



College of Science and Engineering  
Department of Applied Science

## **BAAS 408 Advanced Problem Solving**

### **Syllabus – Fall 2017**

**Course Title: Advanced Problem Solving**

**Instructor: Mrs. Tina Lancaster**

**Office Hours: By appointment**

**E-mail: [Tina.Lancaster@tamuc.edu](mailto:Tina.Lancaster@tamuc.edu)**

**Required Materials: MIS Cases, Decision Making with Application Software, 4<sup>th</sup> Edition, ISBN 978-0-13-238105-5, by Lisa Miller**

**Microsoft Access included in MS Office.**

**You can use MS Office 2013 or 2016. You can also use Office 365 Personal which is available via <https://products.office.com/en-us/compare-microsoft-office-products> for \$69/year. Be sure and get the Personal edition that includes Access.**

### **Course Description**

This course will bring advanced skills to students through data analysis and provide deep understanding of the results of the analysis. Using industry standard software tools, case studies will be utilized that will focus on real world organizational problems. Students will focus on identifying the problem, using software to produce results and defending those results through analysis.

### **Learning Outcomes**

- Demonstrate the ability to identify a problem and suggest solutions in a proactive manner
  - Make a decision based upon relevant data
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- Demonstrate the ability to analyze and interpret data
- Utilize industry standard software to manage and solve problems
- Demonstrate trouble-shooting skills

<b>Assignment</b>	<b>Comments</b>	<b>Due Date</b>	<b>Points</b>
Read Syllabus	eCollege	09/03/2017	
Submit Academic Honesty Policy	eCollege	09/03/2017	50
Student Introduction	eCollege	09/03/2017	50
Review Access Basic Video Lessons 1-6	<a href="#">Videos 1-6</a>	09/03/2017	
Review Video	<a href="#">Input Mask Video</a>	09/03/2017	
Quiz 1		09/10/2017	75
Assignment 1		09/10/2017	100
Review Access Basic Video Lessons 7-11	<a href="#">Videos 7-11</a>	09/17/2017	
Quiz 2		09/17/2017	50
Assignment 2		09/17/2017	100
Assignment 3, Koko's Canine Pet Club page 97	Read the assignment thoroughly	09/24/2017	100
Review Access Video	<a href="#">Creating Tables and Importing Data</a>	09/24/2017	
Review Access video	<a href="#">Lookup Wizard</a>	09/24/2017	
Review Access video	<a href="#">Relationships</a>	09/24/2017	
Review Access video	<a href="#">Aggregate Functions and calculated fields</a>	09/24/2017	
Review Access video	<a href="#">Calculated fields</a>	09/24/2017	
Review Access Video	<a href="#">Combo Boxes</a>	09/24/2017	
Assignment 4, Susan's Special Sauces	Read the assignment thoroughly	10/01/2017	100
Quiz 3		10/01/2017	50
Review Access Video	<a href="#">Form and subforms</a>	10/01/2017	
Review Access Video	<a href="#">Review of queries</a>	10/01/2017	

Review Access Video	<a href="#">Calculated Field</a>	10/01/2017	
Review Access Video	<a href="#">Query for Number 4</a>	10/01/2017	
Review Access Video	<a href="#">Query for Number 5</a>	10/01/2017	
Assignment 5 Granny Joan's Cookies		10/01/2017	100
Review Access Video	<a href="#">Using a Combo Box to retrieve records</a>	10/01/2017	
Assignment 6 Friends in Need		10/08/2017	100
Review Access Video	<a href="#">Chart Wizard1</a> <a href="#">Chart Wizard2</a>	10/08/2017	
Review Access Video	<a href="#">Cross Tab Query</a> <a href="#">Cross Tab Query 2</a>	10/08/2017	
Assignment 7 Second Time Around Movies		10/15/2017	100
Review Access Video	<a href="#">Calculated fields and IIF statement</a>	10/22/2017	
Review Access video	<a href="#">Not Query</a>	10/22/2017	
Review Access Video	<a href="#">Report with Totals</a>	10/22/2017	
Assignment 8 Elusive Moose RV Park		10/22/2017	100
Review Access video	<a href="#">Tab Control</a>	10/29/2017	
Assignment 9 Tyrone's Arcade Games		10/29/2017	100
Quiz		10/29/2017	30
Review Access Video	<a href="#">Create calculated field from subform</a>	11/05/2017	
Review Access Video	<a href="#">Mail Merge</a>	11/05/2017	
Assignment 10 ABC Inc.'s Health Benefits		11/05/2017	100

Review Access Video	<a href="#">Calculated Fields 2</a>	11/05/2017	
Assignment 11 Wright Brothers' Airport Shuttle Service		11/05/2017	100
Review Access video	<a href="#">Form Button Macro</a>	11/12/2017	
Assignment 12 Natalie's Tours		11/12/2017	100
Assignment 13 Healthy Plant and Tree Nurservy		11/19/2017	100
Assignment 14 Franklin Scholarship Management		11/26/2017	100
Final Assignment Letty's Costumes		12/10/2017	200

**Course Final Grade Scale:**

A =	90-100%	Outstanding Work
B =	89-80%	Good Work
C =	79-70%	Acceptable Work
D =	69-60%	Needs Improvement
F =	59% and below	Unacceptable Work

**Communicating with your Instructor:** Since this is an online course, communication will be conducted via e-mail. eCollege includes email and all e-mail correspondence will be through eCollege. All e-mail messages must contain student name as the last line in the message.

