



School of Social Work

**SWK 2362 Social Welfare**

**Commerce Campus,**

**Tuesday/Thursday 9:30 -10:45**

*According to State of Texas HB 2504, this course syllabus must be submitted for review prior to the course's scheduled start date. Therefore, the instructor has the right to modify this syllabus and course calendar at any time between submission for publication and the first day of class. Furthermore, the instructor has the right to modify the syllabus as any time during the course provided (1) such changes do not increase expectations or requirements beyond a reasonable equivalent and (2) students must be given ample notice of any changes*

Instructor: Amanda Houghton, LCSW, ACM

Classroom: EDS 103

Office Location Henderson 321

Office Hours TTH 11:00-12:00

Contact Information [Amanda.houghton@tamuc.edu](mailto:Amanda.houghton@tamuc.edu)

## Overview of Course

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### **COURSE DESCRIPTION:**

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This course offers a historical and contemporary examination of legislation and resulting programs, policies and services in the context of the social welfare system in the United States. Special attention is given to the political, economic, environmental and social conditions that prompted the development of legislation to meet the needs of the vulnerable populations. Societal responses to legislation are also considered.

Through examination of the programs, policies and services in the context of the welfare system in the United States, this course examines the theoretical basis for understanding groups, organizations, and communities.

Emphasis is placed on providing students with theoretical knowledge which can then be applied to assessing and intervening with mezzo and macro client systems. Systems theory is utilized as a framework for understanding interactions between and among social units. Prerequisites: SWK 225, 250, 275, and Soc 111. Concurrent enrollment in SWK 328, 329, and 370 required; ANTH 114 may be taken prior to or concurrently with this course. This course is restricted to social work majors and social welfare minors.

### **COURSE OBJECTIVE(S):**

1. To reintroduce students to a systems paradigm for incorporating knowledge, theories, and methodologies for practice with groups, organizations, and communities.
2. To present an overview of major theories related to groups, organizations, and communities to support macro practice.
3. To assist students in synthesizing their understanding of social interactions within groups, organizations, and communities.
4. To emphasize the impact of age, race, ethnicity, socioeconomic class, gender roles, and sexual orientation on interactions within and between groups, organizations, and communities.
5. To enhance students' awareness of social work principles, values, and ethics in relation to assessment and intervention strategies with diverse, disadvantaged, and oppressed populations in groups, organizations, and communities.
6. To assist students in analyzing the research base of theories and knowledge presented in the course content to enhance their critical thinking skills.
7. To encourage students' awareness of their own attitudes and behaviors within their personal and professional environments.
8. To promote knowledge of current human resource systems that is integral to the delivery of human services.

### **RELATIONSHIP TO OTHER COURSES:**

This course, Human Behavior in the Social Environment II, requires concurrent enrollment in SWK 328, Social Welfare Policy; and other related SWK courses. This course provides the student with a theoretical framework to practice in the MACRO level of practice. It provides an understanding of how macro social work fits into the total delivery of social work services to clients and the profession of social work practice.

### **PROGRAM GOALS:**

1. Prepare students for competent and effective generalist social work practice with diverse client systems.
2. Provide students with a foundation of knowledge for professional development, graduate education and lifelong learning

3. Develop student capability to improve human service delivery systems and promote social justice
4. Socialize student to the profession of social work

## **CORE COMPETENCIES**

Council on Social Work Education (CSWE) requires a competency-based approach to identify and assess what students demonstrate in practice. In social work, this approach involves assessing students' ability to demonstrate the competencies identified in the educational policy. Students achieve programmatic goals listed above through demonstration the following ten competencies for generalist-level practice.

Competency 2.1.1 Identify as a professional social worker and conduct oneself accordingly

Competency 2.1.2 Apply social work ethical principles to guide professional practice

Competency 2.1.3 Apply Critical thinking to inform and communicate professional judgments

Competency 2.1.4 Engage diversity and difference in practice

Competency 2.1.5 Advance human rights and social and economic justice

Competency 2.1.6 Engage in research-informed practice and practice-informed research

Competency 2.1.7 Apply knowledge of human behavior and the social environment

Competency 2.1.8 Engage in policy practice to advance well-being and deliver services

Competency 2.1.9 Respond to contexts that shape practice

Competency 2.1.10 (a)-(d) Engages, assesses, intervenes and evaluates individual, families, groups, organizations, and communities

