



ORGL 3311 – Issues in Organizational Leadership COURSE SYLLABUS -2015

Instructor: Dr. Donna Smith

Office Location: Online

Office Hours: Online Mon-Fri 8am – 5pm; or by appointment

Office Phone: 903.468.3319

Office Fax: 903.468.3323

University Email Address: donna.smith@tamuc.edu

COURSE INFORMATION

Materials – Textbooks, Readings, Supplementary Readings:

A textbook is not assigned for this class. All reading assignments are provided with links to Internet sources and/or document files.

Program Description:

The Bachelor of Applied Science in Organizational Leadership prepares innovative leaders for employment in an increasingly diverse technological and global society. The degree develops practical workplace competencies that meet current and future challenges through a real world coursework utilizing personalized academic mentoring and tutoring. The coursework focuses on team building, ethical decision making, enhanced communication skills, critical thinking, and people skills. Graduates of this program pursue careers in education, government, nonprofit, and business organizations.

Competency Cluster Description: This competency cluster offers an overview of issues related to organizational leadership, including the definition of organizations, theories of leadership, characteristics and behaviors of leaders as well as varying contexts under which leaders must perform.

Pretest

The purpose of the pretest is to provide a baseline understanding of your knowledge relative to this competency. The pretest is required before you begin studying course materials. The Pretest for this course assesses your current knowledge of issues in organizational leadership, including the definition of organizations, theories of leadership, and characteristics and behaviors of leaders in various contexts.

Course Learning Outcomes: Upon completion of this course, students will be able to:

1. Define organization and leadership, and distinguish between leadership and management within an organization.
2. Explain fundamental theories of leadership and recognize situations in which the theories are applied.
3. Demonstrate awareness of legal, personnel, and strategic issues relating to globalization, culture and gender diversity in an organization, and their influence on organizational leadership.

4. Examine issues relating to communication in an organization and discuss strategies for becoming an effective and ethical communicator in a global world.
5. Explain the importance of teams in organizations and evaluate leader influences on building high-performance teams.
6. Examine conflict resolution strategies, the role of conflict, and negotiations.

Posttest and Culminating Project

The Posttest and Culminating Project for this course assess your culminating knowledge of issues in organizational leadership, including the definition of organizations, theories of leadership, and characteristics and behaviors of leaders in various contexts.

A score of 80 percent or higher on both the Posttest and Culminating Project is required to demonstrate competency. If you score less than 80 percent on the Posttest and/or Culminating Project you will have an opportunity to review the course materials and re-take the Posttest and/or resubmit the Culminating Project. You may take the Posttest assessment and submit the Culminating Project up to three times during the seven-week term. If you have not passed the competency in three attempts, you will work with an Academic Coach to determine another method of fulfilling the program requirements in this subject.

If the seven-week term ends prior to you being able to demonstrate competency, you will receive a grade of "X" and be required to complete the remaining competencies in the next term.

In order to demonstrate competency you must achieve 80% or higher for both the Posttest and Culminating Project.

TECHNOLOGY REQUIREMENTS

The following technological resources are required for this course:

- Computer/Internet access and connection: high-speed preferred (not dial up)
- Speakers - so you can hear audio enhanced assignments throughout the semester
- Headset/Microphone
- Webcam
- Microsoft Word, Excel, and PowerPoint

This course may also require the following:

As a student enrolled at Texas A&M University-Commerce, you have access to an email account via myLeo - all my emails sent from eCollege (and all other university emails) will go to this account, so please be sure to check it regularly. Conversely, you are to email me via the eCollege email system or your myLeo email as our spam filters will catch Yahoo, Hotmail, etc.

Our campus is optimized to work in a Microsoft Windows environment. This means our courses work best if you are using a Windows operating system (XP or newer) and a recent version of Microsoft Internet Explorer (6.0, 7.0, or 8.0).

Your courses will also work with Macintosh OS X along with a recent version of Safari 2.0 or better. Along with Internet Explorer and Safari, eCollege also supports the Firefox browser (3.0) on both Windows and Mac operating systems.

It is strongly recommended that you perform a "Browser Test" prior to the start of your course. To launch a browser test, login in to eCollege, click on the 'myCourses' tab, and then select the "Browser Test" link under Support Services.

