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# Counseling 522: Counseling Diverse Populations Spring 2022

Wednesdays, 4:30 pm – 7:10 pm @ Mesquite

### INSTRUCTOR INFORMATION

Instructor: Ajitha Chandrika Prasanna Kumaran, PhD, NCC University Email Address: Ajitha.Kumaran@tamuc.edu

**Preferred Form of Communication:** E-mail

**Communication Response Time**: 24 hours, Monday – Friday

Main Office Location: Commerce

**Office Hours**: TBA

# **REQUIRED TEXT(S) AND/OR READING(S)**

Counseling The Culturally Diverse...Theory and Practice (8th edition) By Derald Wing Sue and David Sue. ISBN-13: 978-1119448242

### **SELECTED BIBLIOGRAPHY** includes, but is not limited to, the following:

- 1. Barbara F. Okun, Effective Helping: Interviewing and Counseling Techniques, Sixth Edition, Pacific Grove, CA: Brooks/Cole, 2002. ISBN: 0-534-51384-0.
- 2. Wanda M. L. Lee, An Introduction to Multicultural Counseling, Philadelphia, PA: Taylor & Francis Group, 1999. ISBN: 1-56032-567-4.
- 3. Nicholas Evans, The Horse Whisperer, New York: Dell, 1995. ISBN: 0-440-22265-6.

#### CATALOG DESCRIPTION OF COURSE

522. Counseling Diverse Populations. Three semester hours.

Emphasis on developing knowledge, skills, and attitudes for more effective counseling with persons different from the counselor regarding characteristics such as culture, race, gender, sexual orientation, physical disability, and religious preference. Substantial attention is given to developing awareness of one's own values, attitudes, and beliefs as they relate to counseling in a diverse society. Provides an understanding of how diverse values and mores, interaction patterns, social conditions, and trends related to cultural and ethnic diversity affect counseling.

The syllabus/schedule are subject to change.

#### GENERAL COURSE INFORMATION

This course is a required course for all master's degree options. It appears on all plans leading to licensure as a professional counselor and certification as a school counselor in Texas. The course provides an understanding of the cultural context of relationships, issues and trends in a multicultural and diverse society related to such factors as culture, ethnicity, nationality, age, gender, sexual orientation, mental and physical characteristics, education, family values, religious and spiritual values, socioeconomic status and unique characteristics of individuals, couples, families, ethnic groups, and communities.

# **CACREP Standards Addressed in COUN 522**

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Core Standard	Learning Activity or Assignment	Assessment
SEC.2.G.2a. Multicultural and pluralistic trends, including characteristics and concerns within and among diverse groups nationally and internationally	Readings: Ch 2; Lectures; Threaded Discussions	Treatment Plan; Class Readings; Class Discussions; Final Exam
SEC.2.G.2b. Attitudes, beliefs, understandings, and acculturative experiences, including specific experiential learning activities designed to foster students' understanding of self and culturally diverse clients	Readings: Ch 2; Lectures; Threaded Discussions	Treatment Plan; Class Readings; Class Discussions; Final Exam
SEC.2.G.2c. Theories of multicultural counseling, identity development, and social justice.	Readings: Ch 4; Lectures; Threaded Discussions	Treatment Plan; Class Readings; Class Discussions; Final Exam
SEC.2.G.2d. Individual, couple, family, group, and community strategies for working with and advocating for diverse populations, including multicultural competencies.	Readings: Ch 5; Lectures; Threaded Discussions	Treatment Plan; Class Readings; Class Discussions; Final Exam
SEC.2.G.2e. Counselors' roles in developing cultural self-awareness, promoting cultural social justice, advocacy and conflict resolution, and other culturally supported behaviors	Readings: Ch 4; Lectures; Threaded Discussions	Treatment Plan; Class Readings; Class Discussions; Final Exam