## **Practice Behaviors**

Each competency (outlined above) describes the knowledge, values, skills and cognitive and affective processes that compromise the competency at the generalist level of practice. While content and activities of each course in the BSW curriculum covertly or overtly addresses each of the ten competencies, integrated into each course is a set of behaviors (practice behaviors) representing observable components of one for more competencies. Course content and assessment reflects the following practice behaviors:

2.1.4.4 Views herself or himself as a learner and engages those he or she works with as informants

2.1.9.1 Is skilled at continuously discovering, appraising and attending to changing locales, populations, scientific and technological developments and emerging societal trends in order to provide relevant services.

2.1.10[b].4 Select appropriate intervention strategies. Competency 2.1.1 Identify as a professional social worker and conduct oneself accordingly

Competency 2.1.2 Apply social work ethical principles to guide professional practice

Competency 2.1.3 Apply Critical thinking to inform and communicate professional judgments

Competency 2.1.4 Engage diversity and difference in practice

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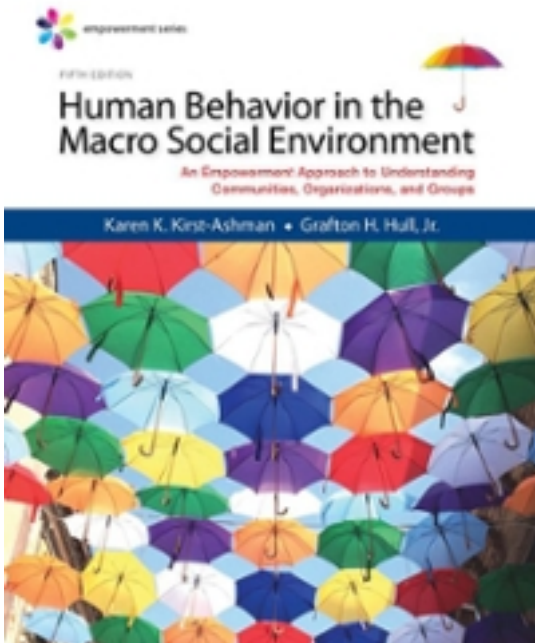
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## Course Structure

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### **Texts and Associated Materials**

## Required Texts:



- ISBN:  
1305389506
- ISBN-13:  
9781305389502
- Authors:

[Karen K Kirst-Ashman](#), [Jr Hull](#), [Grafton H Hull Jr](#)

## Overview of Course Assignments

### POLICY ON DUE DATES:

All assignments are due, uploaded to the appropriate submission folder on D2L Brightspace. No late work will be accepted, unless exigent circumstances exist. I decide what qualifies as an exigent circumstance. Valid proof of medical emergencies, etc. will be requested. Wi-fi and computer troubles have nothing to do with this course. There are plenty of other options available to prevent those or overcome those. Please do not email me to tell me you are having computer troubles. Go to Starbucks, the library, get another computer, etc. If you are not in class the day an assignment is due, you will need to submit it electronically, before or at the beginning of the class time when it is due, otherwise it is considered late.

There will be **NO MAKE-UP EXAMS** offered without a valid reason for missing the exam. You will need to be in class on the day of examinations.

## **READING AND WORKSHEETS**

**You are expected to read each chapter in this book.** Each chapter of this book will have an assigned worksheet. Each worksheet is due, uploaded to its appropriate submission folder on Brightspace at the beginning of class, prior to that chapter being discussed (see syllabus). I will not accept a hard copy, so please do not bring it to class. The purpose of the worksheet is to prepare you to participate in the discussion and to serve as a study guide for your midterm and final. . Social Welfare is something that ALL social workers need to be familiar with and know before they go out into the field. It must be taken seriously. You will use what you learn in this class throughout your whole career.