ACCESS AND NAVIGATION

This course will be facilitated using eCollege, the Learning Management System used by Texas A&M University-Commerce. To get started with the course, go to: <https://leo.tamuc.edu/login.aspx>.

You will need your CWID and password to log in to the course. If you do not know your CWID or have forgotten your password, contact Technology Services at 903-468-6000 or helpdesk@tamuc.edu.

eCollege Student Technical Support

Texas A&M University-Commerce provides students technical support in the use of eCollege. The student help desk may be reached by the following means 24 hours a day, seven days a week.

- Chat Support: Click on 'Live Support' on the tool bar within your course to chat with an eCollege Representative.
- Phone: 1-866-656-5511 (Toll Free) to speak with an eCollege Technical Support Representative.
- Email: helpdesk@online.tamuc.org to initiate a support request with an eCollege Technical Support Representative.
- Help: Click on the 'Help' button on the toolbar for information regarding working with eCollege (i.e. How to submit to Dropbox, How to post to discussions, etc.)

Course Concerns

If you have questions pertaining to the content of this course (e.g., questions about an exam, about course due dates, etc.), please contact your instructor via email, through the "Virtual Office," or during office hours.

Other Questions/Concerns

Contact the appropriate TAMU-C department related to your questions/concerns. If you are unable to reach the appropriate department with questions regarding your course enrollment, billing, advising, or financial aid, please call 903-886-5511 between the hours of 8:00 a.m. - 5:00 p.m., Monday through Friday.)

COMMUNICATION AND SUPPORT

Email is the best way to communicate as it is checked throughout the day. However, in order to avoid duplication of questions and answers I prefer that you post all class related questions in the Virtual Office course tab. It is likely that your peers will have the same question. Emails of a personal nature should be sent to my email address via eCollege.

COURSE AND UNIVERSITY PROCEDURES/POLICIES

Course Specific Procedures:

A&M-Commerce will comply in the classroom, and in online courses, with all federal and state laws prohibiting discrimination and related retaliation on the basis of race, color, religion, sex, national origin, disability, age, genetic information or veteran status. Further, an environment free from discrimination on the basis of sexual orientation, gender identity, or gender expression will be maintained.

Student Conduct

All students enrolled at the University shall follow the tenets of common decency and acceptable behavior conducive to a positive learning environment. (See '[Code of Student Conduct](#)' from Student Guide Handbook)

Academic Integrity:

Students attending Texas A&M University-Commerce are responsible for adhering to standards of academic integrity. Academic integrity is the pursuit of scholarly activity in an open, honest and responsible manner. Academic integrity is a basic guiding principle for all academic activity at Texas A&M University-Commerce and students are expected to act in accordance with this principle. Failing to adhere to academic integrity constitutes academic dishonesty.

Academic Dishonesty:

Texas A&M University-Commerce does not tolerate plagiarism and other forms of academic dishonesty. Conduct that violates generally accepted standards of academic honesty is defined as academic dishonesty. "Academic dishonesty" includes, but is not limited to, plagiarism (the appropriation or stealing of the ideas or words of another and passing them off as one's own), cheating on exams or other course assignments, collusion (the unauthorized collaboration with others in preparing course assignments), and abuse (destruction, defacing, or removal) of resource material. Violation of these academic standards may result in removal or failure. Please see the TAMUC Catalog.

Cheating is defined as:

- Copying another's test or assignment
- Communication with another during an exam or assignment (i.e. written, oral or otherwise)
- Giving or seeking aid from another when not permitted by the instructor
- Possessing or using unauthorized materials during the test
- Buying, using, stealing, transporting, or soliciting a test, draft of a test, or answer key

Plagiarism is defined as:

- Using someone else's work in your assignment without appropriate acknowledgement
- Making slight variations in the language and then failing to give credit to the source

Collusion is defined as:

Collaborating with another, without authorization, when preparing an assignment.

If you have any questions regarding academic dishonesty, ask. Otherwise, I will assume that you have full knowledge of the academic dishonesty policy and agree to the conditions as set forth in this syllabus.

Plagiarism Policy:

Plagiarism is taking credit for someone else's words, ideas or images and then submitting that work for credit as if it were one's own without appropriate acknowledgement of the author. Any student suspected of cheating, submitting the work of another student, or submitting the work of another party and failing to cite his/her sources will be investigated fully, reported to college officials, and disciplined according to college guidelines.

