsibilities of Counselors working in the Specialty Area	Knowledge of the roles, functions, and responsibilities of counselors were not identified/demonstrated or information provided was underdeveloped. Student shows little to no understanding of area.		responsibilities of
Collaboration in Specialty Area	Absence of information on collaboration or missing several considerations. Student shows little to no understanding of area.	Student includes discussion on collaboration but missing one or two key considerations. Student shows some understanding of area.	Student includes discussion on collaboration specific to the specialty area including the importance of collaboration, who counselors collaborate with in that area, and why. Student shows clear understanding of area.
Use of Technology in the Specialty Area	Absence of evidence indicating Evidence indicating technology's impact on the counseling profession or missing several considerations. Student shows little to no understanding of area.	Evidence indicating technology's impact on the counseling profession but missing one or two key considerations. Student shows some understanding of area.	Clear evidence of technology's impact on the counseling profession specialty area. Includes a discussion on how and why we use it and ethical/legal considerations. Student shows clear understanding of area.

Counselor Characteristics and Counseling Skills	Student does not show evidence of counselor characteristics and counseling skills that influence the counseling process or is missing several considerations. Student does not provide information on characteristics or skills (0 points). Student shows little to no understanding of area.	counselor characteristics and counseling skills that influence the counseling process but is missing some details. Provides information on at least one	Student shows clear consideration of counselor characteristics and counseling skills that influence the counseling process. Provides information on at least two characteristics and two counseling skills in detail. Student shows clear understanding of area.
Counseling Theory	Student shows a lack of knowledge in counseling theory appropriate to the specialty area. Theory chosen is not appropriate for specialty area (0 points) or is missing several key considerations. Student shows little to no understanding of area.	Student shows some knowledge in counseling theory appropriate to the specialty area but a few key considerations are missing. Student shows some understanding of area.	Student describes one counseling

Suicide Safety	either missing several components or is	Student provides a suicide prevention, intervention, and/or postvention plan but is missing key areas. Student shows some understanding of area.	provides a suicide prevention, intervention, and/or postvention plan appropriate for specialty area. Student shows
Presentation Professionalism	Student is unprofessional and inappropriate. Student does not appear prepared. Presentation is disorganized. Presentation is not indicative of graduate work.	Student is professional throughout presentation. Student appears somewhat prepared. Presentation could use more organization. Presentation is indicative of graduate work.	Student is professional throughout presentation. Student appears prepared. Presentation is organized with student(s) introduction, outline of presentation, and conclusion. Presentation is indicative of graduate work.

GRADING

Final grades in this course will be based on the following scale:

A = 90%-100% B = 80%-89% C = 70%-79% D = 60%-69% F = 59% or Below

F	inal	Grading
-		C. COULTY

Participation	30	points
Professional Identity and Development Portfolio		
PIDP A (Counseling Licensure/Certification)	10	points
PIDP B (Professional Counseling Organizations)	10	points
PIDP C (Current Labor Market Information)	10	points
PIDP D (Advocacy Proposal)	20	points
PIDP E (Self-care and Self-Evaluation Plan)	20	points
Group Presentation	100	points

Total 200 points (160 points is needed for an 80%)

Interaction with Instructor Statement

Communication with your professors is key to your professional growth. I am here to support and guide you along your academic journey. With that being said, I cannot help you if you do not communicate with me. Please reach out and make an appointment if you have any concerns or questions. Because I teach in different locations, please schedule a time to speak with me. I will attempt to answer all emails within 24 hours, Monday-Friday, but at times will need up to 48 hours to do so. When emailing, please use your university email and address me with courtesy and respect. Also, I will be more than happy to meet with you if needed. Please reach out to me so we can set up a convenient time to meet.

Browser support

D2L is committed to performing key application testing when new browser versions are released. New and updated functionality is also tested against the latest version of supported browsers. However, due to the frequency of some browser releases, D2L cannot guarantee that each browser version will perform as expected. If you encounter any issues with any of the browser versions listed in the tables below, contact D2L Support, who will determine the best course of action for resolution. Reported issues are prioritized by supported browsers and then maintenance browsers.

Supported browsers are the latest or most recent browser versions that are tested against new versions of D2L products. Customers can report problems and receive support for issues. For an optimal experience, D2L recommends using supported browsers with D2L products.

Maintenance browsers are older browser versions that are not tested extensively against new versions of D2L products. Customers can still report problems and receive support for critical issues; however, D2L does not guarantee all issues will be addressed. A maintenance browser becomes officially unsupported after one year. Note the following:

- Ensure that your browser has JavaScript and Cookies enabled.
- For desktop systems, you must have Adobe Flash Player 10.1 or greater.
- The Brightspace Support features are now optimized for production environments when using the Google Chrome browser, Apple Safari browser, Microsoft Edge browser, Microsoft Internet Explorer browser, and Mozilla Firefox browsers.

