

PSY 615—Psychological Principles of Consultation and Supervision

COURSE SYLLABUS: Spring 2019

INSTRUCTOR INFORMATION

Instructor: Erin A. Harper, Ph.D., Assistant Professor of School Psychology Office location: Henderson 235 Class time and location: Monday 4:30-7:00pm, MPLX Office hours: Monday 2:00-4:30 pm or by appointment University email address: Erin.Harper@tamuc.edu Preferred form of communication: University email Communication response time: *Via university email*, usually within 48 hours, with the exception of weekends and holidays

Course Description:

This three semester hour course will examine the psychological principles and knowledge base underlying the major models and theories of individual, organizational consultation, and supervision. Scientific information derived from the study of learning, cognition, development, and personality theory will be examined in relation to the common consultative and supervision practices and models employed in education, business, and government. Instruction and practice in the supervision of psychological services conducted in appropriate laboratories and agencies is also provided.

Course Objectives:

Course Learning Objectives: The purpose of this course is to provide a basic understanding of consultation and supervision. Students will also learn how to differentiate between consultation models as well as discuss and implement supervision strategies.

The goal of this course is to critically examine both *process* and *content* related issues of consultation and supervision and practice the skills fundamental to psychological consultation and supervision. Basic issues to be addressed include: consultation and supervision models, stages, and skill building; interpersonal skills and fostering productive relationships with consultees and supervisees; effective intervention design and evaluation; ethical, legal, professional, and multicultural issues in consultation and supervision; conducting effective professional development; collaborating with community and medical service providers; systems consultation; and developing specific skills for consulting about academic and behavioral problems.

The NASP training domains that are addressed in this course include:

Domain 1: Data-Based Decision-Making & Accountability

Ability to define current problem areas, strengths, and needs (at the individual, group, and system level) through assessment, and measure the effects of the decisions that result from the problem-solving process.

Domain 2: Consultation and Collaboration*

Ability to listen well, participate in discussions, convey information, and work together with others at an individual, group, and systems level.

Domain 5: School-Wide Practices to Promote Learning*

Knowledge and use of evidence-based school practices that promote academic outcomes, learning, social development, and mental health to maintain effective and supportive learning environments for children and others.

Domain 6: Preventive and Responsive Services *

Awareness of resilience and risk factors; promotes services that enhance learning, mental health, safety, and physical well-being through protective and adaptive factors; implements effective crisis preparation, response, and recovery.

Domain 7: Family/School Collaboration Services*

Knowledge of family influences that affect students' wellness, learning, and achievement, and ability to form partnerships between parents, educators, and the community.

Domain 8: Diversity in Development and Learning*

Awareness of, appreciation for, and ability to work with individuals and groups with a variety of strengths and needs from a variety of racial, cultural, ethnic, experiential, and linguistic backgrounds.

Domain 10: Legal, Ethical, and Professional Practice

Students will gain knowledge of; multiple service models and methods; ethical, legal, and professional standards; and other factors related to professional identity and effective practice as school psychologists.

Learning Outcomes:

Upon completion of this course, students will be able to:

- 1. Demonstrate knowledge of current models, research, and practice pertaining to school and community-based consultation and supervision.
- 2. Demonstrate skills required in effective consultation and supervision in simulated situations.
- 3. Observe and reflect upon field-based consultation cases.
- 4. Interpret and disseminate the results of consultation and supervision research.

Required Textbook:

 Kampwirth, T.J., & Powers, K.M (2016). Collaborative consultation in the schools: *Effective practices for students with learning and behavior problems* (5th ed.). Upper Saddle River, NJ: Pearson Education, Inc. ISBN: 0-13-259677-6

Additional readings will be posted to the <u>D2L</u> course site or distributed in class.

Class Organization and Management:

Class sessions will include lecture, discussion of readings, and practice of skills. Students are expected to come to class prepared to raise questions, analyze, synthesize and respond to questions regarding the content for that session. In addition, students are expected to have read the assigned text material and to have completed the relevant assignments before attending class.

Class Requirements:

Attendance (Up to 5 points per class meeting)

Attendance is critical for success in this course. The course offers frequent opportunities for learning through the exchange of ideas, classroom discussions and skill practice during class. These skills cannot be developed without each student being in class. Regarding an unavoidable absence, only a significant personal and/or medical emergency or religious observance will be considered as an acceptable excuse and this must be confirmed and approved.

