



## School of Social Work

### **SWK 340: GLOBAL PERSPECTIVES OF HUMAN WELFARE 01B SCHEDULE**

*According to State of Texas HB 2504, this course syllabus must be submitted for review prior to the course's scheduled start date. Therefore, the instructor has the right to modify this syllabus and course calendar at any time between submission for publication and the first day of class. Furthermore, the instructor has the right to modify the syllabus as any time during the course provided (1) such changes do not increase expectations or requirements beyond a reasonable equivalent and (2) students must be given ample notice of any changes*

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Office Hours: Tuesday 1-4 (Com), 6-7:30 (Mq); Thursday 8:30-9 (McK), 1-2:30 (Com)

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## Overview of Course

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### **COURSE DESCRIPTION:**

This course introduces students to concepts related to the global development of social work and the interdependence of nations. The course focuses on themes of world-wide connection and interaction among social workers as well as the reciprocity of professional technology and practice. In addition, there is concentration on the need to develop a more humane and multidimensional approach to social and economic problems around the world as well as develop a commitment and sensitivity to marginalized populations.

Further, this course has been selected as a Global Course – tied to the Quality Enhancement Plan (QEP). Texas A&M University-Commerce QEP seeks to prepare

students for an interconnected world. In relation to the QEP, students completing this course will be able to (LO1) demonstrate knowledge of the interconnectedness of global dynamics (issues, trends, processes and systems), (LO2) apply knowledge of the interconnectedness of global dynamics, and (LO3) view themselves as engaged citizens within an interconnected and diverse world. This course will provide activities, experiences, and opportunities to reach all of the QEP learning outcomes. The Transformational Human Needs Developmental Project in this course will be utilized to assess the QEP student learning outcomes for each student. Students are responsible to upload a copy of their project to their ePortfolio in ManeSync.

### **COURSE OBJECTIVE(S):**

Upon completion of the course, students will have attained the following competencies:

1. Be prepared for an interconnected global world within social work practice.
2. Developed an understanding of the history of the development of international social work.
3. Applied knowledge of the interconnectedness of global dynamics within social work practice.
4. Examined and understand the application of social work values and ethics in international situations.
5. Understand and learn methods to influence global policy.
6. Identified and applied informational tools for international social research.
7. Learn global models for ethnic and diversity conflict and implications for populations at risk.
8. Developed an understanding of global social and economic issues.
9. View themselves as engaged citizens within an interconnected and diverse world.

### **PROGRAM GOALS:**

1. Prepare students for competent and effective generalist social work practice with diverse client systems.
2. Provide students with a foundation of knowledge for professional development, graduate education and lifelong learning
3. Develop student capability to improve human service delivery systems and promote social justice
4. Socialize student to the profession of social work

### **CORE COMPETENCIES**

Council on Social Work Education (CSWE) requires a competency-based approach to identify and assess what students demonstrate in practice. In social work, this

approach involves assessing students' ability to demonstrate the competencies identified in the educational policy. Students to achieve programmatic goals listed above through demonstration the following nine competencies for generalist- level practice.

Competency 2.1.1 Identify as a professional social worker and conduct oneself accordingly

Competency 2.1.2 Apply social work ethical principles to guide professional practice

Competency 2.1.3 Apply Critical thinking to inform and communicate professional judgments

Competency 2.1.4 Engage diversity and difference in practice

Competency 2.1.5 Advance human rights and social and economic justice

Competency 2.1.6 Engage in research-informed practice and practice-informed research

Competency 2.1.7 Apply knowledge of human behavior and the social environment

Competency 2.1.8 Engage in policy practice to advance well-being and deliver services

Competency 2.1.9 Respond to contexts that shape practice

Competency 2.1.10 (a)-(d) Engages, assesses, intervenes and evaluates individual, families, groups, organizations, and communities