that promote optimal wellness and growth of the human spirit, mind, or body.		
SEC.2.G.2f. Counselors' roles in eliminating biases, prejudices, and processes of intentional and unintentional oppression and discrimination.	Readings: Ch 2; Lectures; Threaded Discussions	Treatment Plan; Class Readings; Class Discussions; Final Exam
SEC.2.G.1j. Ethical standards of professional organizations and credentialing bodies, and applications of ethical and legal considerations in professional counseling.	Readings: Ch 1; Lectures; Threaded Discussions	Treatment Plan; Class Readings; Class Discussions; Final Exam
CMHC Standard	Learning Activity or Assignment	Assessment
E1. Understands how living in a multicultural society affects clients who are seeking clinical mental health counseling services.	Readings: Ch 2, 4, & 5; Lectures; Threaded Discussions, Journal Articles	Treatment Plan; Class Readings; Class Discussions; Article Journal Reviews; Final Exam
E2. Understands the effects of racism, discrimination, sexism, power, privilege, and oppression on one's own life and career and those of the client.	Readings: Ch 2, 4, & 5; Lectures; Threaded Discussions, Journal Articles	Treatment Plan; Class Readings; Class Discussions; Article Journal Reviews; Final Exam
E3. Understands current literature that outlines theories, approaches, strategies, and techniques shown to be effective when working with specific populations of clients with mental and emotional disorders.	Readings: Ch 2, 4, & 5; Lectures; Threaded Discussions, Journal Articles	Treatment Plan; Class Readings; Class Discussions; Article Journal Reviews; Final Exam
E5. Understands the implications of concepts such as internalized oppression and institutional racism, as well as the historical and current political climate regarding immigration, poverty, and welfare.	Readings: Ch 2, 4, & 5; Lectures; Threaded Discussions, Journal Articles	Treatment Plan; Class Readings; Class Discussions; Article Journal Reviews; Final Exam

K4. Understands the relevance and potential biases of commonly used diagnostic tools with multicultural populations.	Readings: Ch 2, 4, & 5; Lectures; Threaded Discussions, Journal Articles	Treatment Plan; Class Readings; Class Discussions; Article Journal Reviews; Final Exam
SC Standard	Learning Activity or Assignment	Assessment
E1. Understands the cultural, ethical, economic, legal, and political issues surrounding diversity, equity, and excellence in terms of student learning.	Readings: Ch 3 & 4; Lectures; Threaded Discussions, Journal Articles	Journal Articles' Reviews; Treatment Plan; Exam
E3. Understands the ways in which educational policies, programs, and practices can be developed, adapted, and modified to be culturally congruent with the needs of students and their families.	Readings: Ch 3 & 4; Lectures; Threaded Discussions, Journal Articles	Journal Articles' Reviews; Treatment Plan; Exam

# COURSE OBJECTIVES include, but are not limited to, the following.

Students will demonstrate understanding of:

- 1. multicultural and pluralistic trends, including characteristics and concerns between and within diverse groups nationally and internationally;
- 2. counselor and consultant characteristics and behaviors that influence helping processes including age, gender, and ethnic differences
- 3. attitudes, beliefs, understandings, and acculturative experiences, including specific experiential learning activities;
- 4. individual, couple, family, group, and community strategies for working with diverse populations and ethnic groups;
- 5. counselors' roles in social justice, advocacy and conflict resolution, cultural self-awareness, the nature of biases, prejudices, processes of intentional and unintentional oppression and discrimination, and other culturally supported behaviors that are detrimental to the growth of the human spirit, mind, or body;
- 6. theories of multicultural counseling, theories of identity development, and multicultural competencies; and

ethical and legal considerations related to social and cultural diversity.

CO	NTENT AREAS include, but are not limited to, the following:
I.	Multicultural and pluralistic trends
	A. Characteristics
	B. Concerns between and within diverse groups nationally and internationally;
II.	Attitudes, beliefs, understandings, and acculturative experiences, including specific experiential learning activities;
III.	Counselor and consultant characteristics that influence helping processes including:
	A. Age
	B. Gender
	C. Ethnicity
III.	Individual, couple, family, group, and community strategies for working with diverse populations and ethnic groups;
IV.	Diverse counselor and consultant characteristics and behaviors that influence the helping process including:
	A. Age
	B. Gender
	C. Ethnic Differences
IV.	Counselors' roles in a diverse society
	A. Social justice
	B. Advocacy and conflict resolution
	C. Cultural self-awareness
	D. The nature of biases, prejudices
	E. Processes of intentional and unintentional oppression and discrimination

- F. Other culturally supported behaviors that are detrimental to the growth of the human spirit, mind, or body
- V. Theories of multicultural counseling
- VI. Theories of identity development
- VII. Multicultural competencies
- VIII. Legal and ethical issues related to diversity.