## **Community Organization Group Presentation: (200 Points)**

Students will be assigned to groups of 3 or 4 and provide class presentations regarding a specific non-place community, agency, business, or organization they have visited/ interviewed, and that provides service(s) to a vulnerable population. This can encompass commercial and retail businesses, social service agencies, non-place communities, or groups that provide a service to a specific vulnerable or exposed population that the group has identified. This organization, agency, business or non-place community **MUST BE APPROVED** by the instructor. Examples of types of group projects will be discussed in class to ensure that students are on track for the assignment. Group members are to work collaboratively to thoroughly assess the non-place community, business or organization; including strengths, services offered, and areas of possible improvement. Students will be graded on their individual contribution to the final group product as well as the quality of the completed project. Individual group members who do not participate in the project will incur a lowered project grade. Students must be present during all the class presentations to receive the points from the Group Presentation. Presentation dates are:

Each member of the group will cover a specific element within the non-place community, agency, business or organization. Group members should provide the instructor with a typed outline that includes information to be presented by each group member. Be sure to cite sources of information presented. Group members are encouraged to include the following information in all presentations: Contact with the organization will be verified. Please provide a contact phone no. on your outline.

**Introduction.** Include a detailed description of the community, organization, agency, or business.

**Assessment.** Present a detailed assessment of strengths and areas in need of improvement.

**Capacity Building.** Focus should be placed on how to increase the leadership and organizational skills of people for the purpose of strengthening the community or organization. Give a brief summary of the community's or organization's assets. What outside assets are available? What individual and group capacities exist?

**Implications for Social Work Practice.** Discuss a viable plan and implementation strategy that will enhance individual capacity and empower the non-place community, business or organization. Does the non-place community, business or organization empowerment include policy changes? How would a social worker form new alliances and cooperation between existing groups within the non-place community, business,

organization or agencies within the bigger community? How would social workers educate the non-place community, business, or organization members about the plan? How will the plan be evaluated? In other words, how will the social worker empower the non-place community, business, or organization to make changes for the better?

**Social Problem Paper:** (200 points)

This paper (8 – 10 pages) will address a specific social problem that impacts human development and/or social functioning and includes a major macro component. The paper is due . Possible topics include:

Unemployment  
AIDS  
Teenage pregnancy  
Working poor  
Homeless families or general homelessness  
Poverty  
Domestic violence  
Sexing  
Addictions  
Texting  
Gender Transitioning (male and female)  
Racism  
Ageism

Once you have decided on a topic and received instructor permission; use the following as a guide to completing the paper:

Using statistical data and scholarly literature, define the nature and parameters of the social problem and the populations most impacted by the problem, including information about the nature of the any consequences.

Using a theoretical approach (using any theory discussed in class, i.e. systems theory), explain how the specific social problem is created and/or maintained by the social, economic, political, media, religious and any other macro level institutions or social arrangements in our society.

Explain the social injustices and the oppressive forces that are implicated in the problem.

Suggest some social work strategies for prevention of and intervention with the problem at the macro level including family, community and institutional levels.



Papers should include at least 5 appropriate sources. Sources can include one website; the other sources must be scholarly books, chapters in books, or articles from academic journals.

If possible, you should attend a community event/activity related to your topic. Your experience at the community event and information gleaned from the event should be included in your paper.

You can include handouts or information from the community event in an appendix.

### **Written Assignments:**

All written assignments must demonstrate acceptable writing style, American Psychological Association (APA, 6th ed.). Part of the grading process will include an evaluation of presentation, including clarity, coherence, logic and organization of the assignment. All assignments must follow the APA 6th ed. Guidelines. It is the student's responsibility to ensure the paper is in the possession of the instructor by the designated time. Any papers left in the mailbox or any other place are not the instructor's responsibility. All assignments must be turned in on hard copy, no electronic papers; either e-mail or flash drives will be accepted. At the discretion of the instructor, it may be required to submit written assignments via "turn-it in", a program utilized to determine instances of plagiarism. Please follow-up to ensure I have received your paper by the date assigned. Below is a partial list of factors that are addressed in the grading process:

Any error in APA reference or citation format from the 6th edition

Lack of quotation marks at the beginning and end of all direct quotes

Extra or missing punctuation (i.e. commas, semi-colons, colons, periods)

Incomplete sentences (i.e., sentences without a verb)

Run-on sentences (i.e., sentences that run together without appropriate punctuation and capitalization delineating each sentence)

Incorrect spelling

Inappropriate and inconsistent verb tense

Lack of noun-verb agreement

Incorrect use of capitalization (e.g., social work is generally not capitalized)

Incorrect use of possessives (examples of correct use are Shawn's book, the parents' child)

Any contractions (e.g., I'm, can't, won't), except in direct quotes from another source)

Lack of neatness (e.g., handwritten corrections, uneven indentions)

Papers that are not typewritten will not be accepted

Use of a size other than #12 fonts

Lines not double spaced

Margins that are less than or wider than 1 inch

Failure to indent the first line of a paragraph

Incoherent sentences

### **Test: (150 Points)-**

There will be three tests each worth 75 points, which reflects content from the covered course material. The format may include multiple choice, true/false, short answer and essay questions. Questions may also come from any weekly readings and class lectures. The dates of the exams are: February 13, 2020, March 26, 2020, and May 7, 2020.