### **Practice Behaviors**

Each competency (outlined above) describes the knowledge, values, skills and cognitive and affective processes that comprise the competency at the generalist level of practice. While content and activities of each course in the BSW curriculum covertly or overtly addresses each of the nine competencies, integrated into each course is a set of behaviors (practice behaviors) representing observable components of one for more competencies. Course content and assessment reflect the following practice behaviors:

- 2.1.4.1 Recognizes the extent to which a culture's structures and values may oppress, marginalize, alienate, or create or enhance privilege and power
- 2.1.4.2 Has sufficient self-awareness to eliminate the influence of personal biases and values in working with diverse groups

- 2.1.4.3 Recognizes and communicates her or his understandings of the importance of difference in shaping life experiences
- 2.1.4.4 View herself or himself as a learner and engages those he or she works with as informants

## Course Structure

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### Texts and Associated Materials

#### Required Texts:

Mapp, S. C. (2014). Human rights and social justice in a global perspective: An introduction to international social work. New York: Oxford University Press.

Quality Enhancement Plan (QEP) Committee: [www.facebook.com/TAMUCQEP](http://www.facebook.com/TAMUCQEP)

### Overview of Course Assignments

#### **Country Paper (100 points). Due via Drop Box by 5:00 p.m. on September 29.**

You will first be assigned a country by your instructor. This 5-6 page paper should address the historical, environmental, cultural, religious, political and economic factors specific to the country. Explore the Internet (and other sources) to discover information about your specific country assigned to you. Your assigned country will be listed under Course Home and in **Doc Sharing** under the heading “Country” in Doc Sharing+ and titled “Country Assignments” under Course Home. The outline for writing this paper is found below with suggested length of 5-6 pages. You are expected to follow APA guidelines when writing this paper including double-spacing, 12 point font with one inch margins, and headings. The headings will come from the outline. Papers without headings will NOT be graded. Remember any information you use from any source, even if you put it in your own words, must be cited using APA guidelines. See APA manual 6th ed. Two of your references must come from professional journals, and an additional reference must be from the **Journal of Global Studies**, which can be accessed online. Under **Course Home** you will find a heading describing the use of APA style.

You must also include a cover page and a reference page, not included as your 5-6 pages. The Country paper is due as indicated in the course schedule and under course home titled “Course Schedule”. Please make sure you place the paper in the drop box with the corresponding name. No late papers will be accepted. You will be allowed one error in the placement of a paper in the drop box. After that any paper not placed in the correct drop box will not be graded. The outline for writing the country paper is in Doc Sharing under Country Outline.

**Aboriginal Worksheet (50 points). Due by 5:00 p.m. on October 20.**

Read the journal article located under “Lecture” for October 13. Then click on the link to the Aboriginal and Native American Worksheet located in **Doc Sharing** under “Aboriginal and Native American.” You will need to answer the questions on the worksheet related to this article. The key skill to use is Critical Thinking. The answers are not necessarily in the paper, but after reading the article you will be able to complete this assignment. This assignment is due in the Drop Box with the corresponding name by 5:00 p.m. on October 20. No late papers will be accepted. All answers must be written in complete sentences, free of grammar and spelling errors. You will not need to use APA anywhere in the paper.

**IMMIGRANT Interview (100 points). Due by 5:00 p.m. on November 17.**

Students will interview a first generation immigrant and write a paper (4-5 pages in length), following APA guidelines including double spacing, 12pt. font, and one inch margins. This interview/paper will contain information that relates to the immigrant’s country of origin, the decision to immigrate, and the process of immigration. The paper should also include a contrast between socio-economic factors affecting the individual’s life both in their country of origin and in the United States. A cover page and a reference page must be included, but do not count toward your 4-5 pages. Headings must be used or the paper will not be graded. Include a brief Introduction, and then use the remaining headings on the outline.