### **GOALS**

- 1. To gain greater understanding and knowledge of specific sociopolitical histories, dynamics, and cultural issues for the major ethnic groups in the U.S. of African Americans, American Indians, Asian Americans, and Latinos.
- 2. To develop a specific expertise with one ethnic group through both research and practice, based on the student's professional goals.
- 3. To learn how to incorporate aspects of gender, class, sexual orientation, age, religion and spirituality, language, and disability in assessment and treatment with culturally diverse clients.

# METHOD OF INSTRUCTION

Lecture, discussion, and experiential.

### **COURSE REQUIREMENTS**

# **Attendance and Participation**

Points 15

# (1X15)

Regular Attendance to in-person classes and activities. Class activities will include case studies, article discussions, and small group discussions. If you are instructed to do any paper activity, it will be collected at the end of the class, these papers will be used to grade the class participation points at the end of the semester. The attendance will be noted during the in-person class.

## **My Cultural Identity**

**Points** 

<u> 15</u>

Students will create a poster of their cultural identity (Power Point) and reflection paper (3 pages) as a way of exploring culturally linked life experiences, beliefs and values. Students will share the experience of the in small groups in class.

The students will write a reflection paper addressing the following questions:

1. What was the process of creating this project like for you? What did you learn about yourself as a cultural being and your worldview? How does this impact your future work with clients?

- 2. What trends/patterns did you notice in your project? How do these trends/patterns interact with your cultural identity?
- 3. What organizing principles, pride/shame issues and values did you uncover? How do they influence you, your understanding of others, and your sense of self?

Note: This project takes time and research and has traditionally been one that elicits a variety of responses from students. It may bring up both positive and negative emotions, as well as family of origin issues. Students are encouraged to engage in an appropriate level of processing, exploration of self, as well as self-care when completing this project. As with any course or activity in a counselor-training-program, students are encouraged to ask for what they need and let their advisor, instructor, or personal counselor know if issues emerge that may impact their experience in the program.

My Cultural Identity: Rubric detail	Points
Reflection paper Question # 1	5
Reflection paper Question # 2	5
Reflection paper Question # 3	5
Total	15

## **Multicultural Movie Presentation with a peer**

Points 20

Find a movie that pertains to multicultural issues (a movie list is provided below) and answer the questions provided. If you would like to choose a movie not listed, consult the instructor.

- What movie did you select? (1 points)
- Why did you select it? What are your general feelings and thoughts regarding the movie or the characters? (1 points)
- Briefly describe your general impressions of the movie by summarizing the movie (3 points)
- Identify the main character in the movie and explain how the character is culturally similar to and different from you (2 points)
- What was the main theme of the movie and how does it relate to multicultural issues? Please discuss at least 3 themes/concepts (e.g., racial identity, racism, white privilege, etc.). (5 points)
- Research counseling theory and technique suitable for the client (population or the main character) and Advocacy Plan of action (8 points)
- In class, you will be grouped into small groups to discuss the movie you have watched with each other, discuss few of the above questions in the small group and write a summary based on the class discussion.

Movie List: Smoke Signals, Crash, Real Women Have Curves, Amreeka, House of Sand & Fog, Freedom Writers, The Help, The Joy Luck Club, Remember the Titans, The Color Purple, The Great Debater, The Reluctant Fundamentalist, Ruby Bridges. If you would like to choose a movie not listed, instructor approval must be completed prior to assignment due date.

# **Multicultural Action Project (MAP)**

Points 120

The MAP (Hipolito-Delgado, Cook, Avrus, & Bonham, 2011) assignment is a semester-long cultural immersion project that centers on providing learners with knowledge, skills, and awareness to work with a cultural population that is different from their own. Learners will identify one community that is culturally different from their own and identify emotional, educational, and professional objectives for working with this community. Learners will develop an action plan for completing each level of involvement: observation, information, and direct action. The instructor MUST approve the MAP community prior to the learner moving forward in each phase. There are three phases that encompass this assignment:

A. Observation Phase: (2/20/2022) Learners will choose one community that is culturally different from their own based on the following characteristics: race, ethnicity, gender, sexual orientation, ability/disability, age, religion, spirituality, nationality, citizenship status, etc. This phase should not involve direct contact with anyone else. Example of activities learners can engage in include: watch a movie, listen to a lecture, read an extended article, or something else approved by the professor. Before engaging in the activity, the learner will write a one-page paper on preconceived ideas about his or her selected culture.