### **Grading Scale**

Evaluation of course grades will be assessed according to the following:

Social Problem Paper                      200 points

Community Group Presentation      200 points

Test    225 points

Chapter Worksheets                      75 points

**TOTAL    700 points**

Grades will be determined based on the following point distribution:

A= 630 – 700 points

B= 560 – 629 points

C= 490 - 559 points

D= 420 -489 points

F= Below 420 points

Grading criteria for written work include thoroughness, logical development of statements, clarity of writing, and application of readings from the course.

## Student Rights and Responsibilities

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"Civility in face-to-face classrooms, online courses and in labs, internships, practicum and all other academic settings necessitate respect for the opinions of others and is very important in all academic settings. It is likely you may not agree with everything that happens or discussed in the academic setting; however, courteous behavior and responses are expected. To create a civil and preserve learning environment that optimizes teaching and learning, all participants share a responsibility in creating a civil and non-disruptive forum" (Student Guide Book, p 35). To create an optimum learning environment, students have rights and responsibilities.

### **Student Rights**

#### *As set forth in Texas A&M University System Policy 13.02*

The rights of students are to be respected. These rights include respect for personal feelings; freedom from indignity of any type, freedom from control by any person except as may be in accord with published rules of the system academic institutions, and conditions allowing them to make the best use of their time and talents toward the objectives, which brought them to the system academic institutions. No officer [university faculty, employee] or student, regardless of position in rank, shall violate those rights, any custom, tradition or rule.

Students are expected at all times to recognize constituted authority, to conform to the ordinary rules of good conduct, to be truthful, to respect the rights of others, to protect private and public property, and to make the best use of their time toward an education.

#### *Students with Disabilities*

The Americans with Disabilities Act (ADA) is a federal anti-discrimination statute that provides comprehensive civil rights protection for persons with disabilities. Among other things, this legislation requires that all students with disabilities be guaranteed a

learning environment that provides for reasonable accommodation of their disabilities. If you have a disability requiring an accommodation, please contact:

**Office of Student Disability Resources and Services**

Texas A&M University-Commerce  
Gee Library - Room 132  
Phone (903) 886-5150 or (903) 886-5853  
Fax (903) 468-8148  
[StudentDisabilityServices@tamuc.edu](mailto:StudentDisabilityServices@tamuc.edu)

**Students Responsibilities**

**Class Attendance and Participation Policy**

- Class participation has three components: (1) appropriate interactions with classmates; (2) active involvement in class activities and (3) attentiveness
- Students will attend class, reflecting responsibility, inherent in the development as a social work professional. Being on time and prepared when class begins and remaining present throughout the entire class meeting demonstrates emerging professional behavior expected in social work graduates. Roll is taken in each class to document students' attendance.
- Classroom exercises, discussions, role-plays, guest speakers and other in-class experimental exercises are essential for a student's professional learning and continued development of self-awareness. Tardiness (or early departure) of more than 15 minutes will count as one-half absence and two (2) times being late to class or two (2) early departures culminating into one absence.
- A student is absent if he/she arrives more than 30 minutes late to class, leaves 30 minutes early or does not come to class.
- The following penalties for absences (unexcused, or excused, according to university policy) will be administered:

<b><u>Weekly</u></b>	<b><u>Up to 2</u></b>	<b><u>3 absences: 1</u></b>	<b><u>4 absences: Class grade of</u></b>
<b><u>(class meets</u></b>	<b><u>absences: No</u></b>	<b><u>letter grade</u></b>	<b><u>"F"</u></b>
<b><u>1X week)</u></b>	<b><u>Penalty</u></b>	<b><u>drop</u></b>	