As with your country paper, APA guidelines must be used in writing this paper. It is your responsibility to find a first generation immigrant to interview; the instructor does not have a list of such people. The outline for writing this paper is located in **Doc Sharing** under the title Country Paper. This assignment is due in the drop box with the corresponding name by 5:00 p.m. on November 17. **No late papers will be accepted.**

**Group Project and Presentation: Transformational Human Needs Developmental Project (150 points). Due by 5:00 p.m. on December 1.**

Information regarding Transformational Projects is located in Doc Sharing under **“Transformational Project.”** Working in assigned groups, students will research a specific need of a people group and develop a “transformational human needs developmental project” which could be applied as a means of social work intervention on the mezzo or macro level. Each group must prepare a paper following the outline located in Doc Sharing under Transformational Project and titled **“Outline.”**

The paper must follow APA guidelines including; one inch margins, 12 point font, page numbers, and be double spaced. Headings must be used or the paper will not be graded.

The paper should be 6-8 pages, including a cover page and reference page. Keep in mind the importance of using APA style in writing the paper and in providing proper citations. Each group will develop a creative PowerPoint or Prezi presentation for other class members to view and place in the drop box named "Power Point for Transformational Project" by 5:00 p.m. on December 1. Students will also be expected to upload the presentation to Doc Sharing under Transformational Project "Power Point." Grades will be based on the written paper, the presentation, and other group members' evaluation of your work on the presentation and paper. Only one paper will be submitted with all group members' names on the cover page. The paper will be placed in the Drop Box with the corresponding name by 5:00 p.m. on December 1. **It is expected that all students will put equal time into the preparation of the paper.** **Students who do not participate equally in this project will receive a lower grade than other group members. No late papers or presentations will be accepted.** You must receive permission from the professor for the topic of your project. Failure to follow this policy will result in a grade of zero for the project.

### **Quizzes (50 points)**

Six short **unannounced** quizzes will be given at various times during the semester. The quizzes will have 10 multiple choice questions, true or false, and/or matching. Quizzes must be taken within the timeframe given. Each quiz will cover the assigned reading for the week in which the quiz is given. Students will have 15 minutes to take the quiz once they have opened the quiz. Sometimes the quiz will be in class, and sometimes online. If the quiz is taken online you will not be allowed to enter the quiz, leave, and return at a later time to complete the quiz. If the quiz is taken in class and you arrive after the quiz has begun, you will have whatever time remains to complete the exam. There are no makeup quizzes. They must be taken when scheduled. The lowest quiz grade will be dropped, meaning only 5 quizzes will count toward the final grade. You may not use any books or consult any electronic devices during the quiz.

### **Discussions (50 points)**

Throughout the course students will be required to participate in various discussions online. You must post your own thoughts and ideas under the appropriate discussion tab and then respond to the post of one of your peers. Students are expected to apply critical thinking when responding. Each discussion will open on Monday at 12:00 am of the week the discussion is posted and will close on Saturday at 11:59 pm. See the Course Schedule for scheduled Discussion weeks.

Discussions/Postings will follow the same format each time and are as follows:

Students must post to the discussion prompt by Wednesday at 11:59 pm. during the week of the Discussion. Responses to the prompt will need to be 8-10 sentences in

length. Then students must respond to ONE of their peers between Thursday at 12:00 a.m. and Saturday by 11:59 pm. The responses to a peer will need to be 3-5 sentences in length. Any deviation from these guidelines will result in a zero for the discussion. If you post and respond you can earn up to 10 points per posting. If you only post or only respond you earn up to 5 points. If you post after 11:59 p.m. on Wednesday you will not receive any posting credit. Do not reply to a peer before 12:00 a.m. on Thursday. If you do, you will not receive credit.