<u>Classroom Consultation and Supervision Application Activities (8 Activities x 10 points</u> <u>each – 80 points total)</u>

Classroom activities will give students the opportunity to practice skills related to consultation and supervision. For example, students will have an opportunity to participate in simulated problem-solving team meetings, one-one-one consultation sessions with parents and educators, and supervision sessions. Additional details about each classroom activity will be provided throughout the semester. If students miss a class due to an <u>excused</u> absence, a makeup assignment will be allowed.

Consultation Observation and Reflection Paper (50 points)

Each student will be expected to observe one authentic consultation experience. The consultation experience should involve a consultant and at least one parent consultee. After the observation, each student will write a reflective paper about the experience. This experience is designed to allow students to reflect on linkages and disparities between what was observed and what was learned in class. It will also allow students to reflect upon their own future practice. The observations should take place between the months of March and April only and the instructor must approve the observations.

Consultation Research Presentation (25 points)

You will examine a current consultation research topic and its impact on contemporary practice, including implications for family-school collaboration. The instructor must approve the research topic before it is completed. Students will analyze and disseminate the results of the research via a class presentation.

<u>Midterm Exam (50 points)</u>

A mid-semester exam will assess the students' knowledge, understanding, and application of course readings and content. More information on the format and content of the exam will be provided in class.

Supervision Project (50 points)

For this project, you will be asked to work in dyads/groups to complete role plays of supervision sessions. You must apply the strategies from your readings to the scenarios provided.

Evaluation:

All class assignments and exams will be assigned a point value. The final grade will be based on the total number of points acquired over the course of the semester.

The following grade scale will be used:

- A = 90%-100%
- B = 80% 89%
- C = 70% 79%
- D = 60% 69%
- F = 59% or Below

Please note: Students are welcome to seek assistance at any time throughout the semester. However, it is the student's responsibility to contact the instructor for assistance. Please do not wait until the semester is almost over before help is requested.

Course Activities & Point Values:

Activity	Point Value
Attendance	60
Classroom Consultation & Supervision Application Activities	80
Consultation Observation Reflection Paper	50
Consultation Research Presentation	25
Midterm Exam	50
Supervision Project Presentation	50
Total	315

Date	Class Focus	Corresponding readings/assignments (Additional readings may be assigned)	
January 14 th	Introduction/Course Overview		
January 21 st	No Class		
January 28 th	Consultation Models and Practices	Kampwirth Ch. 1-2	
	Consulting within a Problem-Solving and RTI/MTSS Framework	Best Practices in School Consultation (Erchul & Young, 2014)	
		Kampwirth Ch. 3	
		Best Practices in School-Based Problem Solving Consultation: Applications in Prevention and Intervention Systems (Kratochwill, 2014)	
		Classroom Activity 1	
February 4th	Communication/Interpersonal Skills	Kampwirth Ch. 4	
		Ivey Ch. 4	
		Classroom Activity 2	
February 11 th	Ethical and Legal Issues in Consultation	Kampwirth Ch. 5-7	
11	Consulting About Academic and Emotional/Behavioral Problems	Classroom Activity 3	
February 18 th	Systems Consultation	Kampwirth Ch. 9	
18	Providing Effective Professional Development	Best Practices in Providing Inservices (Crothers, Kolbert, & Hughes, 2014)	
		Consultation Research Presentation <u>Topic</u> Due	
		Classroom Activity 4	
February 25th		No Class (NASP)	
March 4 th	Transition Planning Multicultural Consultation	Kampwirth Ch 8 Miranda, 2015 Nastasi, Moore, & Varjas, 2004 Harper, 2019 Classroom Activity 5	
March 11 th		Midterm Exam	
March 18 th	Spring Break-Enjoy!		
March 25 th	Introduction and General Approaches to Supervision	Fostering successful clinical supervision <u>https://www.apa.org/monitor/2014/09/clinical-</u> <u>supervision.aspx</u> By Tori DeAngelis September 2014, Vol 45,	

Course Schedule and Assignments

	No. 8		
		American Psychological Association. (2014). Guidelines for Clinical Supervision in Health Service Psychology. Retrieved from <u>http://apa.org/about/policy/guidelines-supervision.pdf</u>	
		Consultation Research Presentation	
April 1 st	Dimensions of the Supervision Relationship	Bernard & Goodyear, Chapters 1-3	
	Multicultural Supervision	Classroom Activity 6	
April 8 th	The Delivery of Clinical Supervision	Bernard & Goodyear, Chapters 4-6	
		Classroom Activity 7	
April 15 th	Professional Responsibilities of Clinical	Bernard & Goodyear, Chapters 7-12	
	Supervisors	Classroom Activity 8	
	Supervising Practitioners		
April 22 nd	Supervision Project Presentations		
May 6 th	Supervision Project Presentations		
	Last Day to Submit Consultation Observation via D2L		
	Complete Course Evaluation		

*Syllabus and schedule of events are subject to change at instructor's discretion with appropriate notice.