Desktop Support

Browser	Supported Browser Version(s)	Maintenance Browser Version(s)
Microsoft® Edge	Latest	N/A
Microsoft® Internet Explorer®	N/A	11
Mozilla® Firefox®	Latest, ESR	N/A
Google® Chrome TM	Latest	N/A
Apple® Safari®	Latest	N/A

Tablet and Mobile Support

Device	Operating System	Browser	Supported Browser Version(s)
Android TM	Android 4.4+	Chrome	Latest
Apple	iOS®	Safari, Chrome	The current major version of iOS (the latest minor or point release of that major version) and the previous major version of iOS (the latest minor or point release of that major version). For example, as of June 7, 2017, D2Lsupports iOS 10.3.2 and iOS 9.3.5, but not iOS 10.2.1, 9.0.2, or any other version. Chrome: Latest version for the iOS browser.
Windows	Windows 10	Edge, Chrome, Firefox	Latest of all browsers, and Firefox ESR.

- You will need regular access to a computer with a broadband Internet connection. The minimum computer requirements are:
 - o 512 MB of RAM, 1 GB or more preferred
 - o Broadband connection required courses are heavily video intensive
 - Video display capable of high-color 16-bit display 1024 x 768 or higher resolution
- For YouSeeU Sync Meeting sessions <u>8 Mbps</u> is required. Additional system requirements found here: https://support.youseeu.com/hc/en-us/articles/115007031107-Basic-System-Requirements
- You must have a:
 - Sound card, which is usually integrated into your desktop or laptop computer
 - o Speakers or headphones.
 - *For courses utilizing video-conferencing tools and/or an online proctoring solution, a webcam and microphone are required.
- Both versions of Java (32 bit and 64 bit) must be installed and up to date on your machine. At a minimum Java 7, update 51, is required to support the learning management system. The most current version of Java can be downloaded at: JAVA web site http://www.java.com/en/download/manual.jsp
- Current anti-virus software must be installed and kept up to date.

Running the browser check will ensure your internet browser is supported.

Pop-ups are allowed.

JavaScript is enabled.

Cookies are enabled.

- You will need some additional free software (plug-ins) for enhanced web browsing. Ensure that you download the free versions of the following software:
 - Adobe Reader https://get.adobe.com/reader/
 - o Adobe Flash Player (version 17 or later) https://get.adobe.com/flashplayer/
 - o Adobe Shockwave Player https://get.adobe.com/shockwave/
 - o Apple Quick Time http://www.apple.com/quicktime/download/
- At a minimum, you must have Microsoft Office 2013, 2010, 2007 or Open Office. Microsoft Office is the standard office productivity software utilized by faculty, students, and staff. Microsoft Word is the standard word processing software, Microsoft Excel is the standard spreadsheet software, and Microsoft PowerPoint is the standard presentation software. Copying and pasting, along with attaching/uploading documents for assignment submission, will also be required. If you do not have Microsoft Office, you can check with the bookstore to see if they have any student copies.

ACCESS AND NAVIGATION

You will need your campus-wide ID (CWID) and password to log into the course. If you do not know your CWID or have forgotten your password, contact the Center for IT Excellence (CITE) at 903.468.6000 or helpdesk@tamuc.edu.

Note: Personal computer and internet connection problems do not excuse the requirement to complete all course work in a timely and satisfactory manner. Each student needs to have a backup method to deal with these inevitable problems. These methods might include the availability of a backup PC at home or work, the temporary use of a computer at a friend's home, the local library, office service companies, Starbucks, a TAMUC campus open computer lab, etc.

COMMUNICATION AND SUPPORT

Brightspace Support Need Help? Student Support

If you have any questions or are having difficulties with the course material, please contact your Instructor.

Technical Support

If you are having technical difficulty with any part of Brightspace, please contact Brightspace Technical Support at 1-877-325-7778 or click on the **Live Chat** or click on the words "click here" to submit an issue via email.



System Maintenance

Please note that on the 4th Sunday of each month there will be System Maintenance which means the system will not be available 12 pm-6 am CST.

COURSE AND UNIVERSITY PROCEDURES/POLICIES

Course Specific Procedures/Policies

Written assignments are due on the day noted in the syllabus. All papers are due at the beginning of the class period. Late papers will have 10% deduction per day late from the final score.

Syllabus Change Policy

The syllabus is a guide. Circumstances and events, such as student progress, may make it necessary for the instructor to modify the syllabus during the semester. Any changes made to the syllabus will be announced in advance.

University Specific Procedures

Student Conduct

All students enrolled at the University shall follow the tenets of common decency and acceptable behavior conducive to a positive learning environment. The Code of Student Conduct is described in detail in the Student Guidebook.