### PLEASE NOTE THE FOLLOWING POLICIES:

1. No assignments may be rewritten once they have been graded.
2. Do not ask for individual extra credit. The professor will decide if extra credit will be offered to the **entire** class.
3. The professor does not read assignments and provide feedback before they are due.
4. One-fourth or more of the grade for all written assignments will be based upon the correct use of the latest edition of the American Psychological Association (APA) style manual for citations and references, as well as the correct use of grammar, spelling, sentence structure, clarity of expression, etc.
5. You must provide correct citations within the body of each paper **when you use any information that you have taken from any source, even if you put the information in your own words.** Then each of the references used in the body of the paper must appear on the reference page, in APA style, at the end of the paper. Failure to cite information taken from other sources may result in a grade of zero on the paper.
6. If you have any problems with eCollege **contact the Help Desk.** **Do not contact the professor for help** since he does not have technical knowledge of eCollege.
7. All assignments are due on the date due at the stated time. Any assignment that fails to meet the time deadline will not be graded, and a grade of zero will be recorded. There are no exceptions to this policy.
8. All assignments must be turned in using a word format. Please do not use PDF or JPEG, etc.

### Grading Scale

**Course Requirements:** To successfully complete this course, students will be required to complete class assignments, required readings, discussions, and class activities. Weekly participation is essential to integration of course material.

### WEIGHT OF EACH GRADED ASSIGNMENT

Country Paper	100
Aboriginal and Native American Exercise	50
Immigrant Interview	100

Unannounced Quizzes	50
Transformational Project	150
Discussions (5 at 10 points each)	50
Total points:	500

450 – 500	A
400 – 449	B
350 – 399	C
300 – 349	D
Below 300	F

## **Student Rights and Responsibilities**

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"Civility in face-to-face classrooms, online courses and in labs, internships, practicum and all other academic settings necessitate respect for the opinions of others and is very important in all academic settings. It is likely you may not agree with everything that happens or discussed in the academic setting; however, courteous behavior and responses are expected. To create a civil and preserve learning environment that optimizes teaching and learning, all participants share a responsibility in creating a civil and non-disruptive forum" (Student Guide Book, p 35). To create an optimum learning environment, students have rights and responsibilities.

### **Student Rights**

*As set forth in Texas A&M University System Policy 13.02*

The rights of students are to be respected. These rights include respect for personal feelings; freedom from indignity of any type, freedom from control by any person except as may be in accord with published rules of the system academic institutions, and conditions allowing them to make the best use of their time and talents toward the objectives, which brought them to the system academic institutions. No officer [university faculty, employee] or student, regardless of position in rank, shall violate those rights, any custom, tradition or rule.

Students are expected at all times to recognize constituted authority, to conform to the ordinary rules of good conduct, to be truthful, to respect the rights of others, to protect private and public property, and to make the best use of their time toward an education.

*Students with Disabilities*



The Americans with Disabilities Act (ADA) is a federal anti-discrimination statute that provides comprehensive civil rights protection for persons with disabilities. Among other things, this legislation requires that all students with disabilities be guaranteed a learning environment that provides for reasonable accommodation of their disabilities. If you have a disability requiring an accommodation, please contact:

**Office of Student Disability Resources and Services**

Texas A&M University-Commerce  
 Gee Lbaray - Room 132  
 Phone (903)886-5150 or (903) 886-5853  
 Fax 9903) 468-8148  
[StudentDisabilityServices@tamuc.edu](mailto:StudentDisabilityServices@tamuc.edu)

**Students Responsibilities**

**Class Attendance and Participation Policy**

- Class participation has three components: (1) appropriate interactions with classmates; (2) active involvement in class activities and (3) attentiveness
- Students will attend class, reflecting responsibility, inherent in the development as a social work professional. Being on time and prepared when class begins and remaining present throughout the entire class meeting demonstrates emerging professional behavior expected in social work graduates. Roll is taken in each class to document students' attendance.
- Classroom exercises, discussions, role-plays, guest speakers and other in-class experimental exercises are essential for a student's professional learning and continued development of self-awareness. Tardiness (or early departure) of more than 15 minutes will count as one-half absence and two (2) times being late to class or two (2) early departures culminating into one absence.
- A student is absent if he/she arrives more than 30 minutes late to class, leaves 30 minutes early or does not come to class.
- The following penalties for absences (unexcused, or excused, according to university policy) will be administered:

<b><u>Weekly</u></b> <b><u>(class meets</u></b> <b><u>1X week)</u></b>	<u>Up to 2</u> <u>absences: No</u> <u>Penalty</u>	<u>3 absences: 1</u> <u>letter grade</u> <u>drop</u>	<u>4 absences: Class grade of</u> <u>"F"</u>
<b><u>Bi-Weekly</u></b> <b><u>(class meets</u></b>	<u>Up to 3</u> <u>absences: No</u>	<u>4 absences: 1</u> <u>Letter grade</u>	<u>5 absences: 1</u> <u>Letter grade</u> <u>6 absences:</u> <u>Class grade</u>

<b>2X week)</b>	<i>Penalty</i>	<i>drop</i>	<i>drop</i>	of "F"
<b>Summer 10-week</b>	<i>Up t o 1 absence: No Penalty</i>	<i>2 Absences: 1 Letter grade drop</i>	<i>3 absences: Class grade of "F"</i>	

Online, Blended and Web Enhanced Classes: Just as students are required to attend face-to-face classes, students are required to log in and participate in online venues. To receive credit for attendance online via eCollege, students must log in and complete assignments as required in the course. Not logging onto eCollege (monitored by the instructor) and completing assignments online during the required time is the equivalent of an absence for each week this occurs.

Final Evaluation and Grade Depends on both Classroom attendance and Participation  
Inadequate participation or lack of required time commitment in each class significantly affects students' grades. No matter the course venue, students must engage in a comparable amount of time. Expectations of both Face-to-Face classes and those with Online components include time spent reading and studying course material.

### **Student Conduct**

Students preparing to become professional social workers must adhere to the *University Code of Conduct, Department Code of Conduct and National Association of Social Workers' (NASW) Code of Ethics.*

**University Code of Conduct** located in the *Student Guide Book*

at <http://www.tamuc.edu/campuslife/documents/studentGuidebook.pdf> (pp 34- 66). On the University Website under Campus Life Documents

To become aware of University policies related to student academic and behavioral expectations for students refer to the Guidebook.

### **Department Code of Conduct**

*"Faculty have the authority to request students who exhibit inappropriate behavior to leave the class/lab/internship practicum or to block access to online courses and may refer offenses to the [Academic and Professional Issues Committee (API)] or to the Department Head. More serious offences by be referred to the University Police Department and/or the Judicial Affairs Office for disciplinary action" (Student Guidebook p 35)*

Social Work students conduct themselves in an ethical and professional manner. Closely linked with professional recognition is the social worker's compliance with the profession's ethical standards. It is imperative for professional social workers to be competent and ethical in practice if the profession is to maintain the public trust. It is essential that each social work student gain a thorough understanding of the ethical principles that guide practice and actively demonstrate in behavior, both in and out of the classroom. Student conduct is to reflect the tenets of *NASW Code of Ethics* (located at <https://www.socialworkers.org/pubs/code/code.asp> ) on the NASW website: <https://www.socialworkers.org>

### **Campus Concealed Carry**

Texas Senate Bill - 11 (Government Code 411.2031, et al.) authorizes the carrying of a concealed handgun in Texas A&M University-Commerce buildings only by persons who have been issued and are in possession of a Texas License to Carry a Handgun. Qualified law enforcement officers or those who are otherwise authorized to carry a concealed handgun in the State of Texas are also permitted to do so. Pursuant to Penal Code (PC) 46.035 and A&M-Commerce Rule 34.06.02.R1, license holders may not carry a concealed handgun in restricted locations. For a list of locations, please refer to (<http://www.tamuc.edu/aboutUs/policiesProceduresStandardsStatements/rulesProcedures/34SafetyOfEmployeesAndStudents/34.06.02.R1.pdf>) and/or consult your event organizer). Pursuant to PC 46.035, the open carrying of handguns is prohibited on all A&M-Commerce campuses. Report violations to the University Police Department at 903-886-5868 or 9-1-1.