For an appropriate e-mail format example, see below:

Example:

Dear Mrs. Lancaster, Hello, Greetings, Good Morning/Afternoon, etc,

Your message.

Sincerely, Thank you, Regards, etc.

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Your full name

Remember to professionally compose your e-mail messages with proper grammar, spelling, and a professional tone. Properly addressed and signed e-mails will be replied to within 24 to 48 hours Monday-Friday. If a face-to-face conference is required between the student and the instructor in the instructor's office, an appointment must be made several days in advance by the student.

**Civility Requirement:** Please reference the Student Handbook for this requirement.

**Assignment Submissions:** Assignments are to be uploaded to the Dropbox by the due date posted. Verification that the professor has received your assignment is possible by looking in the Outbox portion of the student's Dropbox. Grades will be posted for the correct assignment in the correct Dropbox. The "help" section in your eCollege course and the Student Online Tutorial will describe the steps necessary to submit assignments to the Dropbox. Additionally, if you need technical assistance, you may contact technical support at eCollege. That contact number and e-mail address are listed under Technical Support and in the Announcements section of your course.

**Assignments, quizzes, and discussion posts will not be accepted after the posted due date.**

Papers or documents will not be accepted through fax or as e-mail attachments. REMEMBER, the instructor does not grade late or incorrectly submitted assignments. BE SURE your name is on the document you submit. Assignments are discarded that do not have the student's name clearly posted.

All work submitted will be graded for writing as well as content. This includes papers, as well as discussion posts. Spelling, punctuation, and grammatical errors will have a negative impact on your assignment grades. If you need assistance with writing, please use the resources of the online writing lab at TAMU-C found here:

<http://www.tamuc.edu/academics/colleges/humanitiesSocialSciencesArts/departments/literatureLanguages/writingCenter/default.aspx>

Or visit the Writing Center in the Hall of Languages room 103. Phone 903-886-5280.

**Attendance Policy:**

No attendance policy will be imposed for this online course. However, students will need to complete all assignments and course requirements consistent with the assignment schedule. Excused absences will not generate extra time for meeting

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deadlines and scheduled events. Writing assignments must be delivered prior to the established deadline when “excused absences” interfere with the course calendar. Late work receives a grade of zero. Students may submit work before the due dates; however, assignment grades will be posted after the assignment due date. Since late assignments are not accepted, you are strongly encouraged to submit assignments prior to the due dates. Students will be expected to participate consistent with course objectives and goals. I expect that your completed assignments will always reflect your best effort.

It is the student’s responsibility to:

- Stay active in the course by logging into the course on a regular daily basis.
- Always read every course announcement at the top of the course. Feedback for assignments, university announcements, and major department announcements will be posted to this forum. These announcements are placed in your course to help you so please take the time to read and understand each announcement. These announcements are time sensitive so they will only be available for a limited period of time.
- Learn to proficiently use the eCollege system.

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  - Learn to proficiently use the DL2/Brightspace system.
  - Be able to proficiently use Microsoft Office and a computer operating system (Microsoft Windows or Apple).
  - Be able to save documents created to Microsoft Office 2013 or 2016
  - Have one reliable and one backup reliable Internet connection.
  - Be proactive in reading all the reading and writing assignment instructions. all assignments several times and schedule a time in which to complete the assignment. To be successful, you will need to read assignment instruction many times.
  - Ask questions about assignments via e-mail well before the due date. Subr assignments before or on the due date. I can usually tell when an assignme submitted as a last minute effort.
  - Submit assignments in the appropriate format and to the appropriate Dropb
  - Read the instructor’s individual grade comments in the Gradebook attached each assignment.
  - Ask questions that are not answered in the course syllabus, individual assignment details, or posted to course announcements.
  - Always submit your best effort.
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## Technical Requirements