After the activity is completed, the learner will write a 2-3 page summary and reflection paper on his or her observational experience including:

- i. Summary of experience.
- ii. What surprised you in your observation? What were you not expecting?
- iii. What supported and what contradicted your preconceived ideas?
- iv. How are your preconceived ideas now more established or changed?
- v. What personal observations were you reflecting on during the observational phase?
- vi. How will the material you were exposed to in the observation phase inform your future practice as a counselor?

Learners will submit the title page, the one-page pre-conceived ideas paper, the 2-3 page summary, and a reference page together in one document. Please see the General Assignment Guidelines. Observational Phase Paper is worth 30 points.

- B. Information Phase: (3/13/2022) Learners will research the value, issues, and needs of their chosen community by directly interacting with a member of the chosen community. Learners may conduct site visits to centers, agencies, political advocacy offices, and/or meet with community leaders. The professor must approve this activity. Questions to help guide the discussion with the community member and structure the paper will be developed in class. Before engaging in the activity, the learner will write a one-page paper on preconceived ideas about what this experience is going to be like and what he or she may experience. After the activity is completed, the learner will write a 2 3 page summary and reflection paper on his or her observational experience including. Learners will submit a title page, the one-page pre-conceived ideas paper, the 2 3 page summary and reflection paper, and a reference page together in one document. Please see the General Assignment Guidelines. Information Phase Paper is worth 40 points.
- C. **Direct Action Phase:** (4/17/2022) Learners will participate in service learning and/or community service related to their community of choice. Possibilities include volunteering and providing services (not counseling services), participating in an advocacy project, or becoming a member of a community group. The direct action

phase allows learners to interact with their chosen community in a cooperative setting. The professor must approve this activity. After the direct activity is completed, learners will write a 6 page summary and reflection paper (excluding title and reference page) on their MAP experience including:

- Title page
- Summary of Experience
- Preconceived Ideas How did your overall experience compare with initial preconceived notions?
- Counseling Literature How did you overall experience compare with counseling (research) literature? (text and at least 3 sources)
- Cognitive and Emotional Reactions
- Practice as a Counselor How will this experience inform your future as a practicing counselor?
- Personal Reflection How does this experience inform you as an individual?
- Reference page

Please see the General Assignment Guidelines. <u>Direct Action Phase Paper is worth</u> 50 points.

# Multicultural Project Presentation (with a peer)

Points 60

This assignment had two parts: presentation (40 Points) and reflection paper (20 Points) Select a culturally diverse group (LGBTQA+; Religion; Disability; Foster Children; Race or Ethnicity; Socio Economic Status):

1. PowerPoint Presentation: Content: Introduce the population and their brief history, include statistics in the United States; discuss the evolution of the population in school setting; challenges these students face (academic, social, emotional, and career). Illustrate, how the school system (support with US education policies) accommodates these students with significant challenges and strengths. Emphasize how school counselors and school psychologist have helped and support in the past (support with research). Research the evidence-based counseling practices and strategies relevant for this population inside school setting and outside. Briefly state the other mental health issues or concerns this specific population might encounter. Interview a counselor or interview an individual representing the population of your project and discusses the fundamental aspects school counselors and psychologist should be aware of when working with this specific population. Add the interview and conversation highlights to the presentation. Add a case study or an activity significant to your topic and lead the class to discussion.

30-40 minutes for each pair including the activity.