### **Plagiarism and Academic Dishonesty**

There is an expectation of maintaining high standards of integrity and honesty by all Social Work Graduate students at Texas A&M University-Commerce. Faculty and staff are expected to uphold and support student integrity and honesty by maintaining conditions that encourage and enforce academic honesty. *Conduct that violates generally accepted standards of academic honesty is academic dishonesty.*

The School of Social Work follows University Procedure 13.99.99.R0.03 Undergraduate Academic

Dishonesty <http://www.tamuc.edu/aboutUs/policiesProceduresStandardsStatements/rul>

[esProcedures/13students/undergraduates/13.99.99.R0.03UndergraduateAcademicDishonesty.pdf](#)

Students are expected to read and understand the University's Academic Dishonesty Policy.

The Office of the Provost documents and maintains a record of all incidents of academic dishonesty. Multiple incidents of academic dishonesty will result in a student's dismissal from the program and from the University.

**A student who fails to meet the professional expectation of the field of Social Work may be suspended from further study by the School of Social Work.**

### **Technology Mediate Resources**

**NOTE: PROBLEMS WITH YOUR INTERNET CONNECTION AND/OR COMPUTER ARE NOT REASONS FOR LACK OF PARTICIPATION.** You have access to the university's computer labs (in the social work department AND other campus facilities, including the library) as well as local libraries and other access to computers and ISPs. If you believe, you are unable to fulfill the requirements for the course you should talk with your instructor about the possibility of dropping or withdrawing.

### **TECHNOLOGY REQUIREMENTS**

- To fully participate in online courses you will need to use a current Flash enabled internet browser. For PC and Mac users the suggested browser is Mozilla Firefox.
- You will need regular access to a computer with a broadband Internet connection. The minimum computer requirements are:
- 512 MB of RAM, 1 GB or more preferred
  - Broadband connection required courses are heavily video intensive
  - Video display capable of high-color 16-bit display 1024 x 768 or higher resolution
- You must have a:
  - Sound card, which is usually integrated into your desktop or laptop computer
  - Speakers or headphones.

- \*For courses utilizing video-conferencing tools and/or an online proctoring solution, a webcam and microphone are required.
- Both versions of Java (32 bit and 64 bit) must be installed and up to date on your machine. At a minimum Java 7, update 51, is required to support the learning management system. The most current version of Java can be downloaded at: JAVA web site <http://www.java.com/en/download/manual.jsp>
- Current anti-virus software must be installed and kept up to date.
- Run a browser check through the Pearson LearningStudio Technical Requirements website. Browser Check  
[http://help.ecollege.com/LS\\_Tech\\_Req\\_WebHelp/en-us/#LS\\_Technical\\_Requirements.htm#Browset](http://help.ecollege.com/LS_Tech_Req_WebHelp/en-us/#LS_Technical_Requirements.htm#Browset)

Running the browser check will ensure your internet browser is supported.

Pop-ups are allowed.

JavaScript is enabled.

Cookies are enabled.

- You will need some additional free software (plug-ins) for enhanced web browsing. Ensure that you download the free versions of the following software:
  - Adobe Reader <https://get.adobe.com/reader/>
  - Adobe Flash Player (version 17 or later) <https://get.adobe.com/flashplayer/>
  - Adobe Shockwave Player <https://get.adobe.com/shockwave/>
  - Apple Quick Time <http://www.apple.com/quicktime/download/>

At a minimum, you must have Microsoft Office 2013, 2010, 2007 or Open Office. Microsoft Office is the standard office productivity software utilized by faculty, students, and staff. Microsoft Word is the standard word processing software, Microsoft Excel is the standard spreadsheet software, and Microsoft PowerPoint is the standard presentation software. Copying and pasting, along with attaching/uploading documents for assignment submission, will also be required. If you do not have Microsoft Office, you can check with the bookstore to see if they have any student copies.