- This course will use DL2/Brightspace Course Tools.
- To fully participate in this online course, you will need to use a current, Flash enabled browser. For PC users, the suggested browser is Internet Explorer 9.0 or higher. For Mac users, the most current update of Firefox is suggested.
- You will need regular access to a computer with a broadband Internet connection. The minimum computer requirements are:
  - 512 MB of RAM, 1 GB or more preferred
  - Broadband connection required courses are heavily video intensive
  - Video display capable of high-color 16-bit display 1024 x 768 or higher resolution
- You may need a:
  - sound card, which is generally integrated into your computer and allows it to play sound. If your computer is capable of playing sound, you have a sound card.
  - microphone
  - speakers or headphones.
- Both versions of Java (32 bit and 64 bit) must be installed and up to date on your machine. Java can be downloaded at: <http://www.java.com/en/download/manual.jsp>
- Current anti-virus software must be installed and kept up to date.
- You will need some additional free software for enhanced web browsing. Ensure that you download the free versions of the following software:
  - Adobe Reader
  - Adobe Flash Player
- At a minimum, you must have Microsoft Office 2013 or 2016 or a standalone copy of
- Microsoft Access 2013 or 2016. Microsoft Office is the standard office productivity software utilized by faculty, students, and staff. Microsoft Access the standard database software. Copying and pasting, along with attaching/uploading documents for assignment submission, will also be required.
- For additional information about system requirements, please see:  
<https://secure.ecollege.com/tamuc/index.learn?action=technical>

As this course is conducted totally online, students will be expected to have access to a reliable computer that is connected to the Internet. Also, backup reliable access to the required electronic resources is necessary for successfully completing this course. College and public libraries are a great resource for back-up technology resources. For those students in doubt about the necessary technology, refer to the following website:

<http://online.tamuc.org/index.learn?action=technical>

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No extra time will be granted to complete assignments due to the lack of an Internet connection.

**Password Protection:**

Only students with assigned passwords may access this course using the eCollege course management system. Giving your campus wide identification number and pin number to others will result in class and university dismissal.

**Student Requirements:**

1. Students requesting accommodations for disabilities must work through the Academic Support Committee the first week of each new semester.

Students with Disabilities:

The Americans with Disabilities Act (ADA) is a federal anti-discrimination statute that provides comprehensive civil rights protection for persons with disabilities. Among other things, this legislation requires that all students with disabilities be guaranteed a learning environment that provides for reasonable accommodation, please contact:

Office of Student Disability Resources and Services  
Texas A&M University-Commerce  
Gee Library, Room 132  
Phone (903) 886-5150 or (903) 886-5835  
Fax (903) 468-8148  
StudentDisabilityServices@tamuc.edu

2. "All students enrolled at the University shall follow the tenets of common decency and acceptable behavior conducive to a positive learning environment".

(See Student's Guide Book –

<http://www.tamuc.edu/CampusLife/documents/studentGuidebook.pdf> )

3. Student Appeal of Course Grade: The online printable form for: Student Appeal of Course Grade along with TAMU-C Procedure 13.99.99.R0.05 is located here:

<http://www.tamuc.edu/aboutUs/policiesProceduresStandardsStatements/rulesProcedures/13students/13.99.99.R0.05StudentAppealOfInstructorEvaluation.pdf>

**Professional Conduct:**

The instructor reserves the right to manage a positive learning environment and thus will not tolerate inappropriate conduct in the course. If I feel that you have not contributed appropriately on discussion boards, or that you have complained unnecessarily about assignments and grading policies, your final course grade may be



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reduced accordingly. Additionally, I expect every student to maintain a professional level with respecting opinions of the instructor, students, and the Applied Science office staff. Understand that this factor is highly subjective. In extreme cases, the instructor reserves the right to withdraw students from the class.

**A&M-Commerce will comply in the classroom, and in online courses, with all federal and state laws prohibiting discrimination and related retaliation on the basis of race, color, religion, sex, national origin, disability, age, genetic information or veteran status. Further, an environment free from discrimination on the basis of sexual orientation, gender identity, or gender expression will be maintained.**

### **Academic Integrity:**

If you are to excel in this course, the need for collaboration is undeniable, even in cases of individual work. There is a fine line in this process. You are encouraged to seek the help and advice of others. However, you must do your own work. My personal policy, which will guide this course, is this: I trust you to behave honestly and ethically in all circumstances until you prove otherwise. Please ask me if you have questions about what is proper and what is not.

### **Intellectual Ownership:**

When reviewing the literature, one frequently peruses written thoughts, findings, conclusions, and perspectives of individuals and organizations that may be used to create credibility and/or rationale from investigative studies. A problem, however, is how to capitalize on such information, yet not violate the principles of intellectual ownership. One solution involves answering two questions:

1. What is plagiarism?
2. How is plagiarism avoided?

Simply stated, plagiarism is claiming another person's or organization's works as one's own. Such violations may be avoided by knowing how to use and acknowledge the works of others. The 6th Edition of the Publication Manual of the American Psychological Association states: "Authors do not present the work of another as if it were their own work" (p. 16). "Whether paraphrasing, quoting an author directly, or describing an idea that influenced your work, you must credit the source" (p.170). Quotation marks should be used to indicate the exact words of another. Each time you paraphrase another author (i.e., summarize a passage or rearrange the order of a sentence and change some of the words), you will need to cite it in the text.