<b>Bi-Weekly</b> <b>(class meets</b> <b>2X week)</b>	<i>Up to 3</i> <i>absences: No</i> <i>Penalty</i>	<i>4 absences: 1</i> <i>Letter grade</i> <i>drop</i>	<i>5 absences:</i> <i>1 Letter</i> <i>grade drop</i>	<i>6 absences:</i> <i>Class grade</i> <i>of "F"</i>
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<b>Summer 10-week</b>	<i>Up to 1</i> <i>absence: No</i> <i>Penalty</i>	<i>2 Absences: 1</i> <i>Letter grade</i> <i>drop</i>	<i>3 absences: Class grade of</i> <i>"F"</i>
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Online, Blended and Web Enhanced Classes: Just as students are required to attend face-to-face classes, students are required to log in and participate in online venues. To receive credit for attendance online via eCollege, students must log in and complete assignments as required in the course. Not logging onto eCollege (monitored by the instructor) and completing assignments online during the required time is the equivalent of an absence for each week this occurs.

Final Evaluation and Grade Depends on both Classroom attendance and Participation  
Inadequate participation or lack of required time commitment in each class significantly affects students' grades. No matter the course venue, students must engage in a comparable amount of time. Expectations of both Face-to-Face classes and those with Online components include time spent reading and studying course material.

### **Student Conduct**

Students preparing to become professional social workers must adhere to the *University Code of Conduct, Department Code of Conduct and National Association of Social Workers' (NASW) Code of Ethics*.

**University Code of Conduct** located in the *Student Guide Book* at <http://www.tamuc.edu/campuslife/documents/studentGuidebook.pdf> (pp 34- 66). On

the University Website under Campus Life Documents

To become aware of University policies related to student academic and behavioral expectations for students refer to the Guidebook.

### **Department Code of Conduct**

*"Faculty have the authority to request students who exhibit inappropriate behavior to leave the class/lab/internship practicum or to block access to online courses and may refer offenses to the [Academic and Professional Issues Committee (API)] or to the Department Head. More serious offences by be referred to the University Police Department and/or the Judicial Affairs Office for disciplinary action" (Student Guidebook p 35)*

Social Work students conduct themselves in an ethical and professional manner. Closely linked with professional recognition is the social worker's compliance with the profession's ethical standards. It is imperative for professional social workers to be competent and ethical in practice if the profession is to maintain the public trust. It is essential that each social work student gain a thorough understanding of the ethical principles that guide practice and actively demonstrate in behavior, both in and out of the classroom. Student conduct is to reflect the tenets of *NASW Code of Ethics* (located at <https://www.socialworkers.org/pubs/code/code.asp> ) on the NASW website: <https://www.socialworkers.org>

### **Campus Concealed Carry**

Texas Senate Bill - 11 (Government Code 411.2031, et al.) authorizes the carrying of a concealed handgun in Texas A&M University-Commerce buildings only by persons who have been issued and are in possession of a Texas License to Carry a Handgun. Qualified law enforcement officers or those who are otherwise authorized to carry a concealed handgun in the State of Texas are also permitted to do so. Pursuant to Penal Code (PC) 46.035 and A&M-Commerce Rule 34.06.02.R1, license holders may not carry a concealed handgun in restricted locations. For a list of locations, please refer to (<http://www.tamuc.edu/aboutUs/policiesProceduresStandardsStatements/rulesProcedures/34SafetyOfEmployeesAndStudents/34.06.02.R1.pdf>) and/or consult your event

organizer). Pursuant to PC 46.035, the open carrying of handguns is prohibited on all A&M-Commerce campuses. Report violations to the University Police Department at 903-886-5868 or 9-1-1.

### **Plagiarism and Academic Dishonesty**

There is an expectation of maintaining high standards of integrity and honesty by all Social Work Graduate students at Texas A&M University-Commerce. Faculty and staff are expected to uphold and support student integrity and honesty by maintaining conditions that encourage and enforce academic honesty. Conduct that violates generally accepted standards of academic honesty is academic dishonesty.

The School of Social Work follows University Procedure 13.99.99.R0.03 Undergraduate Academic Dishonesty

<http://www.tamuc.edu/aboutUs/policiesProceduresStandardsStatements/rulesProcedures/13students/undergraduates/13.99.99.R0.03UndergraduateAcademicDishonesty.pdf>

Students are expected to read and understand the University's Academic Dishonesty Policy

The Office of the Provost documents and maintains a record of all incidents of academic dishonesty. Multiple incidents of academic dishonesty will result in a student's dismissal from the program and from the University.