- For additional information about system requirements, please see: System

Requirements for LearningStudio

<https://secure.ecollege.com/tamuc/index.learn?action=technical>

## **ACCESS AND NAVIGATION**

Pearson LearningStudio (eCollege) Access and Log in Information

This course will be facilitated using Pearson LearningStudio, the learning management system used by Texas A&M University-Commerce. To get started with the course, go to myLeo and from the top menu ribbon select eCollege. Then on the upper left side of the screen click on the My Courses tab. <http://www.tamuc.edu/myleo.aspx>

You will need your campus-wide ID (CWID) and password to log into the course. If you do not know your CWID or have forgotten your password, contact the Center for IT Excellence (CITE) at 903.468.6000 or [helpdesk@tamuc.edu](mailto:helpdesk@tamuc.edu).

Note: It is strongly recommended you perform a "Browser Test" prior to the start of your course. To launch a browser test login to Pearson LearningStudio, click on the My Courses tab, and then select the Browser Test link under Support Services.

Pearson LearningStudio Student Technical Support

Texas A&M University-Commerce provides students technical support for the use of Pearson LearningStudio.

Technical assistance is available 24/7 (24 hours, 7 days a week).

If you experience LearningStudio (eCollege) technical problems, contact the LearningStudio helpdesk at 1-866-656-5511 (toll free) or visit Pearson 24/7 Customer Support Site <http://247support.custhelp.com/>

The student help desk may be reached in the following ways:

- Chat Support: Click on 'Live Support' on the tool bar within your course to chat with a Pearson LearningStudio Representative.
- Phone: 1-866-656-5511 (Toll Free) to speak with Pearson LearningStudio Technical Support Representative.

Accessing Help from within Your Course: Click on the 'Tech Support' icon on the upper left side of the screen inside the course. Then you will be able to get assistance via online chat or by phone.

Note: Personal computer and internet connection problems do not excuse the requirement to complete all course work in a timely and satisfactory manner. Each

student needs to have a backup method to deal with these inevitable problems. These methods might include the availability of a backup PC at home or work, the temporary use of a computer at a friend's home, the local library, office service companies, Starbucks, a TAMUC campus open computer lab, etc.

#### Policy for Reporting Problems with Pearson LearningStudio

Should students encounter Pearson LearningStudio based problems while submitting assignments/discussions/comments/exams, the following procedure must be followed:

1. Students must report the problem to the help desk. You may reach the helpdesk at 1-866-656-5511.
2. Students must file their problem with the helpdesk and obtain a helpdesk ticket number
3. Once a helpdesk ticket number is in your possession, students should email me to advise me of the problem and provide me with the helpdesk ticket number.
4. The professor will call the helpdesk to confirm your problem and follow up with you.

**PLEASE NOTE:** Your personal computer and internet access problems are not a legitimate excuses for filing a ticket with the Pearson LearningStudio Help Desk. Only Pearson LearningStudio based problems are legitimate reasons to contact the Help Desk. You strongly are encouraged to check for your internet browser compatibility BEFORE the course begins and take the Pearson LearningStudio tutorial offered for students who may require some extra assistance in navigating the Pearson LearningStudio platform.

#### **myLeo Support**

Your myLeo email address is required to send and receive all student correspondence. Please email [helpdesk@tamuc.edu](mailto:helpdesk@tamuc.edu) or call us at 903-468-6000 with any questions about setting up your myLeo email account. You may also access information at myLeo.  
<https://leo.tamuc.edu>

#### **Learner Support**

The One Stop Shop was created to serve you by providing as many resources as possible in one location. <http://www.tamuc.edu/admissions/onestopshop/>


The Academic Success Center provides academic resources to help you achieve academic success.