 $\underline{http://www.tamuc.edu/Admissions/oneStopShop/undergraduateAdmissions/studentGuidebook.as}\\ \underline{px}$

Students should also consult the Rules of Netiquette for more information regarding how to interact with students in an online forum: Netiquette http://www.albion.com/netiquette/corerules.html

TAMUC Attendance

For more information about the attendance policy please visit the <u>Attendance</u> webpage and <u>Procedure 13.99.99.R0.01</u>.

http://www.tamuc.edu/admissions/registrar/generalInformation/attendance.aspx

 $\frac{http://www.tamuc.edu/aboutUs/policiesProceduresStandardsStatements/rulesProcedures/13students/academic/13.99.99.R0.01.pdf}{}$

Academic Integrity

Students at Texas A&M University-Commerce are expected to maintain high standards of integrity and honesty in all of their scholastic work. For more details and the definition of academic dishonesty see the following procedures:

Undergraduate Academic Dishonesty 13.99.99.R0.03

 $\frac{http://www.tamuc.edu/aboutUs/policiesProceduresStandardsStatements/rulesProcedures/13}{stude} \ \underline{nts/undergraduates/13.99.99.R0.03UndergraduateAcademicDishonesty.pdf}$

Graduate Student Academic Dishonesty 13.99.99.R0.10

http://www.tamuc.edu/aboutUs/policiesProceduresStandardsStatements/rulesProcedures/13 stude nts/graduate/13.99.99.R0.10GraduateStudentAcademicDishonesty.pdf

ADA Statement

Students with Disabilities

The Americans with Disabilities Act (ADA) is a federal anti-discrimination statute that provides comprehensive civil rights protection for persons with disabilities. Among other things, this legislation requires that all students with disabilities be guaranteed a learning environment that provides for reasonable accommodation of their disabilities. If you have a disability requiring an accommodation, please contact:

Office of Student Disability Resources and Services

Texas A&M University-Commerce Gee

Library-Room 162

Phone (903) 886-5150 or (903) 886-5835

Fax (903) 468-8148

Email: studentdisabilityservices@tamuc.edu

Website: Office of Student Disability Resources and Services

http://www.tamuc.edu/campusLife/campusServices/studentDisabilityResourcesAndServices/

Nondiscrimination Notice

Texas A&M University-Commerce will comply in the classroom, and in online courses, with all federal and state laws prohibiting discrimination and related retaliation on the basis of race, color, religion, sex, national origin, disability, age, genetic information or veteran status. Further, an environment free from discrimination on the basis of sexual orientation, gender identity, or gender expression will be maintained.

Campus Concealed Carry Statement

Texas Senate Bill - 11 (Government Code 411.2031, et al.) authorizes the carrying of a concealed handgun in Texas A&M University-Commerce buildings only by persons who have been issued and are in possession of a Texas License to Carry a Handgun. Qualified law enforcement officers or those who are otherwise authorized to carry a concealed handgun in the State of Texas are also permitted to do so. Pursuant to Penal Code (PC) 46.035 and A&M-Commerce Rule 34.06.02.R1, license holders may not carry a concealed handgun in restricted locations.

For a list of locations, please refer to the <u>Carrying Concealed</u> Handguns On Campus document and/or consult your event organizer.

Web url:

http://www.tamuc.edu/aboutUs/policiesProceduresStandardsStatements/rules Procedures/34Safet yOfEmployeesAndStudents/34.06.02.R1.pdf

Pursuant to PC 46.035, the open carrying of handguns is prohibited on all A&M-Commerce campuses. Report violations to the University Police Department at 903-886-5868 or 9-1-1.

TENTATIVE COURSE OUTLINE / CALENDAR

Week/Date	Topic	Reading	Assignment
Week 1: 9/3	Course Overview/Syllabus		
Week 2: 9/10	Introduction to the Counseling Profession Aspects of Counseling Introductions/Wellness Check-in	Corey Ch. 1	
Week 3: 9/17	Program Orientation	Master's Student Handbook; Fact Sheets; Degree Plan	
Week 4: 9/24	ACA Code of Ethics	Ch. 1 Appendix A Appendix C	
Week 5: 10/1	Counselor Characteristics	Ch. 1	PDIP: Labor Market Due on 10/1 (submit in D2L)
Week 6: 10/8	Counseling Settings Roles Jobs Tasks	Ch. 14-18	
Week 7: 10/15	Advocacy Professional Identity	Advocacy Resources Ch. 14-18	
Week 8: 10/22	Counselor Ethics	* ACA Code of Ethics (2014) * ASCA Code of Ethics Ch. 2	PDIP: Advocacy Proposal Due on 10/22 (submit in D2L)
Week 9: 10/29	Legal Issues in Counseling	Court Cases Ch. 2	PDIP: Professional Counseling Organization Due on 10/29 (submit in D2L)

Week 10: 11/5 Week 11: 11/12	Counseling Theories Group Counseling Professional Development TCA Conference	Ch. 7-9 Appendix B	Work on Final Group Presentations
Week 12: 11/19	Mental Health Consultation Program Evaluation Research and Evaluation Statistics	Ch. 10 & 11	PDIP: Counselor Licensure/Certification Due on 11/19 (submit in D2L)
Week 13: 11/26	Happy Thanksgiving!		
Week 14: 12/3	Assessment Career Development	Ch. 12 & 13	PDIP: Self-Care Due on 12/3 (submit in D2L)
Week 15: 12/10	Group Presentations		Group Presentations <u>Due on 12/10</u> (submit in D2L)
Week 16: 12/17	FINALS WEEK		