Some people seem to believe that anything found on the Internet is free to use as they please. The "cut and paste" option also makes it easy to plagiarize. However, information on the web must be properly cited just as you would any "hard copy" work. In this course, APA style citation is expected. Any written assignments must include in text citations as well as a separate reference page. The following web site provides valuable insight relating to what constitutes plagiarism and how it may be avoided:

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<http://www.plagiarism.org/>

To avoid plagiarism an individual must give credit wherever he or she uses:

- another individual's idea, opinion, or theory
- facts, statistics, graphs, and drawings that are not common knowledge
- quotations of another individual's spoken or written words
- paraphrase another individual's spoken or written words

Any deviation from the guidelines concerning quotes and citations constitutes plagiarism, as it suggests that you are trying to submit someone else's work and creativity as your own. In accordance with the Texas A&M University-Commerce Code of Student Conduct Section 5.b [1, 2, 3], the penalties for students guilty of academic dishonesty include disciplinary probation, suspension, and expulsion. If you have any questions, please let me know.

Acts of plagiarism will result in writing assignments and projects being assigned a grade of zero for the first offense. Upon the second offense, student will be referred to the Dean of Student Services and will receive a grade of 'F' for the course with possible removal from the program and university. TAMU-C has purchased a license for TurnItIn.com which checks for plagiarism. All submitted course requirements may be submitted to this service. If the report generated notes that your work is plagiarized, you will receive an 'F' for that course requirement and course.

The research papers in this class will be automatically submitted to the plagiarism checker called "Turn It In." A similarity index above 25% will be an automatic 0.

**Academic Honesty Policy:**

Please take the time to read and ask questions at the beginning of the semester as this policy and procedures are strictly followed.

Academic Honesty Policy

Texas A&M University-Commerce  
College of Science & Engineering

Statement of Ethical and Professional Conduct:

The College of Science, Engineering, & Agriculture at Texas A&M University-Commerce faculty, staff and students will follow the highest level of ethical and professional behavior. We will strive to be recognized as a community with legal, ethical and moral principles and to teach and practice professionalism in all that we do.

In an academic environment we will endeavor to not only teach these values but also to live them in our daily lives and work. Faculty and staff will be held to the same standards and expectations as our students.

Failure to abide by these principles will result in sanctions up to and including dismissal.

#### Actionable Conduct:

There are five different types of actions that will bring sanction. They are:

1. **Illegal activity:** Violation of any local, state or federal laws that prohibit the offender from performance of his or her duty.
2. **Dishonest Conduct:** Seeking or obtaining unfair advantage by stealing or receiving copies of tests or intentionally preventing others from completing their work. In addition falsifying of records to enter or complete a program will also be considered dishonest conduct.
3. **Cheating:** The unauthorized use of another's work and reporting it as your own.
4. **Plagiarism:** Using someone else's ideas and not giving proper credit.
5. **Collusion:** Acting with others to perpetrate any of the above actions regardless of personal gain.

#### Sanctions:

In the case of staff or faculty the immediate supervisor will be the arbiter of actionable behavior and will use Texas A&M University-Commerce and/or Texas A&M University System Policy and Procedures as appropriate to guide sanctions.

Faculty, guided by clearly delineated policy in the course syllabus, will be the arbiter for in-class violations. All violations will be reported to the Dean of the College of Business and Technology to assure equity and to provide appropriate counsel. In addition, the Dean will maintain records of violations by students. Second violations will be reviewed by the Dean and sanctions beyond those of the faculty up to and including suspension and permanent expulsion from Texas A&M University-Commerce will be considered. Faculty and students are guided by the current undergraduate and graduate catalogs of the University as well as The Student's Guidebook.

Faculty, staff and students will always be afforded due process and review as appropriate.

Texas Senate Bill - 11 (Government Code 411.2031, et al.) authorizes the carrying of a concealed handgun in Texas A&M University-Commerce buildings only by persons who have been issued and are in possession of a Texas License to Carry

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a Handgun. Qualified law enforcement officers or those who are otherwise authorized to carry a concealed handgun in the State of Texas are also permitted to do so. Pursuant to Penal Code (PC) 46.035 and A&M-Commerce Rule 34.06.02.R1, license holders may not carry a concealed handgun in restricted locations. For a list of locations, please refer to <http://www.tamuc.edu/aboutUs/policiesProceduresStandardsStatements/rulesProcedures/34SafetyOfEmployeesAndStudents/34.06.02.R1.pdf>) and/or consult your event organizer). Pursuant to PC 46.035, the open carrying of handguns is prohibited on all A&M-Commerce campuses. Report violations to the University Police Department at 903-886-5868 or 9-1-1.

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