<http://www.tamuc.edu/campusLife/campusServices/academicSuccessCenter/>

### **FREE Mobile APPS**

The Courses apps for phones have been adapted to support the tasks students can easily complete on a smaller device. Due to the smaller screen size course content is not presented.

The Courses app is free of charge. The mobile Courses Apps are designed and adapted for different devices.

	<b>App Title:</b>	<b>iPhone – Pearson LearningStudio Courses for iPhone</b> <b>Android – LearningStudio Courses - Phone</b>
	<b>Operating System:</b>	<b>iPhone</b> - OS 6 and above <b>Android</b> – Jelly Bean, Kitkat, and Lollipop OS
	<b>iPhone App URL:</b>	<a href="https://itunes.apple.com/us/app/pearson-learningstudio-courses/id977280011?mt=8">https://itunes.apple.com/us/app/pearson-learningstudio-courses/id977280011?mt=8</a>
	<b>Android App URL:</b>	<a href="https://play.google.com/store/apps/details?id=com.pearson.lsphone">https://play.google.com/store/apps/details?id=com.pearson.lsphone</a>

Once downloaded, search for Texas A&M University-Commerce, and it should appear on the list. Then you will need to sign into the myLeo Mobile portal.

The Courses App for Android and iPhone contain the following feature set:

- View titles/code/Instructor of all Courses enrolled in online
- View and respond to all discussions in individual Courses
- View Instructor Announcements in individual Courses
- View Graded items, Grades and comments in individual Courses



- Grade to Date
- View Events (assignments) and Calendar in individual Courses
- View Activity Feed for all courses
- View course filters on activities
- View link to Privacy Policy
- Ability to Sign out
- Send Feedback

### **LearningStudio Notifications**

Students can be alerted to course activities via text on their mobile phones or up to two email addresses.

Based on their preferences, students can automatically receive a push notification with every new: course announcement, threaded discussion post, grade, and/or assignment without having to login to the course. Enrolled students will automatically receive email notifications for announcements and can opt out of this feature. To receive text notifications, students must opt in.

To begin setting up notifications, go into your course in LearningStudio and click on the bell-shaped Notifications icon on the main menu ribbon.

By default the student’s university email address will appear. This cannot be changed in LearningStudio. Additional email addresses may be added by clicking the Add button. After all of the other selections are completed be sure to click the Save and Finish button.

### Bibliography

#### Course Schedule

Date	Topic	Readings	Assignments
Sept 1	Introduction to and Overview of course, Privilege, and Geography		Complete Social Privilege Measure & Geography Assign.

Sept 8	International Social Development: Why is it important? What is it?	Chapter 1 in Text	Complete Grammar Quiz in eCollege
Sept 15	Transformational Human Needs Development Project	Read all materials in Doc Sharing & under 9/15 in eCollege	Bring all materials from online to class
Sept 22 <b>ONLINE</b>	War and Conflict	Chapter 5 in Text	Complete all assignments in eCollege
Sept 29	Human Trafficking	Chapter 3 in Text	<i>Country Paper Due</i>
Oct 6	Issues Particularly Affecting Women	Chapter 7 in Text	
Oct 13 <b>ONLINE</b>	World Religions	Found in eCollege	Complete all assignments in eCollege
Oct 20	Who are the Poor?	Read all materials under 10/20 in eCollege	<i>Indigenous Worksheet Due</i>
Oct 27 <b>ONLINE</b>	AIDS Around the Globe	Chapter 8 in Text	Complete all assignments in eCollege
Nov 3 <b>ONLINE</b>	ISIS and Social Work	Read all materials under 11/3 in eCollege	Complete all assignments in eCollege
Nov 10	Guest Speaker via Skype	Corporate Global Concerns	
Nov 17 <b>ONLINE</b>	Human Rights and International Child Welfare	Chapters 2 & 4 in Text	Complete all assignments in eCollege <i>Immigrant Interview Due</i>
Nov 24	Thanksgiving		No Class
Dec 1	Transformational Group Presentations		Transformational paper and presentation due

