



TMGT 590 (W) Technology Management Seminar (Fall 2015)

*This syllabus was developed for the **online sections** of the TMGT 590 Course.*

This course is designed to practice conducting case studies and scientific research on latest trends in technology management. It will focus on four key components of project management; (1) measuring project performance, (2) risk management, (3) cost analysis, and (4) quality management. (Note: This course is 100% online).

Prerequisites: Lvl G TMGT 595 Min Grade C or Lvl G TMGT 595 Min Grade C Concur

Instructor: Burchan Aydin, Ph.D.
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Texas A&M University – Commerce
(Office: AG/IT: 204)
Email: burchan.aydin@tamuc.edu, **Phone:** 903-886-5174

Office Hours: **Face-to-Face** :Tuesday and Thursday 1:00pm-4:00pm (Office: AG/IT: 204)
Online: You can email me at the above address anytime; I will do my best to reply as soon as possible. Also, the eCollege website will have question-answer links, where you can post your questions.

- ✓ *Face-to-Face office hours **might change** during semester, please check the course **announcements** regularly for any possibility of change in office hour schedule.*

Textbook: Publication Manual of the American Psychological Association (APA), 6th Edition.
✓ **APA format is required** in all assignments and papers in this course. You can find the APA guidelines in this manual.

There will be Powerpoint lectures provided to students each week that will cover contents from several textbooks and scientific sources.

Student Learning Outcomes: .

Upon satisfactory completion of the course, the student shall be able to:

- ✓ Conduct scientific research.
- ✓ Evaluate and recommend features of measuring project performance.
- ✓ Analyze risk management.
- ✓ Utilize quality management tools effectively and efficiently.
- ✓ Design optimum methodologies for cost analysis.

Course Requirements

This course consists of a series of:

- ✓ Assignments (short questions, essay questions, discussion posts, and case studies),
- ✓ a final exam, and
- ✓ a final project.

Each week you will work on various combinations of these. The format requirements for each assignment will be provided on eCollege course page.

Since this is a web enhanced course, all course work will be posted on the eCollege course page. All your work must be submitted online as well unless otherwise told.

Point Distribution

| Assessment Type | % |
|------------------------|------------|
| Assignments | 40 |
| Research Project | 40 |
| Final Exam | 20 |
| Total | 100 |

Based on the points received, the grades will be determined according to the criteria below.

Grade Criteria

| A | B | C | D | F |
|----------|---------|---------|---------|--------|
| 100 - 90 | 89 - 80 | 79 - 70 | 69 - 60 | 59 - 0 |

Important Notes:

- ✓ The official gradebook for the course is maintained by the instructor in an external spreadsheet. The eCollege gradebook feature may be utilized by the instructor as an additional tool to provide student feedback on earned scores. In case of any discrepancies between the official and eCollege gradebooks, the instructor's official gradebook will take precedence.
- ✓ A penalty of 50% will be assessed on late assignments. After the grace period of 1 week, ZERO credit towards a final grade.
- ✓ Research project topic and due date will be announced later.
- ✓ Discussion posts will be graded based on the following:

| | |
|--|-----|
| Rubric for Discussion posts | |
| The content of your post: Creativity, originality, clarity, thoroughness | 60% |
| Scientific thought: Support of your ideas (research with references) | 40% |

Technology Requirements

- To fully participate in online courses, you will need to use a current, Flash enabled browser. For PC users, the suggested browser is Internet Explorer 9.0 or 10. For Mac users, the most current update of Firefox is suggested.
- You will need regular access to a computer with a broadband Internet connection. The minimum computer requirements are:
 - 512 MB of RAM, 1 GB or more preferred

- Video display capable of high-color 16-bit display 1024 x 768 or higher resolution
- Current anti-virus software must be installed and kept up to date in order to share files without issues.
- You will need some additional free software for enhanced web browsing. Ensure that you download the free versions of the following software:
 - Adobe Reader
 - Adobe Flash Player
- At a minimum, you must have Microsoft Office 2013, 2010, 2007 or Open Office. Microsoft Office is the standard office productivity software utilized by faculty, students, and staff. Microsoft Word is the standard word processing software, Microsoft Excel is the standard spreadsheet software, and Microsoft PowerPoint is the standard presentation software. Copying and pasting, along with attaching/uploading documents for assignment submission, will also be required. If you do not have Microsoft Office, you can check with the bookstore to see if they have any student copies.

Access And Navigation

Pearson LearningStudio Access and Log in Information

This course will be facilitated using Pearson LearningStudio, the learning management system used by Texas A&M University Commerce. To get started with the course, go to:

<http://www.tamuc.edu/myleo.aspx>.

You will need your CWID and password to log in to the course. If you do not know your CWID or have forgotten your password, contact Technology Services at 903.468.6000 or helpdesk@tamuc.edu.

It is strongly recommended that you perform a "Browser Test" prior to the start of your course. To launch a browser test, login to Pearson LearningStudio, click on the 'myCourses' tab, and then select the "Browser Test" link under Support Services.