COURSE AND UNIVERSITY PROCEDURES/POLICIES

TAMUC Attendance

For more information about the attendance policy please visit the <u>Attendance</u> webpage and <u>Procedure 13.99.99.R0.01</u>. <u>http://www.tamuc.edu/admissions/registrar/generalInformation/attendance.aspx</u>

<u>http://www.tamuc.edu/aboutUs/policiesProceduresStandardsStatements/rulesProcedures/13students/academic/13.99.99.R0.01.pdf</u>

Professional Conduct. Students are expected to conduct themselves as mature and responsible adults while enrolled in this course. Be cognizant that side conversations in class can be distracting to the instructor and your classmates. Please show respect for others when they speak. If you do not agree with their point of view, ask for clarification or offer alternative viewpoints. Behavior meant to demean or belittle a class member will not be tolerated. Also, student behavior that interferes with an instructor's ability to conduct a class or other students' opportunity to learn is unacceptable and will not be tolerated in any instructional forum at TAMUC. Students engaging in unacceptable behavior will be directed to leave the classroom and the instructor will seek the assistance form the proper authorities (e.g. Chair of Psychology, Counseling, & Special Education and/or Dean's Office).

Please turn off all phones or put them on silent. Laptops are permitted in class but should be used to enhance learning. Students should not use them for checking email or posting messages on Facebook, Twitter, or other social networks (the same with cell phones). If students are found to be using laptops or cell phones for purposes not related to class the instructor will ask the student to reframe from using their laptops/cell phones during class.

All students enrolled at the University shall follow the tenets of common decency and acceptable behavior conducive to a positive learning environment. The Code of Student Conduct is described in detail in the <u>Student Guidebook</u>. <u>http://www.tamuc.edu/admissions/registrar/documents/studentGuidebook.pdf</u>

Students should also consult the Rules of Netiquette for more information regarding how to interact with students in an online forum: <u>Netiquette http://www.albion.com/netiquette/corerules.html</u>

Class Participation. All students **MUST** actively participate in class discussions and class activities in order to fully gain knowledge and build competence. In addition, students are expected to have all readings and activities required for the day's class to be completed prior to coming to class.

E-mail and myLEOonline (D2L Brightspace). All Students should activate and regularly check their Leo Mail and myLEOonline (D2L Brightspace) accounts associated with this class. All assignments will be turned in on myLEOonline (D2L Brightspace) (when applicable) unless otherwise instructed to do something differently by the instructor of this course. All class communication will be done through eCollge. I WILL NOT send communication about the class to personal email accounts.

Late Assignments: Late assignments will **NOT** be accepted unless you have provided adequate documentation allowing your absence to be excused (doctor's note in case of illness or copy of a funeral program in case of a death of a loved one). In the event your absence is excused, the missing assignment or exam must be completed **within 1 week** of your return to class or the student will receive a grade of 0.

Academic Integrity

Students at Texas A&M University-Commerce are expected to maintain high standards of integrity and honesty in all of their scholastic work. For more details and the definition of academic dishonesty see the following procedures:

Undergraduate Academic Dishonesty 13.99.99.R0.03

http://www.tamuc.edu/aboutUs/policiesProceduresStandardsStatements/rulesProcedures/13students/undergraduates/13.99.99.R0.03UndergraduateAcademicDis honesty.pdf

Graduate Student Academic Dishonesty 13.99.99.R0.10

http://www.tamuc.edu/aboutUs/policiesProceduresStandardsStatements/rulesProcedures/13students/graduate/13.99.99.R0.10GraduateStudentAcademicDishonesty.pdf

For Your Information: Procedure 34.05.99.R1 now prohibits the use of vapor/electronic cigarettes, smokeless tobacco, snuff and chewing tobacco inside and adjacent to any building owned, leased, or operated by A&M – Commerce.

Drop Policy. Students are responsible for officially dropping/withdrawing themselves from the course; failure to do so will result in a grade of "F". Please refer to the academic calendar in order to be aware of drop dates. The instructor reserves the right to do an administrative drop in certain situations.

ADA Statement

Students with Disabilities

The Americans with Disabilities Act (ADA) is a federal anti-discrimination statute that provides comprehensive civil rights protection for persons with disabilities.