A student who fails to meet the professional expectation of the field of Social Work may be suspended from further study by the School of Social Work.

## **TECHNOLOGY REQUIREMENTS**

### **Browser support**

D2L is committed to performing key application testing when new browser versions are

released. New and updated functionality is also tested against the latest version of supported browsers. However, due to the frequency of some browser releases, D2L cannot guarantee that each browser version will perform as expected. If you encounter any issues with any of the browser versions listed in the tables below, contact D2L Support, who will determine the best course of action for resolution. Reported issues are prioritized by supported browsers and then maintenance browsers.

Supported browsers are the latest or most recent browser versions that are tested against new versions of D2L products. Customers can report problems and receive support for issues. For an optimal experience, D2L recommends using supported browsers with D2L products.

Maintenance browsers are older browser versions that are not tested extensively against new versions of D2L products. Customers can still report problems and receive support for critical issues; however, D2L does not guarantee all issues will be addressed. A maintenance browser becomes officially unsupported after one year.

Note the following:

- Ensure that your browser has JavaScript and Cookies enabled.
- For desktop systems, you must have Adobe Flash Player 10.1 or greater.
- The Brightspace Support features are now optimized for production environments when using the Google Chrome browser, Apple Safari browser, Microsoft Edge browser, Microsoft Internet Explorer browser, and Mozilla Firefox browsers.

### **Desktop Support**

<b>Browser</b>	<b>Supported Browser Version(s)</b>	<b>Maintenance Browser Version(s)</b>
Microsoft® Edge	Latest	N/A
Microsoft® Internet	N/A	11



Explorer®		
Mozilla® Firefox®	Latest, ESR	N/A
Google® Chrome™	Latest	N/A
Apple® Safari®	Latest	N/A

### Tablet and Mobile Support

Device	Operating System	Browser	Supported Browser Version(s)
Android™	Android 4.4+	Chrome	Latest
Apple	iOS®	Safari, Chrome	<p>The current major version of iOS (the latest minor or <b>point</b> release of that major version) and the previous major version of iOS (the latest minor or <b>point</b> release of that major version). For example, as of June 7, 2017, D2L supports iOS 10.3.2 and iOS 9.3.5, but not iOS 10.2.1, 9.0.2, or any other version.</p> <p>Chrome: Latest version for the iOS browser.</p>
Windows	Windows 10	Edge,	Latest of all browsers, and

		Chrome, Firefox	Firefox ESR.
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- You will need regular access to a computer with a broadband Internet connection. The minimum computer requirements are:
  - 512 MB of RAM, 1 GB or more preferred
  - Broadband connection required courses are heavily video intensive
  - Video display capable of high-color 16-bit display 1024 x 768 or higher resolution
- **For YouSeeU Sync Meeting sessions 8 Mbps is required.** Additional system requirements found here: <https://support.youseeu.com/hc/en-us/articles/115007031107-Basic-System-Requirements>
- You must have a:
  - Sound card, which is usually integrated into your desktop or laptop computer
  - Speakers or headphones.
  - \*For courses utilizing video-conferencing tools and/or an online proctoring solution, a webcam and microphone are required.
- Both versions of Java (32 bit and 64 bit) must be installed and up to date on your machine. At a minimum Java 7, update 51, is required to support the learning management system. The most current version of Java can be downloaded at: [JAVA web site http://www.java.com/en/download/manual.jsp](http://www.java.com/en/download/manual.jsp)
- Current anti-virus software must be installed and kept up to date.

Running the browser check will ensure your internet browser is supported.

Pop-ups are allowed.

JavaScript is enabled.

Cookies are enabled.

- You will need some additional free software (plug-ins) for enhanced web browsing. Ensure that you download the free versions of the following software:
  - [Adobe Reader](https://get.adobe.com/reader/) <https://get.adobe.com/reader/>
  - [Adobe Flash Player](https://get.adobe.com/flashplayer/) (version 17 or later) <https://get.adobe.com/flashplayer/>
  - [Adobe Shockwave Player](https://get.adobe.com/shockwave/) <https://get.adobe.com/shockwave/>
  - [Apple Quick Time](http://www.apple.com/quicktime/download/) <http://www.apple.com/quicktime/download/>
- At a minimum, you must have Microsoft Office 2013, 2010, 2007 or Open Office. Microsoft Office is the standard office productivity software utilized by faculty, students, and staff. Microsoft Word is the standard word processing software, Microsoft Excel is the standard spreadsheet software, and Microsoft PowerPoint is the standard presentation software. Copying and pasting, along with attaching/uploading documents for assignment submission, will also be required. If you do not have Microsoft Office, you can check with the bookstore to see if they have any student copies.