All content covered with evidence of researched citation and references	15
Clear PowerPoint presentation: spelling, grammar, spacing, and relevant	5
pictures	
Interviewed a counselor or individual representing/identify with the	10
population	
Relevant case study or activity	10

- 2. Paper: based off your presentation, answer the following questions-BE REFLECTIVE (minimum 4 pages).
- 1. What prior knowledge and/or preconceived expectations or ideas did you have before participating in this activity?
- 2. What did you find compelling about this experience?
- 3. What changed in your thinking (if anything) based on this experience?
- 4. Are there now any behavioral changes that you can anticipate for yourself?
- 5. What was learned from the experience, and how does this fit in with your overall development as a counselor-in-training?
- 6. If you were seeing a client from this culture, what are somethings you learned from this presentation will help you build therapeutic relationship?
- 7. Based on what you learned during this experience, and from your readings and learnings in class, what are some themes that you might want to explore when working with clients from this culture?

Final grades in this course will be based on the following scale:

A = 90% - 100%

B = 80% - 89%

C = 70% - 79%

D = 60% - 69%

F = 59% or Below

Late assignments will have 15% deduction per day late from the final score.

#### COMMUNICATION AND SUPPORT

Communication with your professors is key to your professional growth. I am here to support and guide you along your academic journey. With that being said, I cannot help you if you do not communicate with me. Please reach out if you have any concerns or questions. Because I teach in different locations, email is the best way to reach me. I strive to answer all emails within 24 hours, Monday-Friday. When emailing, please use your university email. Also, I will be more than happy to meet with you if needed. Please reach out to me so we can set up a convenient time to get together via Zoom.

# **TECHNOLOGY REQUIREMENTS**

#### **LMS**

All course sections offered by Texas A&M University-Commerce have a corresponding course shell in the myLeo Online Learning Management System (LMS). Below are technical requirements

### LMS Requirements:

 $https://co\underline{mmunity.brightspace.com/s/article/Brightspace-Platform-Requirements}$ 

The syllabus/schedule are subject to change.

# LMS Browser Support:

https://documentation.brightspace.com/EN/brightspace/requirements/all/browser\_support.htm

# YouSeeU Virtual Classroom Requirements:

https://support.youseeu.com/hc/en-us/articles/115007031107-Basic-System-Requirements

# **ACCESS AND NAVIGATION**

You will need your campus-wide ID (CWID) and password to log into the course. If you do not know your CWID or have forgotten your password, contact the Center for IT Excellence (CITE) at 903.468.6000 or <a href="https://helpdesk@tamuc.edu">helpdesk@tamuc.edu</a>.

**Note:** Personal computer and internet connection problems do not excuse the requirement to complete all course work in a timely and satisfactory manner. Each student needs to have a backup method to deal with these inevitable problems. These methods might include the availability of a backup PC at home or work, the temporary use of a computer at a friend's home, the local library, office service companies, Starbucks, a TAMUC campus open computer lab, etc.

# **Technical Support**

If you are having technical difficulty with any part of Brightspace, please contact Brightspace Technical Support at 1-877-325-7778. Other support options can be found here:

https://community.brightspace.com/support/s/contactsupport

### **System Maintenance**

Please note that on the 4th Sunday of each month there will be System Maintenance which means the system will not be available 12 pm-6 am CST.

### COURSE AND UNIVERSITY PROCEDURES/POLICIES

**University-Specific Procedures** 

# **Academic Integrity**

Students at Texas A&M University-Commerce are expected to maintain high standards of integrity and honesty in all of their scholastic work. For more details and the definition of academic dishonesty, <u>click here</u>.

Graduate Student Academic Dishonesty Form

#### **Student Conduct**

All students enrolled at the University shall follow the tenets of common decency and acceptable behavior conducive to a positive learning environment. The Code of Student Conduct is described in detail in the Student Guidebook.

Students should also consult the Rules of Netiquette for more information regarding how to interact with students in an online forum: <a href="https://www.britannica.com/topic/netiquette">https://www.britannica.com/topic/netiquette</a>

#### **TAMUC Attendance**

For more information about the attendance policy please visit the <u>Attendance</u> webpage and <u>Procedure 13.99.99.R0.01</u>.