Among other things, this legislation requires that all students with disabilities be guaranteed a learning environment that provides for reasonable accommodation of their disabilities. If you have a disability requiring an accommodation, please contact:

Office of Student Disability Resources and Services

Texas A&M University-Commerce Gee Library- Room 162 Phone (903) 886-5150 or (903) 886-5835 Fax (903) 468-8148 Email: <u>studentdisabilityservices@tamuc.edu</u> Website: <u>Office of Student Disability Resources and Services</u> <u>http://www.tamuc.edu/campusLife/campusServices/studentDisabilityResourcesA</u> <u>ndServices/</u>

Nondiscrimination Notice

Texas A&M University-Commerce will comply in the classroom, and in online courses, with all federal and state laws prohibiting discrimination and related retaliation on the basis of race, color, religion, sex, national origin, disability, age, genetic information or veteran status. Further, an environment free from discrimination on the basis of sexual orientation, gender identity, or gender expression will be maintained.

Campus Concealed Carry Statement

- Texas Senate Bill 11 (Government Code 411.2031, et al.) authorizes the carrying of a
- concealed handgun in Texas A&M University-Commerce buildings only by persons who
- have been issued and are in possession of a Texas License to Carry a Handgun. Qualified
- law enforcement officers or those who are otherwise authorized to carry a concealed
- handgun in the State of Texas are also permitted to do so. Pursuant to Penal Code (PC)

46.035 and A&M-Commerce Rule 34.06.02.R1, license holders may not carry a concealed handgun in restricted locations. For a list of locations, please refer to the

<u>Carrying Concealed Handguns On Campus</u> document and/or consult your event organizer.

Web url:

http://www.tamuc.edu/aboutUs/policiesProceduresStandardsStatements/rulesProcedures/34SafetyOfEmployeesAndStudents/34.06.02.R1.pdf

Pursuant to PC 46.035, the open carrying of handguns is prohibited on all A&M-Commerce campuses. Report violations to the University Police Department at 903-886-5868 or 9-1-1.

Syllabus Change Policy

The syllabus is a guide. Circumstances and events, such as student progress, may make it necessary for the instructor to modify the syllabus during the semester. Any changes made to the syllabus will be announced in advance.

TECHNOLOGY REQUIREMENTS

Browser support

D2L is committed to performing key application testing when new browser versions are released. New and updated functionality is also tested against the latest version of supported browsers. However, due to the frequency of some browser releases, D2L cannot guarantee that each browser version will perform as expected. If you encounter any issues with any of the browser versions listed in the tables below, contact D2L Support, who will determine the best course of action for resolution. Reported issues are prioritized by supported browsers and then maintenance browsers.

Supported browsers are the latest or most recent browser versions that are tested against new versions of D2L products. Customers can report problems and receive support for issues. For an optimal experience, D2L recommends using supported browsers with D2L products.

Maintenance browsers are older browser versions that are not tested extensively against new versions of D2L products. Customers can still report problems and receive support for critical issues; however, D2L does not guarantee all issues will be addressed. A maintenance browser becomes officially unsupported after one year.

Note the following:

- Ensure that your browser has JavaScript and Cookies enabled.
- For desktop systems, you must have Adobe Flash Player 10.1 or greater.
- The Brightspace Support features are now optimized for production environments when using the Google Chrome browser, Apple Safari browser, Microsoft Edge browser, Microsoft Internet Explorer browser, and Mozilla Firefox browsers.

Browser	Supported Browser Version(s)	Maintenance Browser Version(s)
Microsoft [®] Edge	Latest	N/A
Microsoft [®] Internet Explorer [®]	N/A	11
Mozilla [®] Firefox [®]	Latest, ESR	N/A

Desktop Support

Browser	Supported Browser Version(s)	Maintenance Browser Version(s)
Google [®] Chrome™	Latest	N/A
Apple [®] Safari [®]	Latest	N/A

Tablet and Mobile Support

Device	Operating System	Browser	Supported Browser Version(s)
Android™	Android 4.4+	Chrome	Latest
Apple	iOS®	Safari, Chrome	The current major version of iOS (the latest minor or point release of that major version) and the previous major version of iOS (the latest minor or point release of that major version). For example, as of June 7, 2017, D2Lsupports iOS 10.3.2 and iOS 9.3.5, but not iOS 10.2.1, 9.0.2, or any other version. Chrome: Latest version for the iOS browser.
Windows	Windows 10	Edge, Chrome, Firefox	Latest of all browsers, and Firefox ESR.