## **ACCESS AND NAVIGATION**

You will need your campus-wide ID (CWID) and password to log into the course. If you do not know your CWID or have forgotten your password, contact the Center for IT Excellence (CITE) at 903.468.6000 or [helpdesk@tamuc.edu](mailto:helpdesk@tamuc.edu).

**Note:** Personal computer and internet connection problems do not excuse the requirement to complete all course work in a timely and satisfactory manner. Each student needs to have a backup method to deal with these inevitable problems. These methods might include the availability of a backup PC at home or work, the temporary use of a computer at a friend's home, the local library, office service companies, Starbucks, a TAMUC campus open computer lab, etc.

## **COMMUNICATION AND SUPPORT**

### **Brightspace Support**

#### **Need Help?**

#### **Student Support**

If you have any questions or are having difficulties with the course material, please contact your Instructor.

#### **Technical Support**

If you are having technical difficulty with any part of Brightspace, please contact Brightspace Technical Support at 1-877-325-7778 or click on the **Live Chat** or click on the words “click here” to submit an issue via email.



#### **System Maintenance**

D2L runs monthly updates during the last week of the month, usually on Wednesday. The system should remain up during this time unless otherwise specified in an

announcement. You may experience minimal impacts to performance and/or look and feel of the environment.

**Class Schedule- SWK 2362**

**Social Welfare**

<b>Week</b>	<b>Date</b>	<b>Course Events</b>	<b>Chapter</b>	<b>Notes</b>
<b>1</b>	January 14	Introduction  Introduction to Human Behavior in the Macro Social Environment	Preface  1	
	January 16	<i>Assigning of groups and dates for Community Organization Presentation</i>		
<b>2</b>	January 21	Values and Principals That Guide Generalist Practice in the Macro Social Environment	2	Chapter 1 wkst due
	January 23			Chapter 2 wkst due
<b>3</b>	January 28	Human Behavior in Groups: Theories and Dynamics	3	Chapter 3 wkst due
	January 30			
<b>4</b>	February 4	Types of Groups in the Macro Social Environment	4	Chapter 4 wkst due
	February 6			Groups to declare organization and population for project.
<b>5</b>	February 11	REVIEW		

	February 13	<b>Exam #1</b>		<b><u>Exam #1 Chs. 1-4</u></b>
<b>6</b>	February 18	Knowledge and Theories about Organizations	5	Chapter 5 wkst due
	February 20	<b>Group Presentations, 2 groups</b>		
<b>7</b>	February 25	Social Service Organization Settings, Goals, and Environmental Contexts	6	Chapter 6 wkst due
	February 27	<b>Group Presentations, 3 groups</b>		
<b>8</b>	March 3	Organizational Structure and Dynamics	7	Chapter 7 wkst due
	March 5	<b>Group Presentations, 3 groups</b>		
	March 7-15	SPRING BREAK		
<b>9</b>	March 17	Human Behavior, Management, and Empowerment in Organizations	8	Chapter 8 wkst due
	March 19			
<b>10</b>	March 24	REVIEW		
	March 26	<b>Exam #2</b>		<b><u>Exam #2 Chs. 5-8</u></b>
<b>11</b>	March 31	Communities in the Macro Social Environment: Theories and Concepts	9	Chapter 9 wkst due
	April 2			
<b>12</b>	April 7	Assessment of Geographic Communities and Empowerment	10	Chapter 10 wkst due
	April 9			

<b>13</b>	April 14	Neighborhood Empowerment	11	Chapter 11 wkst due
	April 16	<b>Social Problem Paper Due</b>		
<b>14</b>	April 21	Diversity, Populations-at-Risk, and Empowerment in the Macro Social Environment	12	Chapter 12 wkst due
	April 23			
<b>15</b>	April 28	Social Justice and the Global Community	13	Chapter 13 wkst due
	April 30			
<b>16</b>	May 5	REVIEW		
	May 7	<b>Exam #3</b>		<b>Exam #3 Chs.9-13</b>