### **Students with Disabilities - ADA Statement**

The Americans with Disabilities Act (ADA) is a federal anti-discrimination statute that provides comprehensive civil rights protection for persons with disabilities. Among other things, this legislation requires that all students with disabilities be guaranteed a learning environment that provides for reasonable accommodation of their disabilities. If you have a disability requiring an accommodation, please contact:

# Office of Student Disability Resources and Services

Texas A&M University-Commerce Velma K. Waters Library Rm 162

Phone (903) 886-5150 or (903) 886-5835

Fax (903) 468-8148

Email: <a href="mailto:studentdisabilityservices@tamuc.edu">studentdisabilityservices@tamuc.edu</a>

Website: Office of Student Disability Resources and Services

http://www.tamuc.edu/campusLife/campusServices/studentDisabilityResourcesAndServices/

# **Student Counseling Services**

The Counseling Center at A&M-Commerce, located in the Halladay Building, Room 203, offers counseling services, educational programming, and connection to community resources for students. Students have 24/7 access to the Counseling Center's crisis assessment services by calling 903-886-5145. For more information regarding Counseling Center events and confidential services, please visit <a href="www.tamuc.edu/counsel">www.tamuc.edu/counsel</a>

#### **Nondiscrimination Notice**

Texas A&M University-Commerce will comply in the classroom, and in online courses, with all federal and state laws prohibiting discrimination and related retaliation on the basis of race, color, religion, sex, national origin, disability, age, genetic information or veteran status. Further, an environment free from discrimination on the basis of sexual orientation, gender identity, or gender expression will be maintained.

# **Campus Concealed Carry Statement**

Texas Senate Bill - 11 (Government Code 411.2031, et al.) authorizes the carrying of a concealed handgun in Texas A&M University-Commerce buildings only by persons who have

been issued and are in possession of a Texas License to Carry a Handgun. Qualified law enforcement officers or those who are otherwise authorized to carry a concealed handgun in the State of Texas are also permitted to do so. Pursuant to Penal Code (PC) 46.035 and A&M-Commerce Rule 34.06.02.R1, license holders may not carry a concealed handgun in restricted locations.

For a list of locations, please refer to the <u>Carrying Concealed Handguns On Campus</u> document and/or consult your event organizer.

### Web url:

 $\frac{http://www.tamuc.edu/aboutUs/policiesProceduresStandardsStatements/rulesProcedures/34Safet}{yOfEmployeesAndStudents/34.06.02.R1.pdf}$ 

Pursuant to PC 46.035, the open carrying of handguns is prohibited on all A&M-Commerce campuses. Report violations to the University Police Department at 903-886-5868 or 9-1-1.

# COURSE OUTLINE / CALENDAR

Read the chapters before class; the class will be discussion based ©

Week/DATE	TOPICS	Chapters	ASSIGNMENTS
Week 1: 1/19	Course Introduction and Overview Cultural Competence; The Superordinate Nature of Multicultural Counseling/Therapy My Cultural Identity class discussion	1 & 2	
Week 2: 1/26	Competence for Counselors; Sociopolitical considerations of Trust & Mistrust	3, 4, & 13	
Week 3: 2/2	The Impact of Systemic Oppression; Microaggressions in Counseling; Barriers to Counseling;	5, 6, & 7	
Week 4: 2/9	Communication Styles; Multicultural Evidence-Based Practice; Non-Western Indigenous Methods of Healing	8, 9, & 10	
Week 5: 2/16	MOVIE PRESENTATION		MAPS Observation Phase 2/20
Week 6: 2/23	Racial Identity Development MOVIE PRESENTATION	11 & 12	Multicultural Movie 2/27
Week 7: 3/2	Counseling African American; American Indians and Alaskan Natives; Asian Americans and Pacific Islanders;	14,15, & 16	My Cultural Identity 3/6
Week 8: 3/9	Counseling Latinas/os; Multiracial Individuals; Arab Americans and Muslim Americans	17, 18, & 19	MAPS Information Phase 3/13
<b>Week 9:</b> 3/16	SPRING BREAK		

Week 10: 3/23	Counseling Older Adult Clients; Women; Individuals Living in Poverty	24, 25, & 26	
Week 11: 3/30	Counseling Immigrants and Jewish Americans;	20, & 21	
Week 12: 4/6	Counseling Individuals with Disability and LGBTQ populations	22 & 23	
Week 13: 4/13	Presentation		MAPS Direct Action Phase 4/17
Week 14: 4/20	Presentation		
Week 15: 4/27	Presentation		
Week 16: 5/4	Finals Week		Multicultural Project Presentation reflection paper and PowerPoint 5/4