- You will need regular access to a computer with a broadband Internet connection. The minimum computer requirements are:
 - 512 MB of RAM, 1 GB or more preferred
 - Broadband connection required courses are heavily video intensive
 - Video display capable of high-color 16-bit display 1024 x 768 or higher resolution
- You must have a:
 - \circ Sound card, which is usually integrated into your desktop or laptop computer
 - Speakers or headphones.

- *For courses utilizing video-conferencing tools and/or an online proctoring solution, a webcam and microphone are required.
- Both versions of Java (32 bit and 64 bit) must be installed and up to date on your machine. At a minimum Java 7, update 51, is required to support the learning management system. The most current version of Java can be downloaded at: <u>JAVA</u> web site http://www.java.com/en/download/manual.jsp
- Current anti-virus software must be installed and kept up to date.

Running the browser check will ensure your internet browser is supported.

Pop-ups are allowed. JavaScript is enabled. Cookies are enabled.

- You will need some additional free software (plug-ins) for enhanced web browsing. Ensure that you download the free versions of the following software:
 - o <u>Adobe Reader</u> <u>https://get.adobe.com/reader/</u>
 - o <u>Adobe Flash Player</u> (version 17 or later) <u>https://get.adobe.com/flashplayer/</u>
 - o Adobe Shockwave Player https://get.adobe.com/shockwave/
 - o Apple Quick Time http://www.apple.com/quicktime/download/
- At a minimum, you must have Microsoft Office 2013, 2010, 2007 or Open Office. Microsoft Office is the standard office productivity software utilized by faculty, students, and staff. Microsoft Word is the standard word processing software, Microsoft Excel is the standard spreadsheet software, and Microsoft PowerPoint is the standard presentation software. Copying and pasting, along with attaching/uploading documents for assignment submission, will also be required. If you do not have Microsoft Office, you can check with the bookstore to see if they have any student copies.

ACCESS AND NAVIGATION

You will need your campus-wide ID (CWID) and password to log into the course. If you do not know your CWID or have forgotten your password, contact the Center for IT Excellence (CITE) at 903.468.6000 or <u>helpdesk@tamuc.edu</u>.

Note: Personal computer and internet connection problems do not excuse the requirement to complete all course work in a timely and satisfactory manner. Each student needs to have a backup method to deal with these inevitable problems. These methods might include the availability of a backup PC at home or work, the temporary use of a computer at a friend's home, the local library, office service companies, Starbucks, a TAMUC campus open computer lab, etc.

COMMUNICATION AND SUPPORT Brightspace Support

Need Help?

Student Support

If you have any questions or are having difficulties with the course material, please contact your Instructor.

Technical Support

If you are having technical difficulty with any part of Brightspace, please contact Brightspace Technical Support at 1-877-325-7778 or click on the **Live Chat** or click on the words "click here" to submit an issue via email.



System Maintenance

D2L runs monthly updates during the last week of the month, usually on Wednesday. The system should remain up during this time unless otherwise specified in an announcement. You may experience minimal impacts to performance and/or look and feel of the environment.

myLeo Support

Your myLeo email address is required to send and receive all student correspondence. Please email <u>helpdesk@tamuc.edu</u> or call us at 903-468-6000 with any questions about setting up your myLeo email account. You may also access information at <u>myLeo</u>. <u>https://leo.tamuc.edu</u>

Learner Support

The <u>One Stop Shop</u> was created to serve you by providing as many resources as possible in one location. <u>http://www.tamuc.edu/admissions/onestopshop/</u> The <u>Academic Success Center</u> provides academic resources to help you achieve academic success.

http://www.tamuc.edu/campusLife/campusServices/academicSuccessCenter/

Interaction with Instructor Statement

All Students should activate and regularly check their Leo Mail (e-mail account) and myLEOonline (D2L Brightspace) accounts associated with this class. All assignments will be turned in on myLEOonline (D2L Brightspace) (when applicable) unless otherwise instructed to do something differently by the instructor of this course. All class communication will be done through Leo Mail/myLEOonline (D2L Brightspace). I **WILL NOT** send communication about the class to personal email accounts. When emailing please put the Course Number in the Subject Line of the Email, for example **PSY 615: Question about Assignment.** All emails will be returned in 24-48 hours unless I notify you otherwise

Interaction with Instructor Statement

I prefer that you contact me via email. I will usually respond within 48 hours. If you have a question that can be addressed through email, I will do so. If your question requires us to meet by telephone or person, I will schedule an appointment with you during office hours or at a mutually convenient time. You are also welcome to come by my office during office hours or at any other time. If I am available, I will be happy to meet with you.