Dropping the Class

If you need to adjust your schedule by dropping this course, please contact your Academic Coach. Please be aware that dropping your course may impact your financial aid, veterans and military benefits, three peat, 45-hour, and 30-hour rules. It is the student's responsibility to drop the course. If you fail to officially drop the class, a failing grade will be assigned.

Incompletes

If you receive a grade of "X" or Incomplete, you have one full term to complete the items that remain incomplete. If you have not submitted the necessary assignments by the end of the next full term, your grade automatically converts to an "F."

Student Withdrawal

A student wishing to withdraw from all courses before the end of a term for which he/she is registered must clear his or her record by filing an application for voluntary withdrawal. Please contact your Academic Coach.

This action must be taken by the date stated in the Academic Calendar as the last day to drop a class or withdraw. Any student who withdraws from the university is subject to the conditions outlined in the section regarding Scholastic Probation or Suspension in the university catalog. It is the student's responsibility to withdraw from classes if he or she does not plan to attend during the semester in he/she has enrolled. A student has one year from the first day of a semester to appeal a withdrawal refund. Courses withdrawn are counted as attempted hours and count towards the three-peat, 45-hour and 30-hour rules and financial aid and veterans and military benefits.

University Specific Procedures:

ADA Statement

The Americans with Disabilities Act (ADA) is a federal anti-discrimination statute that provides comprehensive civil rights protection for persons with disabilities. Among other things, this legislation requires that all students with disabilities be guaranteed a learning environment that provides for reasonable accommodation of their disabilities. If you have a disability requiring an accommodation, please contact:

**Office of Student Disability Resources and Services
Texas A&M University-Commerce
Gee Library 132
Phone (903) 886-5150 or (903) 886-5835
Fax (903) 468-8148**

COURSE OUTLINE	
Learning Outcome and Materials to Review	Content
NO REVIEW NEEDED	PRETEST: COMPLETE ON FIRST DAY
<p>LO1. Define organization, leadership, and distinguish between leadership and management within an organization.</p> <ul style="list-style-type: none"> • Overview of Organizational Leadership, Major Coursework, and Issues in Organizational Leadership • Defining an Organization • Defining Leadership • Organizational Leadership <ul style="list-style-type: none"> ○ Differences between leadership and management in organizations 	<p>Assignment – Begin Building your ePortfolio on ManeSync</p> <p>Discussion</p> <p>Quiz</p>
<p>LO2. Explain fundamental theories of leadership and recognize situations in which the theories are applied.</p> <ul style="list-style-type: none"> • Introduction to Leadership • Theories of Leadership <ul style="list-style-type: none"> ○ Leadership Traits ○ Leadership Skills ○ Leadership Styles 	<p>Assignment – Make a Video of your views on leadership</p> <p>Discussions</p> <p>Quiz</p>
<p>LO3. Demonstrate awareness of legal, personnel, and strategic issues relating to globalization, culture and gender diversity in an organization, and their influence on organizational leadership:</p> <ul style="list-style-type: none"> • Effective Global Leadership • Leadership and Culture • Leadership and Gender 	<p>Discussions</p> <p>Quiz</p>
<p>LO4. Examine issues relating to communication in an organization and discuss strategies for becoming an effective and ethical communicator in a global world:</p> <ul style="list-style-type: none"> • Communication Process • Barriers to Effective Communication • Active Listening • Nonverbal and Body Language • Ethical Communication 	<p>Discussions</p> <p>Quiz</p>

<p>LO5. Explain the importance of teams in organizations, and evaluate leader influences on building high-performance teams:</p> <ul style="list-style-type: none"> • Difference Between “Group” and “Team” • Stages of Team Development • Leading, Empowering, Following 	<p>Discussions Quiz</p>
<p>LO6. Examine conflict resolution strategies, the role of conflict, and negotiation:</p> <ul style="list-style-type: none"> • Levels of Conflict • Conflict Resolution • Stimulating Constructive intergroup conflict • Negotiations and Tactics 	<p>Discussions Quiz</p>
<p>REVIEW ALL NECESSARY MATERIALS</p>	<p>POSTTEST: COMPLETE BEFORE FINAL DAY</p>
<p>CULMINATING PROJECT: Develop a personal leadership plan</p>	<p>SUBMIT TO DROPBOX BEFORE FINAL DAY</p>