Pearson LearningStudio Student Technical Support

If at any time you experience technical problems (e.g., you can't log in to the course, you can't see certain material, etc.) please contact the Pearson LearningStudio Help Desk, available 24 hours a day, seven days a week.

The student help desk may be reached by the following means 24 hours a day, seven days a week.

- **Chat Support:** Click on '*Live Support*' on the tool bar within your course to chat with an Pearson LearningStudio Representative.
- **Phone:** 1-866-656-5511 (Toll Free) to speak with Pearson LearningStudio Technical Support Representative.
- **Email:** helpdesk@online.tamuc.org to initiate a support request with Pearson LearningStudio Technical Support Representative.

Accessing Help from within Your Course: Click on the *'Tech Support'* icon on the upper left side of the screen inside the course. You will then be able to get assistance via online chat, email or by phone by calling the Help Desk number noted below.

Note: Personal computer problems do not excuse the requirement to complete all course work in a timely and satisfactory manner. Each student needs to have a backup method to deal with these inevitable problems. These methods might include the availability of a backup PC at home or work, the temporary use of a computer at a friend's home, the local library, office service companies, an Internet cafe, or a bookstore, such as Barnes & Noble, etc.

Policy for Reporting Problems with Pearson LearningStudio

Should students encounter Pearson LearningStudio based problems while submitting assignments/discussions/comments/exams, the following procedure **MUST** be followed:

1. Students must report the problem to the help desk. You may reach the helpdesk at helpdesk@online.tamuc.org or 1-866-656-5511
2. Students **MUST** file their problem with the helpdesk and obtain a helpdesk ticket number
3. Once a helpdesk ticket number is in your possession, students should email me to advise me of the problem and to provide me with the helpdesk ticket number
4. At that time, I will call the helpdesk to confirm your problem and follow up with you

Communication and Support

The primary tool to communicate with me is the email tool in Pearson LearningStudio. The chat module in Pearson LearningStudio will also be utilized during office hours. Please feel free to email me at burchan.aydin@tamuc.edu, or call me at 210-818-4148 for any questions and concerns.

Academic Dishonesty

: Texas A&M University-Commerce will not condone plagiarism in any form. Plagiarism represents disregard for academic standards and is strictly against University policy. Plagiarized work can result in a "0" on a given assignment(s) or an "F" for the course as well as further administrative sanctions permitted under University policy. You may discuss course work and other course materials with fellow students (except during tests), but it is inappropriate to have another student do your course work or provide you with any portion of it. Guidelines for properly quoting someone else's writings and the proper citing of sources can be found in the APA Publication Manual. If you do not understand the term "plagiarism", or if you have difficulty summarizing or documenting sources, contact your professor for assistance.

Students with Disabilities

: The Americans with Disabilities Act (ADA) is a federal anti-discrimination statute that provides comprehensive civil rights protection for persons with disabilities. Among other things, this legislation requires that all students with disabilities be guaranteed a learning environment that provides for reasonable accommodation of their disabilities. If you have a disability requiring an accommodation, please contact:

Office of Student Disability Resources and Services
Gee Library Room 132, Texas A&M University-Commerce
Phone (903) 886-5150 or (903) 886-5835, Fax (903) 468-8148
StudentDisabilityServices@tamuc.edu

Student Conduct

: All students enrolled at the University shall follow the tenets of common decency and acceptable behavior conducive to a positive learning environment. (See *Code of Student Conduct from Student Guide Handbook*). Students are expected to attend all class periods and to be prepared for each class. Students are expected to refrain from any disruptive behaviors during class, which includes but is not limited to working on assignments/projects from another course, reading non-course materials, or using the computer for non-class purposes. Cell phones, iPods, and other electronic devices should be turned off during class.

A&M-Commerce will comply in the classroom, and in online courses, with all federal and state laws prohibiting discrimination and related retaliation on the basis of race, color, religion, sex, national origin, disability, age, genetic information or veteran status. Further, an environment free from discrimination on the basis of sexual orientation, gender identity, or gender expression will be maintained.

Anticipated Topics & Schedule

| Week # | Starting Day | Wednesday |
|---------------|---------------------|-------------------------------|
| 1 | 31-Aug | Introduction |
| 2 | 7-Sep | Measuring Project Performance |
| 3 | 14-Sep | Measuring Project Performance |
| 4 | 21-Sep | Risk Management |
| 5 | 28-Sep | Risk Management |
| 6 | 5-Oct | Risk Management |
| 7 | 12-Oct | Cost Analysis |
| 8 | 19-Oct | Cost Analysis |
| 9 | 26-Oct | Cost Analysis |
| 10 | 2-Nov | Cost Analysis |
| 11 | 9-Nov | Cost Analysis |
| 12 | 16-Nov | Cost Analysis |
| 13 | 23-Nov | Quality Management |
| 14 | 30-Nov | Quality Management |
| 15 | 7-Dec | Quality Management |
| 16 | 14-Dec | Final Exam |

This is an anticipated schedule. There might be changes during semester.